UNIVERSITI TEKNOLOGI MARA FACULTY OF ADMINISTRATIVE SCIENCE & POLICY STUDIES



EMPLOYEE MOTIVATION IN MANAGING SAFETY AND TOURISM RISK IN MALAYSIA

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MARCH 2022 - AUGUST 2022

ABSTRACT

The purpose of this study was to look into the types of risk, as well as the extrinsic and intrinsic motivators that influence safety and tourism risk management. This study employed a quantitative method, involving 52 respondents from Malaysia's tourism sector via questionnaire. The study discovered that all three variables have a significant relationship with safety management and tourism risk. It is also suggested that the organization's employer prioritise a safety culture in the organisation, encourage workplace safety, and provide risk training to employees.

Keyword

Risk, Tourism, Management, Safety, Extrinsic Motivator, Intrinsic Motivator

ACKNOWLEDGEMENT

Alhamdulillah, first of all we would like to thank Allah as finally we were able to finish our proposal that had been given by the research's lecturer to us. This task had been done with all effort by us even though there is a little bit of a problem among us while doing this proposal. Luckily, all theproblems can be settled down and we were able to adapt properly and wisely.

Besides that, big thanks to our supervisor Pn. Sharifah Faatihah Syed Mohd Fuzi because without her guidance, our proposal cannot be done properly like this. She always gives us support andguides us on how to do our assignment in order to produce a good outcome from research that has been studied.

On the other hand, big thanks also go to Dr Nurul Hidayana Mohd Noor for guiding us on how to producing good proposal.

Finally, thanks to our beloved friend who always sticks together and also works hard to produce a good proposal with all effort and responsibility. I Hope that all the effort will benefit us a lot. Million thanks to our classmate for helping us a lot in doing this proposal. They always give us ideas and comment on our project so that we can improve our project in many ways.

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