

FACULTY OF ACCOUNTANCY UNIVERSITI TEKNOLOGI MARA KAMPUS PUNCAK ALAM



SOCIAL MEDIA PORTFOLIO

GROUP: AC220B4D

PREPARED FOR: SIR RASLAN BIN NORDIN

PREPARED BY:

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ACKNOWLEDGEMENT

First and foremost, we'd like to express our deepest gratitude to the Almighty for allowing me to complete my lecturer's social media portfolio report with tremendous success thanks to His guidance and blessings throughout the process of completing this assignment. We would also like to express my thankfulness to University Technology Mara (UiTM) Campus Puncak Alam for giving me the opportunity to do this assignment.

Sir Raslan Bin Nordin, our lecturer, gave us the time to complete our social media portfolio report, and we are quite grateful. We sincerely thank Sir Raslan, our lecturer, for his advice, wonderful encouragement, and general assistance in completing this assignment as well as instructing us in the course.

In addition, we'd like to express our heartfelt gratitude to our wonderful, caring, supportive, and loving family for sharing ideas and knowledge that have been very useful for this assignment. There are a few challenges that have been faced during the completion of this assignment however I am grateful as I am able to overcome these challenges thanks to them.

Finally, not to forget we'd like to express our gratitude to all those who have assisted us throughout this project. The success and final end of this task required a great deal of help and advice from many people, and answers are grateful to have had the opportunity to participate in all of it. As a result, we'd like to express our gratitude to everyone who has directly or indirectly assisted us in completing this project, as they have been a tremendous source of encouragement for us until we are able to complete the assessment that is given to us with ease and without any problem

EXECUTIVE SUMMARY

"Sweet Tooth" is the partnership business that was established in March 2022 with the dream of bringing happiness and satisfaction to our customers when they taste our brownis chips cookies. We decided to run this business because nowadays cookies have become a popular snack among young people.

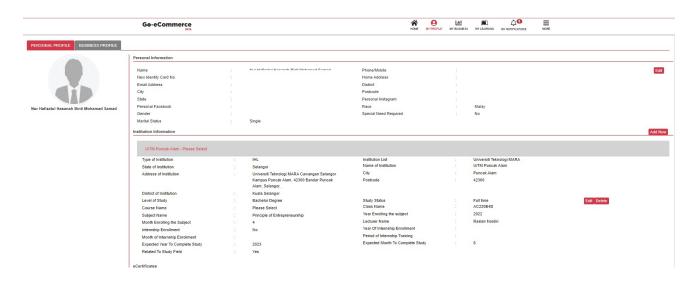
The objective of our business is to offer good quality snacks with a variety of flavor and create the best memorable experience for everyone who has eaten our brownis chips cookies. We are also dreaming of becoming one of the top brands of cookies business in Malaysia. The reason we came up with the idea of a brownis chips cookies is because we want to provide the customer the best snacks that they can have as their breakfast, lunch or dinner.

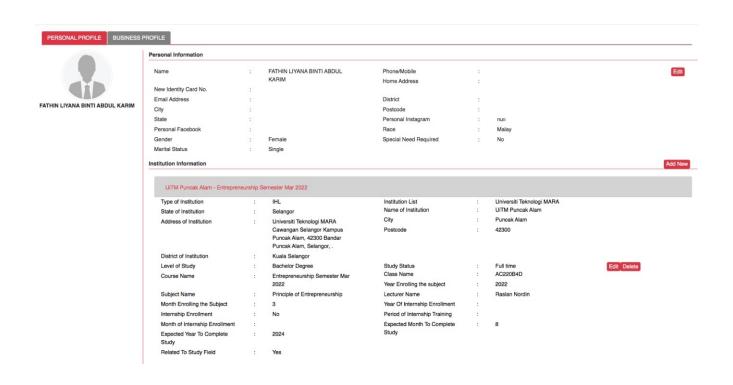
We choose Facebook as our main social platform for "Sweet Tooth" because Facebook Page has the potential to help us in advertising our business. Facebook is a low-cost marketing method that is particularly beneficial to small businesses that are just getting started. Second, because Facebook has the greatest user base, entrepreneurs may use it to discover their target demographic. Finally, existing and potential consumers who like our page on Facebook can enhance brand recognition, which will eventually lead to more people learning about our business.

"Sweet Tooth" frequently posts hard sale and soft sell posts on their Facebook page in order to engage with people and to entice them to purchase sweet and crunchy brownies chips. The pricing of the cookies is RM15 each.

1.0 GO-ECOMMERCE REGISTRATION

PERSONAL PROFILE





BUSINESS PROFILE





2.0 MY-ENT CERTIFICATE

1. Nur Hafizatul Hasanah Binti Mohamad Samad



MASMED YOUNG ENTREPRENEUR (MyENT)

SLIP PENDAFTARAN PERNIAGAAN PELAJAR UITM

No. Pelajar : 2020470692

Nama : Nur Hafizatul Hasanah Binti Mohamad Samad

Program Pengajian : SARJANA MUDA PERAKAUNAN (KEPUJIAN)

Fakulti : Faculty of Accountancy

Kampus : Selangor

MAKLUMAT PERNIAGAAN

Mod Perniagaan : Online Bidang Perniagaan yg : Makanan

diceburi

Tempoh Berniaga : 2022

No. Pendaftaran Perniagaan : PG0530182-M

URL Perniagaan : @sweettooth by pijarose

Alamat Premis Perniagaan

Tarikh Mendaftar : 23 May 2022
Tarikh Kemaskini : 23 Jul 2022
Tarikh Cetak : 23 Jul 2022

Sijil Pendaftaran Perniagaan MyENT ini merupakan rekod rasmi perniagaan yang dijalankan oleh pelajar semasa tempoh pengajian di UiTM. Sijil ini secara tidak langsung akan terbatal apabila penama menamatkan pengajian atau tidak lagi aktif dalam sistem universiti.

