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**The Relationship between Computer Literacy and Tendency for Online Job  
Application**

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## **Abstract**

Computer literacy provided the entire academic community with the opportunity to develop skills in the use of computers. This is because now days the computer literacy skills was very important in the information age. Even applying for job, those skills should be possessed by the job seekers because it will make them much ore easier to seek and apply for job since everything was based on the internet. The study examines the relationship between computer literacy can help with tendency for online job application. A random sample of 150 final year students in UiTM and Unimas were given the questionnaires but we have collected only the best 100 sets of questionnaires to be analyzed. Besides that we also conducted interview with two administrative officers of the Federal SPA and State SPA in order to gain more information. We have found that, there is no relationship between the computer literacy skills possess by the respondents with their preference to apply for job through online. To conclude, even their level of computer literacy are at the low or beginning level, they are still prefer to apply job through online because for them, it is easier and faster than the manual form, which is consume so much time to reach the organization.

## **CHAPTER 1**

### **INTRODUCTION**

#### **1.1 Introduction**

The Internet is becoming increasingly popular. People use it as a communication channel. We found that there are many sites related to job search both local and international for instance JobStreet.com, JobLink Asia.com, JobDIB.com, spa.gov.com, e-recruitment.gov. e-graduan. Job seekers post their resumes and cover letters on the Internet and organizations are coming on-line, post their available job openings to their public servers. We can see that the Internet has become a medium in job search and recruitment. Since many of our course mates are final year students, we choose to study the present situation on online job application.

Internet, as "the network of networks", is now affecting all aspects of our life. We can search for the information we want, and even look for good jobs on the network. Nowadays in foreign countries, especially in the United States, employers are posting their job advertisements on the Internet because of the popularity of the network. Job seekers also put their resumes and personal homepages onto the network, hoping that their potential employers may see them.

## CHAPTER 2

### LITERATURE REVIEW & CONCEPTUAL FRAMEWORK

#### 2.1 Literature review

This section is focused on the study from the previous research by the other researches. It is focus on the advantages and disadvantages, reasons, problems, and comparisons between the issues regarding online job application. These statements of literature review are from the outside or foreign researcher as well as from Malaysian researchers.

##### 2.1.1 Application Of The Services

A study made by John Horrigan on (2000) shows that his report finds the most enthusiastic new internet users in March 2000 were women, and that new users then were most comfortable engaging in fun activities online such as playing games and listening to music. It is true because just a few of the users are online for the purpose to find or apply job.

Based on the INT Media Group, (2000), the USA has 149 million internet users, which means 53.6% of its population, are able to access the internet for job seeking. However, (Abdulai, 2001) founds that in 2001 there are only 1 million registered internet subscribers in Malaysia, which means only 4.5% of its population, are able