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RESEARCH

**THE UNDERSTANDING OF INTEGRITY AMONG PUBLIC AGENCIES IN
KOTA SAMARAHAN**

(CASE STUDY: IMMIGRATION DEPARTMENT, POLICE DEPARTMENT)

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1.0 INTRODUCTION

This section focuses on the background of the study, which is about the understanding of integrity among public servants in Kota Samarahan. Section 1.1 is discussing about the background of the study, Section 1.2 is focusing on the problem statement, and Section 1.3 states the research questions. Section 1.4 explains about the research objectives, Section 1.5 is explaining about the scope of our study. Section 1.6 is focusing on the significance of the study and Section 1.7 is focus on limitation of study. Finally, Section 1.8 explains about the definitions of terms and concepts.

1.1 Background of the Study

Integrity

According to Sulaiman Mahbob (2005) Integrity is a collection of superior quality that exists among individuals and is based on the principles of quality; adhere to honesty and high moral practice. At the individual level, integrity is consistency between what is said and what is done, the balance of action with moral principles, ethics and law as well as the harmony between self-interest with the public interest.

Besides that, integrity also can be define has the quality of being honest and having strong moral principles. It is one facet of personality derived from a person's self-regulation, which determines the person's loyalty, dedication, effort, and initiative with regard to the organization, and facilitates implementation of the

2.0 LITERATURE REVIEW & CONCEPTUAL FRAMEWORK

The literature review explains about understanding of integrity among public servants in Kota Samarahan. Section 2.1 discusses on understanding of integrity of public servants. Section 2.2 discusses on the failure of the integrity and section 2.3 discussing on conceptual framework.

2.1. The understanding of integrity

The good way to make sure the public servants know more about the integrity is through their understanding on the role of institution that being establish to monitor integrity in Malaysia such as IIM. Furthermore public servants understanding will be examined base on their knowledge on the Plan Integrity National, and also their practice on the shared values that being practice in the Sarawak Public Sector as discussed below:

Firstly, through Malaysian Institute of Integrity (IIM), secondly, through Plan Integrity National and lastly, through Sarawak Shared Values.

2.1.1 Malaysian Institute of Integrity (IIM)

In Malaysian there one institute call Malaysian Institute of Integrity (IIM) it is to be the engine of implementing the National Integrity Plan (PIN) to develop a resilient nation and live the values of integrity and ethics. This institute is responsible to make sure all the public servant know about the integrity. The inception IIM more focused on activities to provide a briefing