Akademi Pembangunan PKS dan Keusahawanan Malaysia (MASMED) juga berhak membatalkan sijil ini tanpa sebarang notis.

Penggunaan sijil ini hanya diterima untuk kegunaan urusan dalaman UiTM sahaja. Urusan dan aktiviti perniagaan yang
dijalankan oleh penama adalah risiko dan tanggungjawab sendiri tanpa melibatkan kepentingan dan nama Universiti.

SALINAN PENDAFTARAN INI DIPERAKUI OLEH

PENOLONG NAIB CANSELOR KEUSAHAWANAN UITM

Malaysian Academy of SME & Entrepreneurship Development (MASMED)

2. Fathin Liyana Binti Abdul Karim



MASMED YOUNG ENTREPRENEUR (MyENT)

SLIP PENDAFTARAN PERNIAGAAN PELAJAR UITM

No. Pelajar : 2020847584

Nama : FATHIN LIYANA BINTI ABDUL KARIM

Program Pengajian : SARJANA MUDA PERAKAUNAN (KEPUJIAN)

Fakulti : Faculty of Accountancy

Kampus : Selangor

MAKLUMAT PERNIAGAAN

Mod Perniagaan : Online Bidang Perniagaan yg : Makanan

diceburi

Tempoh Berniaga : 2022

No. Pendaftaran Perniagaan : 202203181258

URL Perniagaan : @Swe.etoothsbypijarose

Alamat Premis Perniagaan

Tarikh Mendaftar : 04 Jul 2022
Tarikh Kemaskini : 20 Jul 2022
Tarikh Cetak : 20 Jul 2022

Sijil Pendaftaran Perniagaan MyENT ini merupakan rekod rasmi perniagaan yang dijalankan oleh pelajar semasa tempoh pengajian di UiTM.
Sijil ini secara tidak langsung akan terbatal apabila penama menamatkan pengajian atau tidak lagi aktif dalam sistem universiti.

Akademi Pembangunan PKS dan Keusahawanan Malaysia (MASMED) juga berhak membatalkan sijil ini tanpa sebarang notis.

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SALINAN PENDAFTARAN INI DIPERAKUI OLEH

PENOLONG NAIB CANSELOR KEUSAHAWANAN UITM

Malaysian Academy of SME & Entrepreneurship Development (MASMED)

SSM REGISTRATION/BUSINESS REGISTRATION

UserID: EZBIZ Date: Tue Jul 19 21:38:22 MYT 2022



INTRODUCTION OF BUSINESS



Sweet tooths was founded in March 2022 and the company's logo is depicted above. The name of "Sweet Tooths" was chosen because we are two best friends who have the same taste . We both really like sweets. Our product also comes in three different flavours: dark chocolate,matcha and red velvet. We are certain that our brownies chips cookies would have gone viral on social media. Giving the brownies chips cookies will persuade more people to purchase as it is easy to bring everywhere.

Our target demographic is mostly teenagers and students. As they are more exposed to trendy things on the market, nonetheless we feel that everybody, regardless of age, would appreciate our cookies. This is because these brownie chips cookies make it acceptable for bringing it everywhere.

Sweet tooths offers an online platform for placing orders for our shawls with Facebook serving as the primary site for selling our brownis chips cookies. We also provide consumers with direct delivery services to their homes. Consumers can place an order throughout Whatsapp business and we will bring it to them without them having to come all the way to our shop. If they live outside of our service region, they may just place an order for a loved one and we will send it to them.

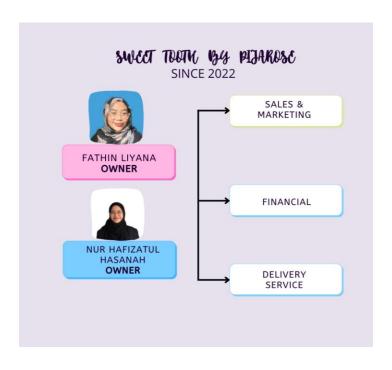
As for our logo, we used brown in colour to show the colour of cookies and how smooth and grainy the cookies are. Our trademark is order, eat and repeat to show that our brownies chips cookies are the best.

