

MECHANICAL ASPECTS OF CUSTOMER
SATISFACTION ON PERODUA KANCIL

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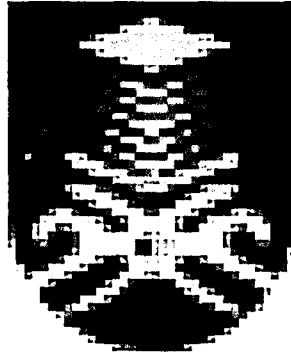
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DIPLOMA ENGINEERING (MECHANICAL)

UNIVERSITI TEKNOLOGI MARA

NOVEMBER 2002



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This report is submitted to the Faculty of Mechanical Engineering, Universiti Teknologi MARA as a partial fulfillment for the award of Diploma in Mechanical Engineering.

NOVEMBER 2002

ACKNOWLEDGEMENT

BISMILLAHHIRAHMANNIRAHIM,

We would like to record our gratitude to our project advisor Assoc. Prof.. Zamri Abdul Rahman, for the help and guidance given in making this study a success.

We would also like to extend our sincere and heartiest thanks to each individual who has given their assistance in terms of materials, efforts and ideas, directly or indirectly.

Our gratitude also goes to our families for their moral support and encouragement in achieving our personal goal and success.

ABSTRACT

An abstract of the project paper presented to the Faculty of Mechanical Engineering in partial requirement on the course – KJP 365 (Project).

MECHANICAL ASPECTS OF CUSTOMER SATISFACTION ON PERODUA KANCIL

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NOVEMBER 2002

Project Advisor : Assoc. Prof. Zamri Abdul Rahman

This study was undertaken to identify the avenues for enhancement of the accessories, spare parts and physical aspects of Kancil such as suspension system, air-conditioning system, fuel consumption and etc. It is also hope that the study would assist PERODUA manufacturer in venturing into others related R&D areas in manufacturing reliable and quality cars in the future.

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