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**A STUDY OF BUREAUCRACY IN THE PUBLIC SECTOR IN MALAYSIA:
A CASE OF TANGKAK DISTRICT COUNCIL**

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ABSTRACT

The term "bureaucracy" also refers to a system of administration and law enforcement. a set of legal rules enacted by an organization. This paper discusses the challenges faced by employees in the Tangkak District Council when attempting to implement Weberian bureaucracy. The bureaucratic approach allows the organisation to control its services or production while also granting the manager or administrator the authority to delegate and establish administrative principles. We use data from the semi-structured interviews and observations, this research was undertaken in Tangkak District Council. It contributes to the researcher's ability to obtain information and answers to study issues. Based on the researcher's observations and the interviewees' responses, it is evident that bureaucracy features are present.

TABLE OF CONTENTS

CHAPTER ONE: INTRODUCTION	2
1.1 Background.....	2
1.2 Problem Statement.....	5
1.3 Research Objective	8
1.4 Research Question	9
1.5 Scope of Study.....	9
1.5.1 Data Collection	9
1.5.2 Data Analysis.....	10
1.6 Concept and Theories	10
1.7 Chapter Organisation	12
1.7.1 Functions and Roles of Tangkak District Council.....	12
CHAPTER TWO: LITERATURE REVIEW	14
2.1 Introduction.....	14
2.1.1 The Definition of Bureaucracy	14
2.2 Tangkak District Council General Office	16
2.2.1 Mission, Vision, and Objectives of Tangkak District Council	18
2.3 Previous Studies Related to Bureaucracy	19
2.3.1 Bureaucracy-Related Studies in Malaysia	19
2.3.2 Bureaucracy-Related Studies in Other Countries	20
2.4 The Bureaucracy Theory.....	24
2.4.1 Weberian Principle of Bureaucracy Theoretical Framework.....	27
2.4.2 Factors that Hinder Bureaucratic Practices.....	31
2.4.3 Challenges in Implementing Bureaucracy	35
2.5 Conclusion	36
CHAPTER THREE: METHODOLOGY.....	37
3.1 Introduction.....	37
3.2 Research Design.....	37
3.3 Unit Analysis	39
3.4 Data Collection	39
3.4.1 Primary Data	39
3.4.2 Secondary Data	40
3.5 Data Analysis Method.....	40

3.6 Research Ethics.....	41
3.7 Conclusion	41
CHAPTER FOUR: FINDINGS AND ANALYSIS	42
4.1 Introduction.....	42
4.2 Perception About Bureaucracy	42
4.3 The Principles of Weber Bureaucracy That Been Practiced at Tangkak District Council.....	43
4.3.1 Hierarchy of authority	43
4.3.2 Documentation	45
4.3.3 A formal regulatory framework	46
4.4 The Factors That Hinder Bureaucratic Practices at The Tangkak District Council.....	47
4.4.1 Specialization and labour Division	47
4.4.2 Documentation	49
4.5 The Challenges Of These Negative Elements On Bureaucratic Practices At The Tangkak District Council.....	50
4.5.1 Management Impersonality.....	50
4.5.2 A Formal Regulatory Framework	52
4.6 Discussion on Findings	54
4.7 Conclusion	56
CHAPTER FIVE: CONCLUSION AND RECOMMENDATION.....	57
5.1 Introduction.....	57
5.2 Summary of Findings.....	57
5.3 Recommendation	60
5.4 Future Study.....	62
REFERENCES.....	64
APPENDICES	67