

**FACULTY OF ADMINISTRATIVE SCIENCE & POLICY STUDIES
UNIVERSITI TEKNOLOGI MARA**

BACHELOR OF ADMINISTRATIVE SCIENCE



**“A STUDY OF BUREAUCRACY IN MALAYSIA'S PUBLIC MALAYSIA:
A CASE OF GUA MUSANG DISTRICT POLICE HEADQUARTERS”**

ANNUR NADHIRAH BINTI MOHD NASAN

2019230722

NUR SYUHADA BINTI MUHMAD RAHIM

2019422442

SUPERVISORS:

**DR. AHMAD FAIZ YAAKOB
MADAM NOR LAILA AHMAD**

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ABSTRACT

The Weberian Bureaucracy has been popular to be used among many organizations in the world. Studies on the implementation of the bureaucracy system are already numerous, only in the context of how it applied in the organization, and what the impact of the bureaucracy system in the organization is not being exposed well. This study examines aspects of its system in terms of beneficiaries and impacts, and how the bureaucracy was implemented in IPD Gua Musang based on the Weberian Bureaucracy framework introduced by Max Weber. Interestingly, this study examines the impact of the bureaucracy system to the employees in the organization. Several research questions have been formed (i) What are the characteristics of bureaucracy that is being applied in Gua Musang District Police Headquarters? (ii) What are the factors that facilitate the effective adoption of Weberian Bureaucracy in Gua Musang District Police Headquarters? (iii) What is the impact of bureaucratic system that is being applied in Gua Musang District Police Headquarters? To answer the above questions, a qualitative approach is used, by using semi-structured interviews. Several findings have been obtained by interviewing one of the officers in the selected organization.

Keywords: Bureaucracy system, Weberian Bureaucracy, organization.

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TABLE OF CONTENT

DECLARATION	i
ABSTRACT	ii
ABSTRAK	iii
ACKNOWLEDGEMENT	iv
CHAPTER I: INTRODUCTION	1
1.1 Introduction	1
1.2 Problem Statement	2
1.3 Research Questions (RQ).....	3
1.4 Objectives Of Study	3
1.5 Scope Of Study.....	4
1.5.1 Purpose	4
1.5.2 Territory.....	4
1.5.3 Time.....	4
1.6 Literature Review	5
1.6.1 The Practice Of Bureaucracy In The Developed Countries:	5
1.6.2 The Practice Of Bureaucracy In The Developing Countries:.....	7
1.7 Organization Of Chapters.....	10
CHAPTER II: THEORETICAL FRAMEWORK	11
2.1 Introduction.....	11
2.2 The Concept Of Weberian Bureaucracy	11
2.3 Elements Of Weberian Bureaucracy	12
2.3.1 Regulatory System.....	12
2.3.2 Hierarchy	12
2.3.3 Specialization And Division Of Labor	13
2.3.4 Impersonality	13
2.3.5 Formal Selection Rules.....	13
2.3.6 Career Orientation	14
2.4 The Advantages And Disadvantages Of Weberian Bureaucracy.....	14
2.6 Conclusion.....	16
CHAPTER III: RESEARCH METHOD	17
3.1 Introduction	17
3.2 Research Design.....	17

3.3 Unit Of Analysis.....	18
3.4.1 Primary Data.....	19
3.4.2 Secondary Data.....	20
3.5 Data Analysis Method.....	21
3.6 Research Ethics	23
3.7 Summary	24
CHAPTER IV: ANALYSIS AND FINDINGS.....	25
4.1 Introduction	25
4.2 Findings and Discussion	25
4.2.1 RQ1: Characteristics of bureaucracy that is being applied in Gua Musang District Police Headquarters.....	25
4.2.2 RQ 2: Factors that Facilitate the Effective Adoption of Weberian Bureaucracy in Gua Musang District Police Headquarters	29
4.2.3 RQ 3: Impact of The Bureaucratic System That Is Being Applied in Gua Musang District Police Headquarters.....	31
4.3 Conclusion.....	32
CHAPTER V: DISCUSSION AND CONCLUSION.....	33
5.1 Introduction.....	33
5.2. Summary of Findings.....	33
5.2.1 Research Question 1 (What Are the Characteristics Of Bureaucracy That Is Being Applied In Gua Musang District Police Headquarters?).....	33
5.2.2 Research Question 2 (What are the Factors that Facilitate the Effective Adoption of Weberian Bureaucracy in Gua Musang District Police Headquarters?).....	34
5.2.3 Research Question 3 (What Is the Impact Of The Bureaucratic System That Is Being Applied In Gua Musang District Police Headquarters)?	34
5.3 Recommendations of Study	34
5.4 Limitations and Future Studies	35
5.5 Conclusion.....	37
REFERENCES.....	38
APPENDIXES.....	39
Appendix A – Interview Questionnaire	39
Appendix B – Ouriginal Result.....	40