NAME AND ADDRESS OF BUSINESS

Name of Business	Sweet Tooths	
Business Address		
Registration Number	202203181258	
Form of Business	Partnership	
Phone Number		
Social Media	Facebook	
Main Activity	Selling and promoting Brownis Chips Cookies	
Business Operation Hour	Monday-Sunday	
Date of Establish the Business	2022	
Name of Bank	Maybank	
Bank Account Number		

Table 1: Background and details of Sweet Tooths

ORGANIZATION CHART



MISSION & VISION

MISSION

- To delight and nourish our customers by providing high-quality, delicious food and good service at a reasonable price.
- To continuously strive to create the perfect crispy cookies that will put a smile on our customer's face
- To use the best quality and quantity of the product to ensure our product are well made

VISION

 To be the top choice of Brownis Chips cookies as well-known brand name all around Malaysia and develop our business internationally.

DESCRIPTION OF PRODUCT

Brownis Chips Cookies is one of the popular snacks nowadays especially among teenagers. However, Brownies Chips is not only suitable for teenagers but it is also suitable for various ages from kids to adults aged 6-year-old and above. We promise our customer satisfaction by tasting of Brownis Chips cookies.

As for Sweet Tooths Bakery, we come with (3) different flavors which are dark chocolate, Matcha and Red Velvet. Each product has their own taste yet different ingredients. We choose these three flavors because nowadays matcha has been trending for their flavour because it is tasteful and gives a good vitamin since it is processed from green tea. While for Dark Chocolate and Red Velvet, their flavor is always maintained because there are many people who still love this flavor.

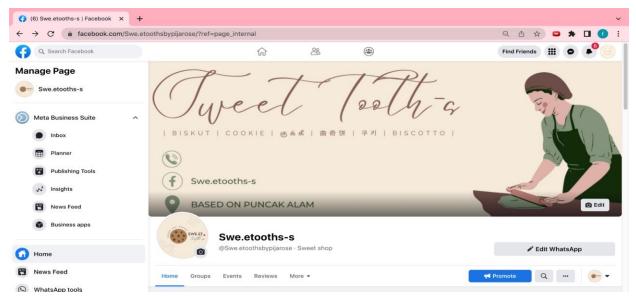


PRICE LISTING

NO.	FLAVOUR	ITEM	PRICE (RM)
1	DARK CHOCOLATE	BRONIS' CHIPS BRONIS' CHIPS BRONIS' CHIPS BRONIS' CHIPS BRONIS' CHIPS BRONIS' CHIPS BRONIS' CHIPS BRONIS' CHIPS BRONIS' CHIPS BRONIS' CHIPS BRONIS' CHIPS BRONIS' BRONIS' CHIPS BRONIS' BR	15
2	RED VELVET	BRONIS	15
3	MATCHA	BRONS CHIPS CHIPS Plant from sale of particular of parti	15

