

UNIVERSITI TEKNOLOGI MARA

**ENHANCEMENT OF ZAKAT
COLLECTION MANAGEMENT
SYSTEM DURING COVID-19
PANDEMIC: A STUDY ON ZAKAT
INSTITUTION IN KUALA MUDA,
KEDAH**

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Academic writing submitted in partial fulfilment of the
requirements for the diploma of
Diploma in Muamalat

Academy of Contemporary Islamic Studies

February 2021

ABSTRACT

Our country has been facing the pandemic of coronavirus starting from the end of 2019. Many people face difficult lives because they lost their jobs and even, they do not have enough money to support their life. Various questions arise regarding the management system of zakat institutions during this pandemic. For example, the problems regarding the payment method during the implementation of Movement Control Order. This is because zakat is one of the pillars of Islam that must be implemented by every Muslim. Besides, this study aims to investigate the role of Zakat Institution in Kuala Muda, Kedah on their management system of zakat collection during this pandemic crisis. From this study also, we are able to identify the factors which might affected some people to pay zakat and fulfil their obligation. The researcher using interview and collect data using library study as research methodology. From the interview, the data will be more details because researcher approach participants at zakat institution itself. The most important result from this study is the implementation of online zakat collection should be continuously along with our modern technology. It will ease every parties. Through this study, we know that zakat institution is playing an important role in our country by giving some distribution and assistance to the affected group. Because of that, the efficiency and governance of zakat institution which are responsible to collect and distribute zakat will be discover in this study.

ACKNOWLEDGEMENT

Firstly, I wish to thank God for giving me the opportunity to embark on my Diploma and for completing this long and challenging journey successfully. My gratitude and thanks go to my supervisor Dr. Mohammad Syukri Bin Jalil. Thank you for the support, patience and ideas in assisting me with this project.

My appreciation also goes to the staffs and respondents from Zakat Institution in Kuala Muda, Kedah who accepted my request for the interview and provided knowledge, facilities and assistance during sampling. Special thanks to my colleagues and friends for helping me with this project.

Finally, this thesis is dedicated towards both of my beloved father and mother, Muhamad Puad bin Baharom and Fauziah Binti Mustaffa for the vision and determination to educate and encourage me. This piece of victory is dedicated to both of you. Alhamdulillah.

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