# UNIVERSITI TEKNOLOGI MARA FACULTY OF ADMINISTRATIVE SCIENCE & POLICY STUDIES



# A STUDY OF STUDENT PERCEPTION ON LEVEL OF MARKETABILITY (FINAL SEMESTER STUDENT UITM)

STEPHANY ANAK UGIL 2015165779

NUR INARAH BINTI HASSAN 2015110057

**JANUARY 2018** 

**ACKNOWLEDGEMENT** 

To complete this research we have facing many difficulties to complete this study.

Fortunately, many parties that have giving us advice and teach us what we need to do

in our research.

First of all, we like to thank our own Supervisor, Mr. Fairuz Hidayat Merican that really

assist and guide us with every knowledge that he have to complete this study. For

everything that he does to us really appreciate by us when we having a meeting with

he that deals with this research.

We would like to thanks our lecturer that have taught us about this research in the

learning session especially Mdm. Jennifah and Dr. Kuldip Singh. We have learn many

thing that related to this research on what we really need to know and what kind of

thing that we need to put in our research.

We would also like to thanks our God Almighty that have given us wisdom and strength

to successful completed this research.

Stephany

Nur Inarah

Bachelor of Administrative Science (Honours)

Faculty of Administrative Science & Policy Studies

University Teknologi Mara, Kota Samarahan Campus 2.

# CONTENTS PAGE FOR THE RESEARCH REPORT

# **CONTENTS**

Chapter One: Introduction	
Introduction	1
Research Background	1-2
Problem Statement	2-3
Research Objectives	3
Research Questions	3
Scope of Study	4
Research Significance	4
Key Terms	5
Chapter Two: Literature Review And Conceptual Framework	
Introduction of Literature Review	6
Student Perception Towards Academic Performance	7-10
Student Perception Towards the Soft Skill	11-13
Identification Different Skill	14-16
Importance of Student Marketability	17-20
Gap Knowledge	21-23
Conceptual Framework	24-25
Chapter Three: Research Methodology	
Introduction of Research Method	26
Research Design	26
Unit of Analysis	26
Sample Size	26-27
Sampling Technique	27
Measurement	28-30
Data Collection	31
Data Analysis	31

### INTRODUCTION

### 1.1 Introduction

For this chapter one focus on the Student Perception on the Level of Marketability for final semester student Diploma and Bachelor Degree in UiTM. This chapter will consists of 7 section such as 1.2 the research background of the UiTM. 1.3 the problem statement that indicated what the problem that related to student perception on the level of marketability. Follow by 1.4 research question and 1.5 research objectives that related with the topic. 1.6 refer to the scope of study which stated the territory, level and time of this study conducted.

1.7 he significant of the study and 1.8 is the definition of the key term that been listed.

### 1.2 Research Background

### 1.2.1 UiTM's background (UiTM SAMARAHAN)

Universiti Teknologi Mara (UITM) has a former name known as RIDA Training Centre since 1956 to 1965. RIDA Training Centre was establishing in year 1956, meanwhile in year 1965 to 1967, it was known as Mara College. However, in year 1967 until 1999, RIDA Training Centre was change the name as known as Mara Institute of Technology. Universiti Teknologi Mara (UiTM) is the largest institution that consist largest number of population of student. The Motto for UiTM can be present such as "Usaha, Taqwa, Mulia" (Endeavour, Religious and Dignified). The main campus is at Shah Alam. Uitm have offers 500 academic program in Diploma and Bachelor Degree level. Apart from that, it can seen the number of student in the year 2015 are 168,865 students and the undergraduates are 73,671 number of the student meanwhile postgraduates around 11,690 students. They are also provided 500 program for firm foundation to postgraduate level.

Universiti Teknologi MARA (UiTM) Sarawak permanent campus is located in Kota Samarahan, a developing area, known better as the 'knowledge hub'. It is among the earliest public higher learning institutions established in Sarawak. UiTM Sarawak began its historical chapter when its first campus began operating on 1 July 1973 at.

### CHAPTER TWO

### LITERATURE REVIEW AND CONCEPTUAL FRAMEWORK

### 2.0 Introduction

This chapter was discusses about the student perceive on the level of marketability before they are going to compete each other to get a better position in any organisation based on the level of education that they are achieved right now. The chapter is divided into five sections. Section 2.1 discusses a student perception towards the academic performance. Section 2.2 provides an student perception of the soft skill. Section 2.3 describes the identification different skill. Section 2.4 explained about the importance of student marketability while Section 2.5 discusses the gap knowledge from the researcher regarding of all the graduates' marketability and lastly Section 2.6 briefly describe about the conceptual framework.

Student marketability are can be defined as the student should have a marketable in both criteria such as academic qualification and good skill needed by the employer to be selected as a candidate whereby it was fit with the vacant job requirement (Mohd , Saifuddin and Mazura, 2016). Regarding this student marketability context is to ensure all the final year students noticed the level of marketability that they should have before graduate either there are compulsory having good in CGPA or advanced skill such as soft skill. For the instances, "Technical skills are important. As well as practical and theories." The importance of technical skill is when it comes to applying it to real situation" (Nora, 2017). This is refer to the technical skill are an important.