

EMPLOYEES PERCEIVED ORGANIZATIONAL TRAINING EFFECT ON ORGANIZATIONAL COMMITMENT AT MAJLIS PERBANDARAN JOHOR BAHRU TENGAH

NORAMIRA SYUHADAH BINTI JUNAIDEK 2012863876

SUZANA BINTI BASRI 2012470488

BACHELOR OF BUSINESS ADMINISTRATION
WITH HONOURS (HUMAN RESOURCES)
FACULTY OF BUSINESS MANAGEMENT
UNIVERSITI TEKNOLOGI MARA
BANDARAYA MELAKA

LETTER OF SUBMISSION

3 JULY 2015

Program Coordinator

Bachelor of Business Administration (hons.)

Human Resources Management

University Technology Mara

Melaka City Campus

75300, Melaka

Dear Sir,

SUBMISSION OF PROJECT PAPER

Attached project "EMPLOYEES **PERCEIVED** is the paper titled **ORGANIZATIONAL TRAINING EFFECT** ON **ORGANIZATIONAL** COMMITMENT IN MAJLIS PERBANDARAN JOHOR BAHRU TENGAH" to fulfil the requirement as needed by the Faculty of Business Management, University Technology Mara.

Thank you,

Yours sincerely,

(NORAMIRA SYUHADAH BINTI JUNAIDEK)

2012863876

BBA (hons) Human Resource Management

(SUZANA BINTI BASRI)

2012470488

BBA (hons) Human Resource Management

ACKNOWLEDGEMENT

First of all, we like to express our gratefulness to Allah SWT for the blessing, which make it possible for us to complete this project paper. Blessing and salutation also be on prophet of Muhammad SAW.

In the respect, we are extremely grateful to our advisor Puan Suraya Hamimi Binti Mastor, lecturer, in UITM MELACCA CITY CAMPUS, whose support and guidance have inspired us in many ways from the beginning until the end. We also thanked to her for endless energy in assisting us with the process and the review completing our work.

We are also place on record, our sincere thank you to the supervisor Puan Hajah Norliah Binti Mastor and Puan Mazlina Binti Abd Majid and all employees of the participating organization for their invaluable time and effort completing the survey questionnaire. Their support and assistance expedited the process of data collection and colleagues, for their knowledge, ideas, and laughter throughout the study period.

Very special thanks to our parents those love, faith, patience and continuous supports throughout in our years of study. In additional, we take this opportunity to express great thanks to all our the department faculty members who have been together in concerned and combine tireless effort, determinations, togetherness and great understanding during the making of this assignment.

Finally, a great thanks to anyone who ever involves directly or indirectly to contribute with either inspirational or actual work our project paper. Their contributions had reduced our burden towards in completing this project paper.

Thank you

TABLE OF CONTENTS

GE	i
ATION OF ORIGINAL WORK	ii
OF SUBMISSION	iii
LEDGEMENT	iv
FCONTENTS	v
ABLE	viii
IGURE	X
	xi
1 INTRODUCTION	1
troduction	1
ackground of Study	2
roblem Statement	4
esearch Question	6
esearch Objective	6
cope of Study	7
imitation of Study	
gnificance of Study	8
perational Definition	9
Organizational Training	9
Organizational commitment.	11
2 LITERATURE REVIEW	12
	ATION OF ORIGINAL WORK OF SUBMISSION LEDGEMENT F CONTENTS ABLE IGURE T 1 INTRODUCTION troduction ackground of Study roblem Statement esearch Question esearch Objective cope of Study gnificance of Study perational Definition Organizational Training

ABSTRACT

This study intends to see the effect of organizational training on employee commitment focusing on their responds towards organization. The organizational training as independent variable was represent four element which are motivation to training, access to training, benefits of training and supervisory support while organization commitment as dependent variable in this study. The purpose of this study has been set by four objectives. To achieve this purpose we determine the first objectives which to determine the level of organization training effect. The second objective is to determine the level of organizational commitment of employees. Third is to identify the relationship between organizational commitments. Last objectives are to identify which four dimension employees' perceived towards organizational training is most effect on organizational commitment. Therefore, to achieve this objective, a quantitative method was used and data were collected by distributing 200 questionnaires to all employees at Majlis Perbandaran Johor Bahru Tengah. Information and data obtain has been analyzed using Statistical Package for Social Science Version 20. The data were analyzed using Descriptive Analysis, Pearson Correlation Analysis and Regression Analysis. The findings showed that organization have a high level of training effect and commitment in the organization. The result indicated that there is a significant relationship between four elements of perceived training and organization commitment. The result also revealed that support for training is major factor that most effect or influence the organization commitment. In conclusions, it shows that the support from supervisor or head of department is important to make them more committed toward the organization. Hence, training effect is an important factor that influenced career success.