# CENTRE OF STUDIES FOR QUANTITY SURVEYING FACULTY OF ARCHITECTURE, PLANNING & SURVEYING UNIVERSITI TEKNOLOGI MARA CAWANGAN SARAWAK

## REVISIT E-PROCUREMENT PRACTICES DURING MCO DUE TO COVID-19 PANDEMIC

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#### ABSTRACT

E-procurement is one of government initiatives under eGovernment application. E- procurement was introduced to replace manual procurement system in public agencies to systematic procurement which using internet as platform of transaction. However, in the early year 2020, a new virus called COVID-19 has spread all over the world and has affected communities globally, with more than 180 million reported cases as of June 2021. Construction industry is highly affected due to Covid-19 pandemic outbreak that caused slightly shift in project timeline and changes in working approach. Thus, this research is to study the experience and challenges faced by contractors using e-procurement during this pandemic head-up. This research will help to identify e-Procurement practices and in Sabah.

Keywords: E-Procurement, Covid-19 Construction, E-Tendering

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#### **CHAPTER 1: INTRODUCTION**

#### **1.1 BACKGROUND RESEARCH**

The majority of advanced nations, notably the United Kingdom (UK), Australia, Canada, New Zealand, and the United States of America (USA), have implemented a set of policies under a new market-based paradigm (Kaliannan, 2010). 'Managerialism,' 'new public management,' 'market based public administration,' 'the post bureaucratic paradigm,' or 'entrepreneurial government' are some of the terms used to describe this new approach (Kaliannan, 2010). Despite the fact that these phrases appear to be distinct, they all communicate the same message: they are replacing the conventional bureaucratic paradigm with a new system. Believe in market principles: decrease expenses, reduce budgets, enhance public administration, simplify laws and processes, control corruption, infuse transparency, and increase market forces by reducing government involvement (Kaliannan, 2010). The use of information technology in the governance process is stressed to make the new system more effective and assure efficacy. The launch of e-Government or eprocurement offers governments throughout the world a means to provide residents, companies, and other governments with easy access to government services, cooperation possibilities, and political involvement via the internet and wireless communication technologies (Kaliannan, 2010).

The use of integrated database systems and wide area (often web-based) network communication technologies in part or all of the purchase process is referred to as electronic procurement. The government procurement system is part of this conversion process, from the collection of funds to the successful implementation of projects. As a result, the procurement system is constantly scrutinised by many parties. Public concerns about accountability, transparency, corruption, integrity, and