UNIVERSITI TEKNOLOGI MARA FACULTY OF ADMINISTRATIVE SCIENCE & POLICY STUDIES



A STUDY FROM THE PERSPECTIVE OF MILLENNIALS: WHAT INFLUENCE HOUSING PURCHASE DECISION?

NUR ATASHA ALINA BINTI KAMARULZAMAN 2020621002 NUR ANIS NAFISAH BINTI ZAHARI 2020461608

AUGUST 2022

ACKNOWLEDGEMENT

To complete this research was so challenging for us especially during the pandemic because we can only discuss virtually but praises to Allah SWT for his blessings we fortunately were able to complete this research.

First of all, we would like to thank to our Faculty of Administrative Science and Policies Study (FSPPP) at UiTM Seremban, Negeri Sembilan for giving us this opportunity to get involved in doing this research proposal. In developing this research proposal, we gain a lot of experience, knowledge and exposure to several situations and challenges that we never faced before and cannot be learnt in syllabus and definitely these experiences will be helpful in the future.

Second, we would like to express our deepest gratitude to our supervisor, Dr. Mahazril 'Aini Binti Yaacob who taught us many things, supporting and guiding us throughout the research. Her guidance is really important for us in this process, she taught us through every chapter and her comments really help us to improve our research. Also, her patience and advice ensured this research proposal to be on the right track and proceed smoothly. We sincerely appreciated what she had done to guide us.

Even though we faced a lot of challenges and difficulties in completing this research, we will take it as a lesson for us and we learn to accept those challenges in orderto become better because to be successful we need to overcome all of the negative things in our life even though it is not easy since we will not always walk in the beautiful and easy path.

Lastly, we would also want to express our appreciation to our family who are always with us through thick and thin, giving us nonstop support and positive words. They are the ones who educate us and make us become who we are today. We would like to thank all of our friends that help us in this research and provide us with support, guidance and assistance. We are really grateful for all of the support and love that all of you showed to us.

ABSTRACT

This study was also conducted for millennials aged between 20 - 40 years old who live and work in Selangor. This study was carried within two semesters, which starts from October 2022 until August 2022. The purpose of the study was to know the readiness in housing purchase decision among millennials and to know the relationship between independent variable and dependent variable, and to know determine the difference between housing purchase decision based on demographic factors (age and income). This study employed multi stage sampling in collecting the survey data. The result of the study revealed three important findings. First, majority of the respondents have the readiness in housing purchase decision. Secondly, there is significant relationship between housing location, financial capability, housing attributes, housing neighbourhood and housing knowledge towards housing purchase decision. Lastly, there is significant difference between housing purchase decision based on the demographic factor (age and income). The majority respondents which 348 out of 390 respondents (89.0%) have the readiness to make housing purchase decision. Independent variables significantly influenced the housing purchase decision among millennials with the correlation between the determinant factors; the housing location, financial capability, housing attributes, housing neighbourhood and housing knowledge are (r = 0.900), (r = 0.698), (r = 0.545), (r = 0.499), and (r = 0.605). There is a significant difference between housing purchase decision based on demographic factors (age and income) where age, F (6,383) =3.929, p=0.001, p<0.05 and income, F (5,384) = 7.925, p=0.000, p<0.05. Based on the discussion on the findings, this study proposed several recommendations which are improve financial literacy, equip people in housing knowledge and build more affordable house at strategic location.

Keywords: Housing, millennials, housing purchase decision, housing knowledge, housing location, housing attribute, financial capability

