

**UNIVERSITI TEKNOLOGI MARA**

**UiTM TAPAH STUDENT  
KNOWLEDGE OF KHIYAR ON  
ONLINE PURCHASES**

**MUHAMMAD AZRI NAIM BIN HAZNI**

Academic writing submitted in partial fulfilment of the  
requirements for the degree of  
**Diploma in Muamalat**

**Academy of Contemporary Islamic Studies**

February 2021

## ABSTRACT

When the Prime Minister of Malaysia announced the implementation of the Movement Control Order, the general public could not leave their homes without any good reason. This method is intended to break the COVID-19 diffusion chain. Most students who are stranded on campus often do online shopping activities because they are not allowed to leave their campus area at will. Online buying and selling activities are well received during the Movement Control Order because this is the only way that students can use to buy the goods they want. As a result of this increased activity, researchers have come up with ideas to study students' knowledge of *khiyar* in online purchases. The objective of this study is to identify the level of trust of UiTM Tapah students towards online purchases, to identify the effectiveness of *khiyar* implementation for online purchases, whether it can help students from fraud and to analyse how students deal with the problem of buying goods online fake. The population of this study is among students aged 18-23 years because the focus of this study is as many as 100 people UiTM Tapah students and this study is using quantitative methods to obtain results in this study. This study is based on data obtained from the distribution of questionnaires and uses statistical descriptive analysis methods to obtain mean values and standard deviations. The data obtained will be analysed to obtain the objectives, questions and issues of the study. The results of the study show that the knowledge of *khiyar* still needs to be improved among students so that they are smart in doing online shopping activities without being easily deceived. The reason that needs to be improved is because the results of the study show that the level of knowledge of UiTM tapah students is at a low level. The most important findings are the majority of students have the knowledge to avoid fraud in online purchases based on the high mean value for most items. However, their knowledge of *khiyar* in Islam is still low based on low mean value. Students' knowledge of the importance of *khiyar* in protecting traders and customers is still low among students even though they are Muslims. Therefore, exposure to *khiyar* in Islam needs to be increased by all parties. It is hoped that this study can help teachers and students to know more about *khiyar* in more depth.

## ACKNOWLEDGEMENT

Bismillah and Assalamualaikum Wbt.,

Alhamdulillah, at first, I am so grateful to Allah SWT because of His blessing and given me an opportunity and lot of strength to be able completing this study. I would like to express my profound gratitude and special thanks to my lecturer Dr. Salimah Binti Yahaya who never tired guiding me to completing this task. I am very thankful and appreciate for her time spending a lot of times and energy to help me to fulfill the requirement subject for IMU304 (Academic Writing).

Also, very special thanks to my beloved parent has never tired encourage and support me during the process of completing this paperwork. I am very grateful for having a lovely parent who always support and provide needs for me. I am felt blessed with their help and advice for making this study become successful either in terms of physical or mental assistance.

Once again, a million thanks to my friends and relatives who also helped me to complete this paperwork and help me in order to do the task that has been given accordingly. Without them, I was not able to finish or complete this study.

Thank you, may Allah bless all of you.

## TABLE OF CONTENTS

	<b>Page</b>
<b>AUTHOR'S DECLARATION</b>	<b>ii</b>
<b>ABSTRAK</b>	<b>iii</b>
<b>ABSTRACT</b>	<b>iv</b>
<b>ACKNOWLEDGEMENT</b>	<b>v</b>
<b>TABLE OF CONTENTS</b>	<b>vi</b>
<b>LIST OF TABLES</b>	<b>viii</b>
<b>LIST OF FIGURES</b>	<b>ix</b>
<b>LIST OF SYMBOLS</b>	<b>x</b>
<b>LIST OF ABBREVIATIONS / NOMENCLATURE</b>	<b>xi</b>
<b>INTRODUCTION</b>	<b>1</b>
Research Background	1
Problem Statement	5
Research Objectives	6
Research Questions	6
Scope of The Study	7
Significance of The Study	7
<b>CHAPTER TWO LITERATURE REVIEW</b>	<b>9</b>
Introduction	9
2.1 Past Studies	9
2.1.1 Online Purchasing Studies	9
2.1.2 Goods in Demand	10
2.1.3 Online Purchase Platform	11
2.1.3 Khiyar Implementation in Sales	12
2.1.4 The Relevance of <i>Khiyar Majlis</i> On Online Purchase	13
2.2 Conclusion	15

<b>CHAPTER THREE RESEARCH METHODOLOGY</b>	<b>16</b>
Introduction	16
Research Instruments	16
Research Participants	17
Data Collection	17
Data Analysis	18
<b>CHAPTER FOUR RESULTS AND DISCUSSIONS</b>	<b>20</b>
4.1 Introduction	20
4.2 Quantitative Analysis: Descriptive Statistic	20
4.3 UiTM Tapah Students' Level of Confidence in Online Purchases.	24
4.4 <i>Khiyar</i> Effectiveness in Tackling the Issue of Fraud in Online Purchases.	28
4.5 Student Actions in Dealing with The Issue of Online Purchase Fraud.	32
4.6 Conclusion	35
<b>CHAPTER FIVE CONCLUSION AND RECOMMENDATIONS</b>	<b>36</b>
5.1 Introduction	36
5.2 Key Findings	36
5.3 Research Effects	39
5.4 Recommendations and Limitations	39
5.5 Conclusion	41
<b>REFERENCES</b>	<b>43</b>
<b>APPENDICES</b>	<b>45</b>