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**TITLE: THE PERCEPTION OF UITM STUDENT TOWARD  
STUDENT REPRESENTATIVE COUNCIL (MPP) PERFORMANCE**

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## **Abstract**

Student representative council(MPP) refer to a students' union which responsible for students' welfare and activity organizing aimed at enhancing 'softskill' among students. Beside that, MPP exists as the main voice and medium of communication between students and the university authorities. The study is conduct in the UiTM Kota Samarahan. Questionnaires distribute random sample 200 respondents. The objective of this study is to examine the effectiveness of the MPP performance. It is to know either the MPP performance is effective or not effective. Beside that, the second objective is to examine the level of satisfaction of students toward MPP. The third objective is to determine the influence of gender on MPP performance. It mean either the gender effect the performance of MPP. The last objective is to identify the appropriate solutions to make MPP become more effective. It can provide solution to MPP to ensure they can improve their performance.

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**SUPERVISOR'S & MODERATOR'S COMMENTS**

**CLEARANCE FOR SUBMISSION**

**ACKNOWLEDGEMENT**

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**DECLARATION**

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## CHAPTER 1

### INTRODUCTION

#### 1.1 Introduction

The Student representative Council is known as MPP or Majlis Perwakilan Pelajar in Bahasa Melayu and exists as the main voice and medium of communication between students and the university authorities.

University Technology Mara has the council that fight for the student need. The council is student representative council. Every branches of UiTM have this council. In UiTM Sarawak, there are 30 members that represent the 15 faculty which one faculty needs to have two representatives. There are several division under the student representative council, that include president, vice president, secretary, treasurer, community affairs division, media and public relations and culture sport and recreation. The entire representative has their own responsibility. According to the Bishop's University Students' Representative is non profit student run organization to which students automatically belongs. The SCR is your voice in terms of student related issues. Meanwhile at University Putra Malaysia Students Representative Council is a students' union in UPM which responsible for students' welfare and activity organizing aimed at enhancing 'softskill' among students to produce reputable graduate in various sectors of the country and internationally

## CHAPTER 2

### LITERATURE REVIEW & CONCEPTUAL FRAMEWORK

#### 2.1 Literature Review

##### 2.1.1 Definition of Leadership

According to the traditional approach of leadership, leader is a strong and powerful individual. Leader is some one who makes the decision, commands many others and speaks with charisma. There is several definition of leadership. Some of the common ideas that others include in leadership definitions include exerting influence, motivating and inspiring, helping others realize their potential, leading by example selflessness and making a difference.

According to the Collins English dictionary, leadership can be defined as the position or function of a leader. The leadership also the period during which a person occupies the position of leader: during her leadership very little was achieved. Beside that leadership related to the ability to lead others person. This dictionary definition of leadership focuses on the position (singular or collective), tenure and ability of leaders. As such, it misses key points about the purpose and hallmarks of effective leadership.