FACEBOOK

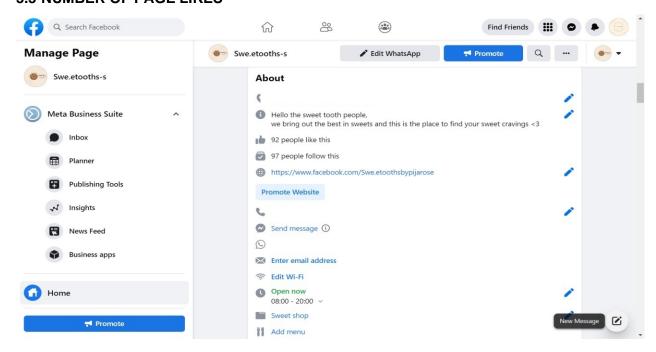
3.1 FACEBOOK (FB) PAGE



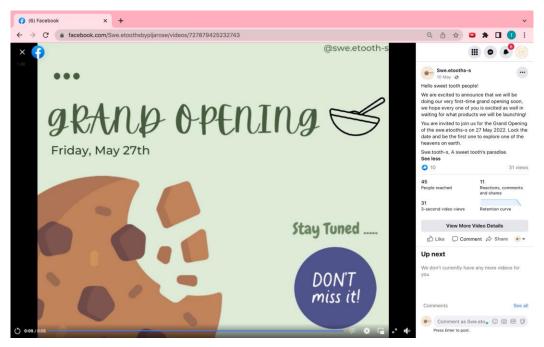
3.2 URL FACEBOOK (FB) PAGE

https://www.facebook.com/Swe.etoothsbypijarose

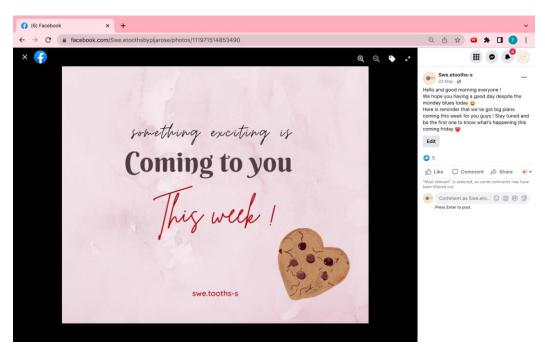
3.3 NUMBER OF PAGE LIKES



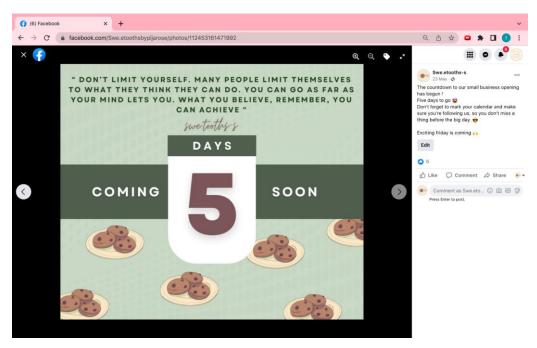
3.4 Facebook (FB) post - Teaser



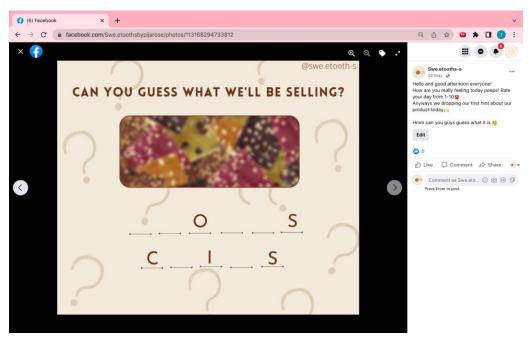
TEASER 1



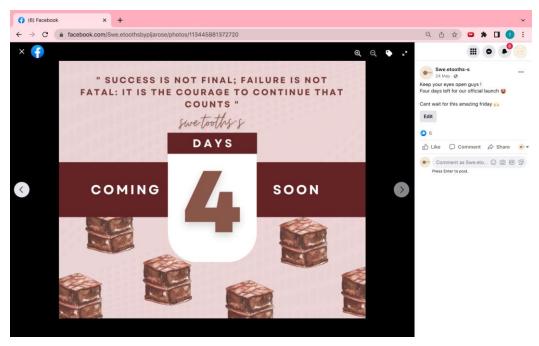
TEASER 2



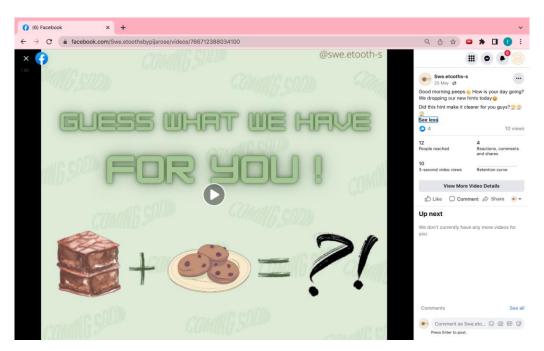
TEASER 3



