UNIVERSITI TEKNOLOGI MARA

FACULTY OF ADMINISTRATIVE SCIENCE & POLICY STUDIES

BACHELOR OF ADMINISTRATIVE SCIENCE



A STUDY ON JOB MISMATCH AMONG MALAYSIAN UNIVERSITY GRADUATES

NOOR AZIAH ASYIKIN BINTI KAMARULZAMAN 2020508371

INSYIRAH BINTI RAHMAT 2020539085

FEBRUARY 2022

ACKNOWLEDGEMENT

Alhamdulillah, we are most grateful to Allah SWT for His blessing, this research report can be completed within the prescribed time which it is one of the requirements need to be accomplish in the coursework assessment for subject Fundamentals of Research and Data Analysis (ADS551). We would like to give our gratitude to Universiti Teknologi Mara (UiTM), specifically to UiTM Seremban 3 Campus, Negeri Sembilan. Thank you to the Faculty of Administrative Science & Policy Studies (FSPPP) for giving us the opportunity to complete this interesting course. Our gratitude also goes to our lovely lecturers, Dr Nurul Hidayana binti Mohd Noor and Madam Zaidatulhusna binti Mohd Isnani that has been teaching and guided us with patience and full of excitement. The success and final outcome of this report required a lot of assistance and guidance from many people, and we are extremely fortunate to have got this all along the completion of this proposal. We also would like to thank our parents for supporting us. And last but not least, we would like to thanks to those who had involved and contributed directly or indirectly to this report, and we are very grateful to them for the effort and initiative that they have shown until we successfully complete our research report.

TABLE OF CONTENTS

ACKNOWLEDGEMENT	i
DECLARATION	ii
LIST OF FIGURES	V
LIST OF TABLES	vi
LIST OF APPENDICES	vii
ABSTRACT	viii
ABSTRAK	ix
CHAPTER 1: INTRODUCTION	1
1.0 Introduction	1
1.1 Background of study	1
1.2 Problem Statement	3
1.3 Research Question	5
1.4 Research Objective	5
1.5 Scope of Study	5
1.6 Significance of study	6
1.7 Definition of term, terminology, and concept	6
1.8 Organization of the chapters	7
CHAPTER 2: LITERATURE REVIEW AND CONCEPTUAL FRAMEWORK	9
2.0 Introduction	9
2.1 Job Mismatch Among Graduates	9
2.2 Qualification	10
2.3 Skills	12
2.4 Geographical	14
2.5 Conceptual Framework	16
2.6 Hypothesis	17
2.6.1 Hypothesis 1	17
2.6.2 Hypothesis 2	17
2.6.3 Hypothesis 3	18
CHAPTER 3: RESEARCH METHODOLOGY	19
3.0 Introduction	19
3.1 Research Design	19
3.2 Unit of Analysis	19
3.3 Sample Size	20
3.4 Sampling Technique	21

3.5 Measurement	21
3.6 Data Collection	23
3.7 Data analysis	24
CHAPTER 4: RESEARCH FINDINGS	25
4.1 Introduction	25
4.2 Demographic profile	25
4.3 Preliminary Analysis	27
4.3.1 Reliability Test	27
4.3.2 Normality Test	28
4.4 Main Finding (Pearson Correlation)	29
4.4.1 Objective 1	29
4.4.2 Objective 2	30
4.4.3 Objective 3	31
4.5 Regression Analysis	32
4.5.1 Regression test	32
4.6 Summary of Finding	33
CHAPTER 5 DISCUSSION & CONCLUSION	35
5.1 Introduction	35
5.2 Discussion of findings	35
5.2.1 Objective 1	35
5.2.2 Objective 2	35
5.2.3 Objective 3	36
5.3 Research Recommendation	36
5.3.1 Student Should Choose High Demand Job Market	36
5.3.2 Enhancing the responsiveness of the education and training system	37
5.4 Research Limitations and Future Recommendations	38
5.4.1 Lack of Sample	38
5.4.2 Lack in Model	38
5.4.3 Quantitative Study	38
5.5 Summary of The Chapter	39
REFERENCES	40
APPENDICES	44

ABSTRACT

Job mismatch are one of the common issues among graduates in Malaysia. The purpose of this research is to determine the factors that contribute to job mismatch among graduates in Malaysia. It is conducted among graduates from various university in Malaysia such as UiTM, UM, UIA, UPM and more. This research was performed by distributing survey questionnaire using quantitative method to collect data from respondents. There are a few references reviewed from different journals that list down few factors that leads to job mismatch among graduates. In this finding, the researcher focusses on three main factors which are qualification, skill and geographic of the graduates. The finding found in this research describe about methodology, finding, analysis and discussion in detail regarding the research. Secondary sources such as journals, articles, websites, newspapers, and others are used to strengthen the explanation. As the result, this research has provided information to the students and community on the factors contributing to job mismatch.

Keywords: Job Mismatch, Graduates, University in Malaysia, Factors contributing