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E-Poster of the 1st ICT Conference 2022

ICT CONFERENCE 2022

"Embracing Digital Learning Transformation"

**22 - 23
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JABATAN INFOSTRUKTUR
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ICT Conference: Embracing Digital Learning Transformation

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FoodHunter App

ABSTRACT

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As food and beverages industry had grown, we saw an opportunity for this industry to go further by introducing more to new developments of technology in solving daily problems and also providing easier way for both worker and customer. For our innovation, we decide to create an apps for all food and beverages industry that can be used as online system booking, payment, reservation and feedback.

INTRODUCTION

As many foods and beverages sector faced problems to manage the system of their company, we come out with the idea of making an apps for the both employees and customer. By using this app, the customer can simply choose their favorite restaurant to making reservation, update with the current availability to dine in and what menu did they served. For the employees, in the system when their customers already key in the system, they will know their list menu for each table and easily can detect what dishes they already got and what is not.

METHODOLOGY

This study method using qualitative method where we explore some customer problems on food and beverage industry by online research. For example, customer faced trouble before reserve a restaurant.

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RESULTS

- The result is customer will save their time by doing a reservation before entering a restaurant.
- Customer can get a clear description of the restaurant that they want to go.
- The restaurant can have a smooth navigation and van avoid order errors.

CONCLUSION

The FoodHunter app is an initial idea to improve food and beverages industry that might take slow down because of high demand on customer and pandemic. By doing some research and getting to know customers' problems, we hope FoodHunter will pleasant customer with various selection.

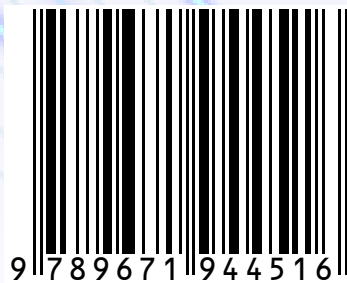
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