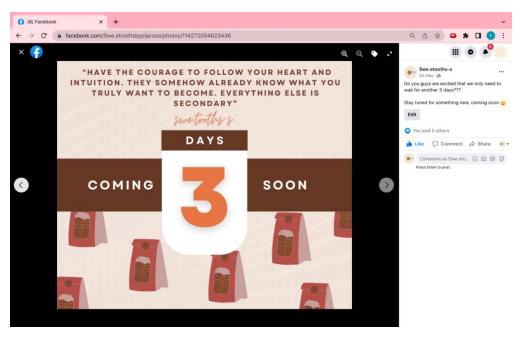
TEASER 4



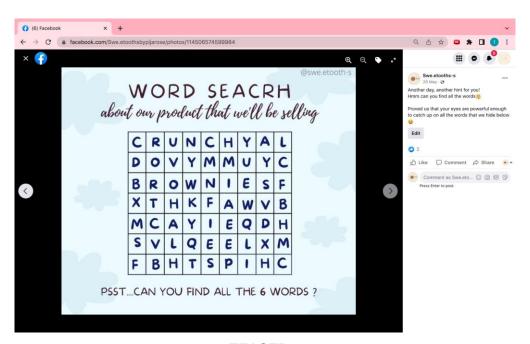
TEASER 5



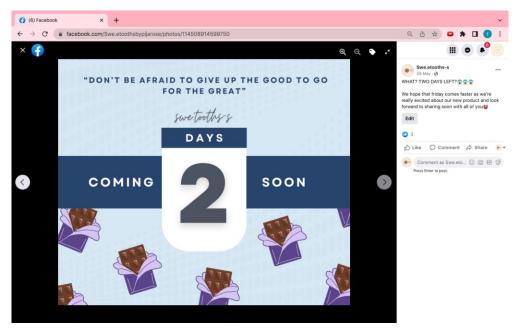
TEASER 6



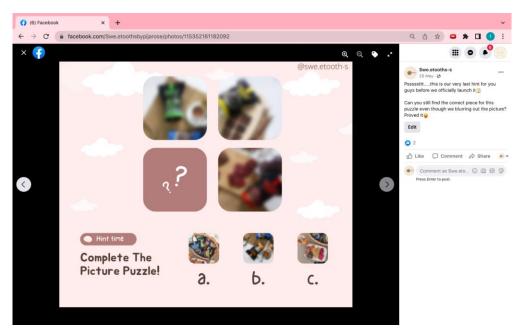
TEASER 7



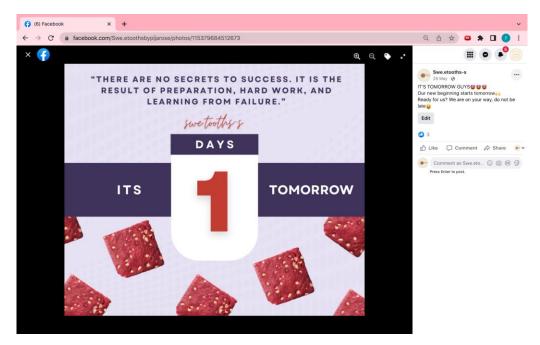
TEASER 8



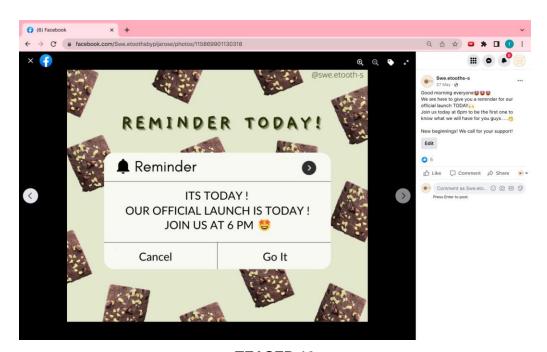
TEASER 9



TEASER 10

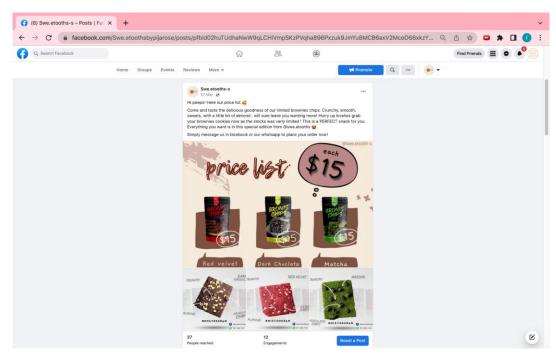


TEASER 11

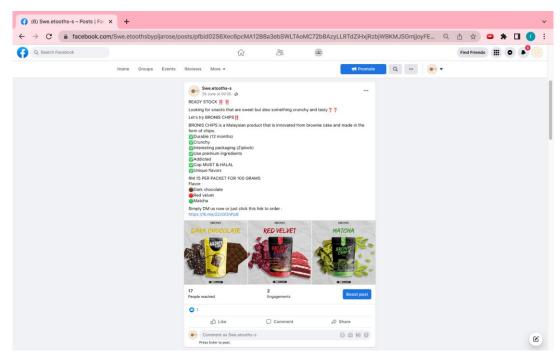


TEASER 12

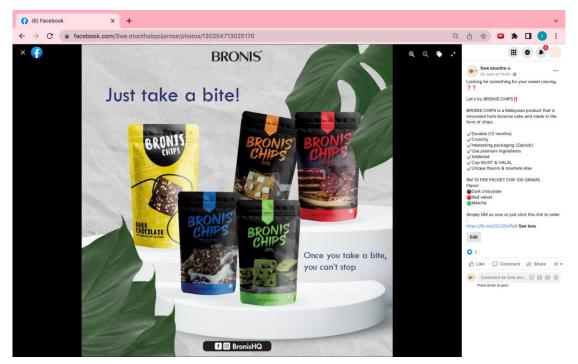
3.5 Facebook (FB) post - Copywriting (Hard sell)