TABLE OF CONTENTS

1.7.2Millennials111.7.3House Location121.7.4Financial Capability121.7.5Housing Attributes131.7.6Housing Neighborhood13	DE	CLARA	TIONi	
ABSTRAK.ivCHAPTER 1: INTRODUCTION11.0 Introduction11.1 Background of the study11.2 Problem Statement41.3 Research Questions71.4 Research Objectives71.5 Scope of the study81.6 Significance of the proposed study91.7 Definition of terms, terminology and concepts101.7.1 Housing Purchase Decision101.7.2 Millennials111.7.3 House Location121.7.4 Financial Capability121.7.5 Housing Attributes131.7.6 Housing Neighborhood13	AC	KNOW	LEDGEMENTii	
CHAPTER 1: INTRODUCTION11.0 Introduction11.1 Background of the study11.2 Problem Statement41.3 Research Questions71.4 Research Objectives71.5 Scope of the study81.6 Significance of the proposed study91.7 Definition of terms, terminology and concepts101.7.1 Housing Purchase Decision101.7.2 Millennials111.7.3 House Location121.7.4 Financial Capability131.7.6 Housing Neighborhood13	AB	STRAC	Tiii	
1.0 Introduction11.1 Background of the study11.2 Problem Statement41.3 Research Questions71.4 Research Objectives71.5 Scope of the study81.6 Significance of the proposed study91.7 Definition of terms, terminology and concepts101.7.1 Housing Purchase Decision101.7.2 Millennials111.7.3 House Location121.7.4 Financial Capability121.7.5 Housing Attributes131.7.6 Housing Neighborhood13	AB	STRAK	iv	
1.1Background of the study11.2Problem Statement41.3Research Questions71.4Research Objectives71.5Scope of the study81.6Significance of the proposed study91.7Definition of terms, terminology and concepts101.7.1Housing Purchase Decision101.7.2Millennials111.7.3House Location121.7.4Financial Capability131.7.6Housing Neighborhood13	C	НАРТІ	ER 1: INTRODUCTION1	
1.2Problem Statement.41.3Research Questions.71.4Research Objectives.71.5Scope of the study.81.6Significance of the proposed study.91.7Definition of terms, terminology and concepts.101.7.1Housing Purchase Decision.101.7.2Millennials.111.7.3House Location.121.7.4Financial Capability.121.7.5Housing Attributes.131.7.6Housing Neighborhood.13	1.0	Introduc	tion1	
1.3Research Questions71.4Research Objectives71.5Scope of the study81.6Significance of the proposed study91.7Definition of terms, terminology and concepts101.7.1Housing Purchase Decision101.7.2Millennials111.7.3House Location121.7.4Financial Capability121.7.5Housing Attributes131.7.6Housing Neighborhood13	1.1	Back	ground of the study1	
1.4Research Objectives.71.5Scope of the study.81.6Significance of the proposed study.91.7Definition of terms, terminology and concepts.101.7.1Housing Purchase Decision.101.7.2Millennials.111.7.3House Location.121.7.4Financial Capability.121.7.5Housing Attributes.131.7.6Housing Neighborhood.13	1.2	Prob	lem Statement4	
1.5Scope of the study	1.3	Rese	arch Questions7	
1.6Significance of the proposed study91.7Definition of terms, terminology and concepts101.7.1Housing Purchase Decision101.7.2Millennials111.7.3House Location121.7.4Financial Capability121.7.5Housing Attributes131.7.6Housing Neighborhood13	1.4	Rese	arch Objectives7	
1.7Definition of terms, terminology and concepts.101.7.1Housing Purchase Decision101.7.2Millennials111.7.3House Location121.7.4Financial Capability121.7.5Housing Attributes131.7.6Housing Neighborhood13	1.5	5 Scope of the study		
1.7.1Housing Purchase Decision101.7.2Millennials111.7.3House Location121.7.4Financial Capability121.7.5Housing Attributes131.7.6Housing Neighborhood13	1.6	5 Significance of the proposed study9		
1.7.2Millennials111.7.3House Location121.7.4Financial Capability121.7.5Housing Attributes131.7.6Housing Neighborhood13	1.7	Definition of terms, terminology and concepts		
1.7.3House Location121.7.4Financial Capability121.7.5Housing Attributes131.7.6Housing Neighborhood13		1.7.1	Housing Purchase Decision10	
1.7.4Financial Capability121.7.5Housing Attributes131.7.6Housing Neighborhood13		1.7.2	Millennials11	
1.7.5Housing Attributes131.7.6Housing Neighborhood13		1.7.3	House Location	
1.7.6 Housing Neighborhood		1.7.4	Financial Capability	
0 0		1.7.5	Housing Attributes	
1.7.7 Housing Knowledge		1.7.6	Housing Neighborhood	
		1.7.7	Housing Knowledge	
1.8 Conclusion14	1.8	Conc	lusion14	

CHAPTER 2: LITERATURE REVIEW & CONCEPTUAL FRAMEWORK...... 15

Introd	uction	15
Housi	ng issues among millennials	15
Housi	ng programs that have been implemented	16
Deterr	minants factors of housing purchase decision	17
2.3.1	Housing Location	18
2.3.2	Financial Capability	19
2.3.3	Housing Attributes	20
2.3.4	Housing Neighbourhood	20
2.3.5	Housing Knowledge	21
Conce	eptual Framework	22
	Housi Housi Detern 2.3.1 2.3.2 2.3.3 2.3.4 2.3.5	 2.3.2 Financial Capability 2.3.3 Housing Attributes 2.3.4 Housing Neighbourhood

	2.4.1	Housing Location	23
		Financial Capability	
		Housing Attributes	
		Housing Neighbourhood	
	2.4.4	Housing Knowledge	24
2.5		hesis	
	• •	usion	

CHAPTER 3: RESEARCH METHODOLOGY...... 29

3.0	Introduction	29
3.1	Research method	29
3.2	Research design	29
3.3	Unit/level of analysis	30
3.4	Sample size	30
3.5	Sampling technique	31
3.6	Measurement / Instrument	32
3.7	Data Collection	39
3.8	Data Analysis	39
3.9	Pilot study and Reliability test	40
3.10	Normality test	41
3.11	Conclusion	42

CHAPTER 4: RESEARCH FINDINGS434.0Introduction434.1Profile of respondents434.2Preliminary Analysis454.2.1Reliability Result Full Scale Study454.2.2Normality Test464.3Main Findings47

ľ	.5 Ivia	ini Thungs	• /	
	4.3.1	Objective 1: To know the readiness to purchase a house among millennials4	⊦7	
	-	Objective 2: To investigate the relationship between the housing location, financia ty, housing attributes, housing neighbourhood, housing knowledge towards the	ne	
housing purchase decision among millennials49				
	4.3.3	Objective 3: To determine the difference between housing purchase decision base	d	
	on the d	lemographic factors (age and income) 5	1	

OII	the demographic factors (age and income).	1
4.4	Conclusion5	62