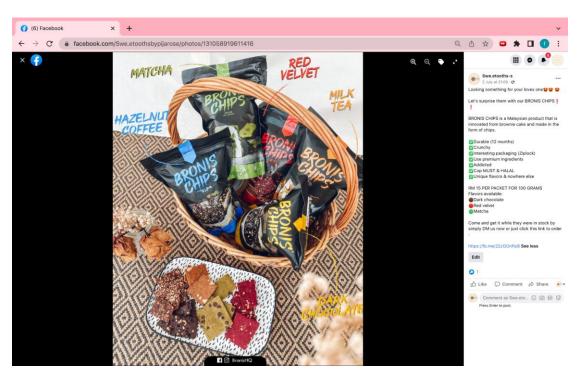
HARDSELL 1



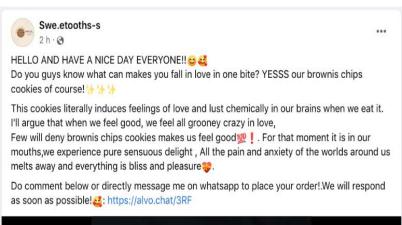
HARDSELL 2

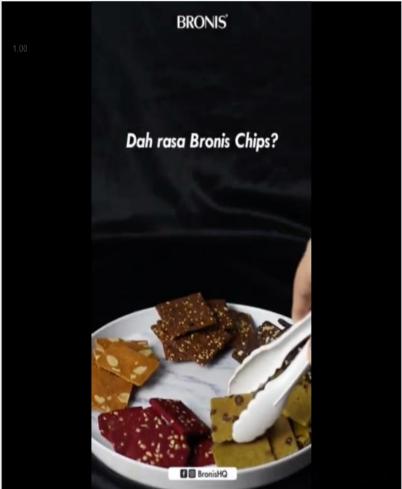


HARDSELL 3

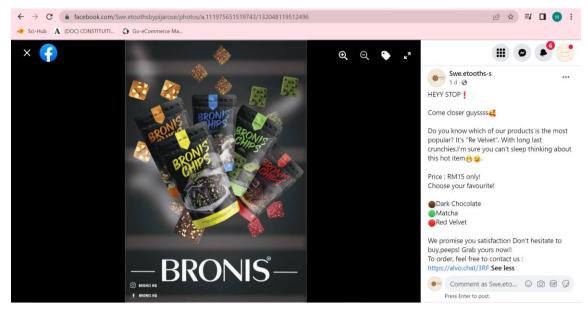


HARDSELL 4

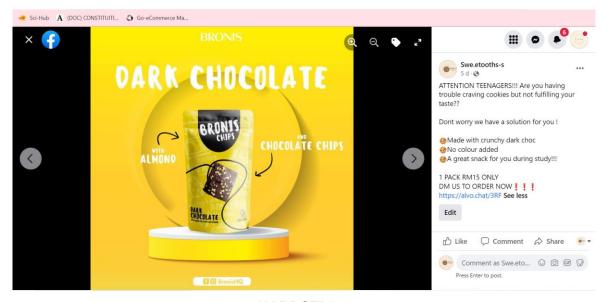




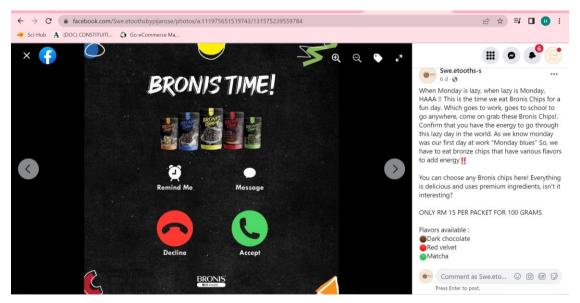
HARDSELL 5



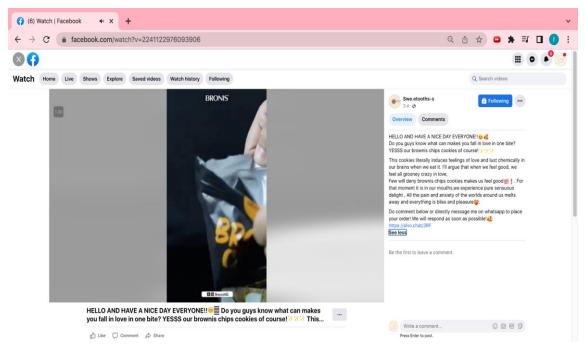
HARDSELL 6



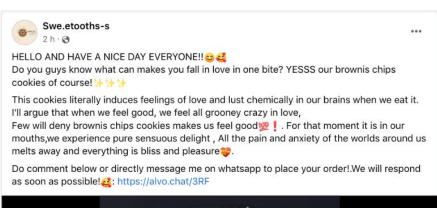
HARDSELL 7



HARDSELL 8

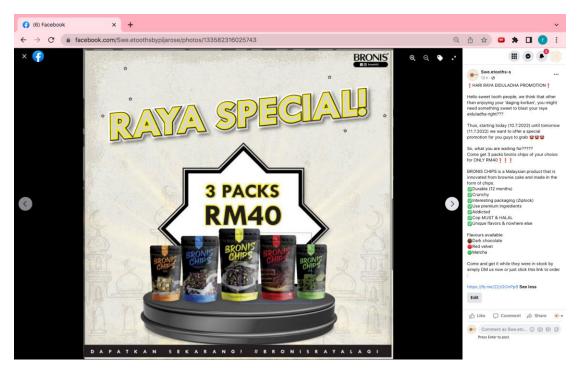


HARDSELL 9

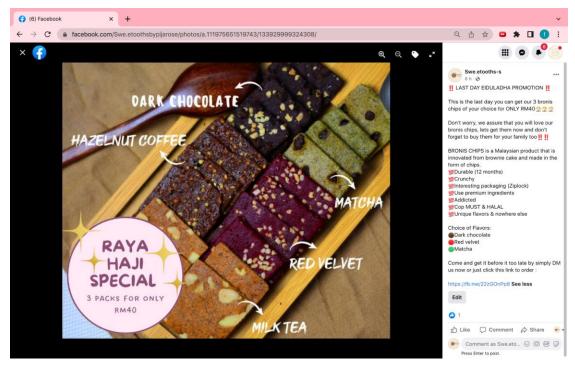




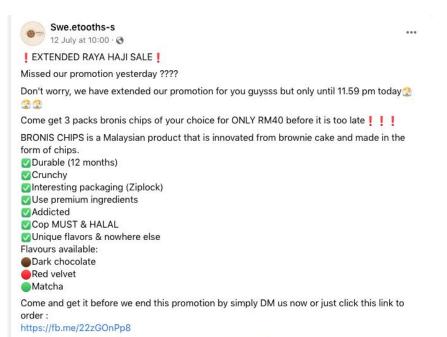
HARDSELL 10



HARDSELL 11

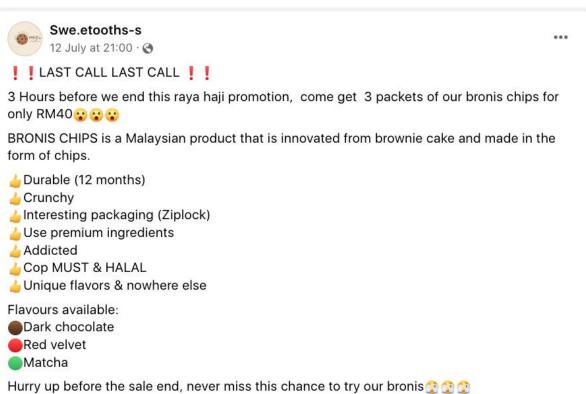


HARDSELL 12





HARDSELL 13

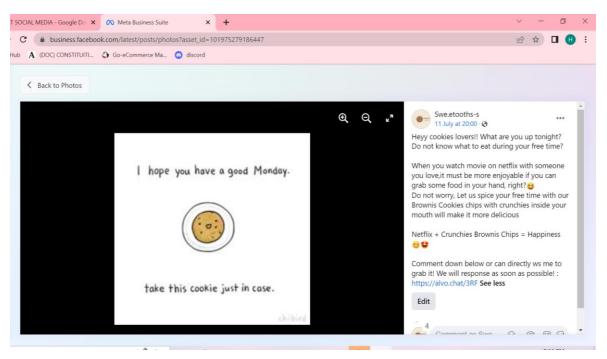


Hurry up before the sale end, never miss this chance to try our bronis simply DM us now or just click this link to order:

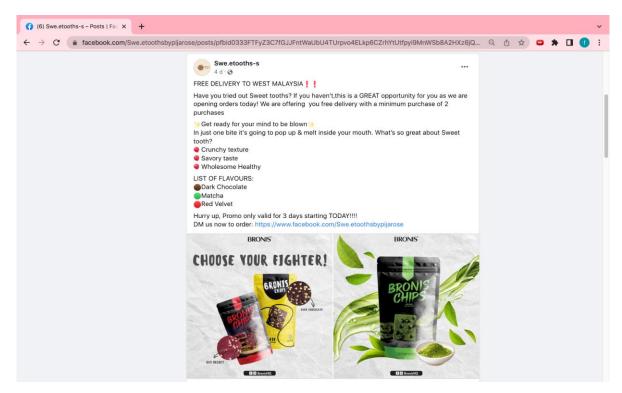
https://fb.me/22zGOnPp8



HARDSELL 14

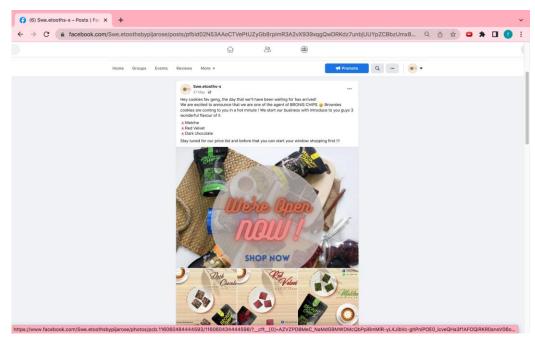


HARDSELL 15

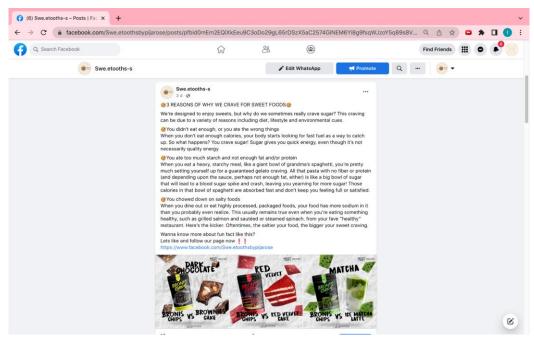


HARDSELL 16

3.6 Facebook (FB) post - Copywriting (Soft sell)



SOFTSELL 1

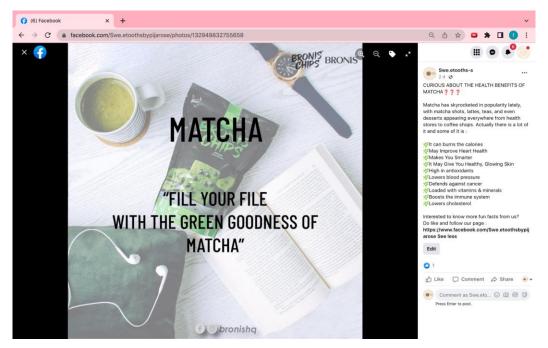


SOFTSELL 2

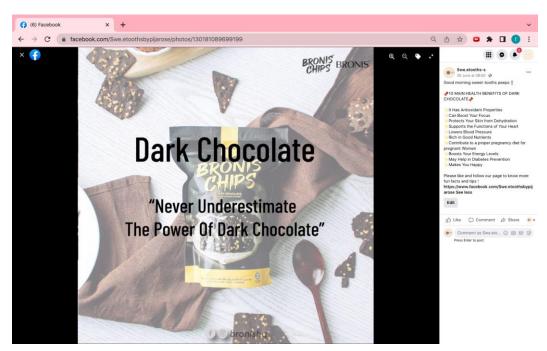




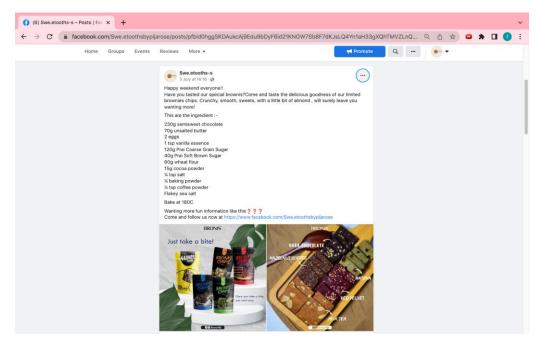
SOFTSELL 3



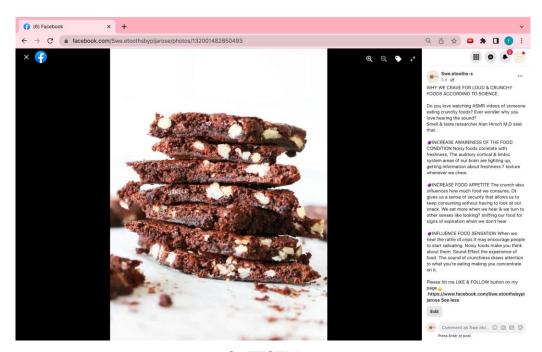
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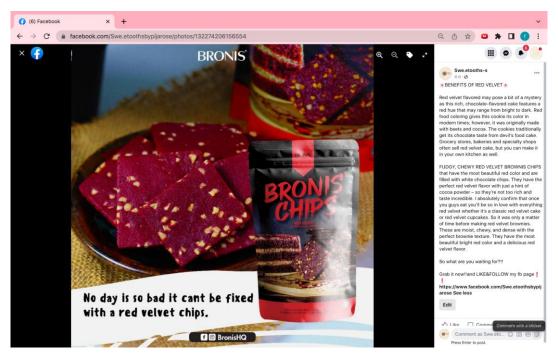
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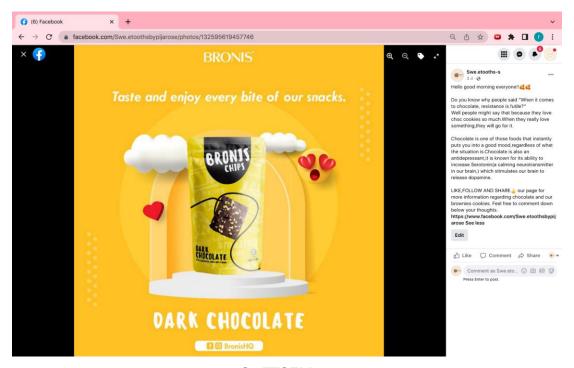
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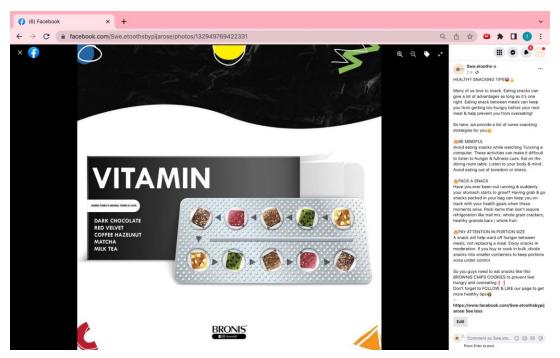
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SOFTSELL 8



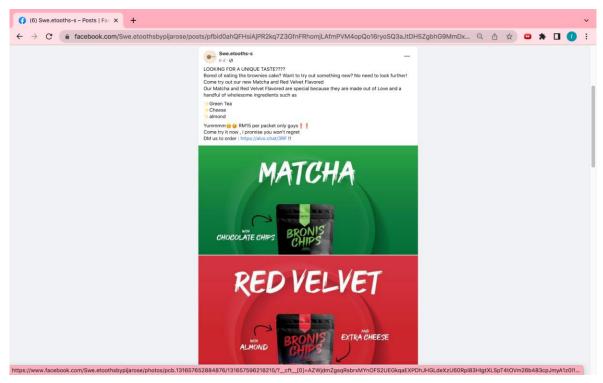
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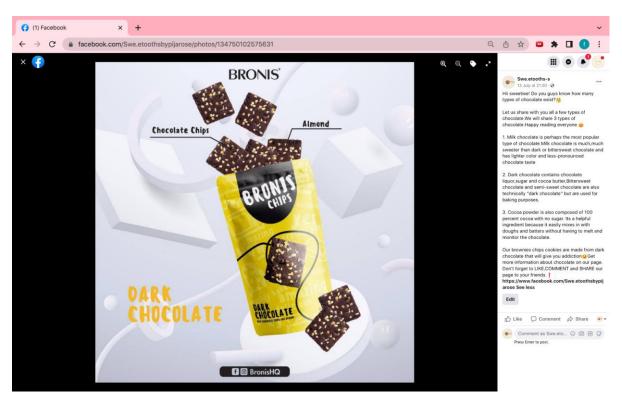
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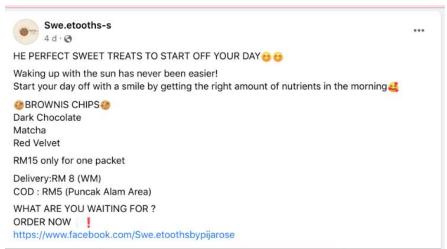
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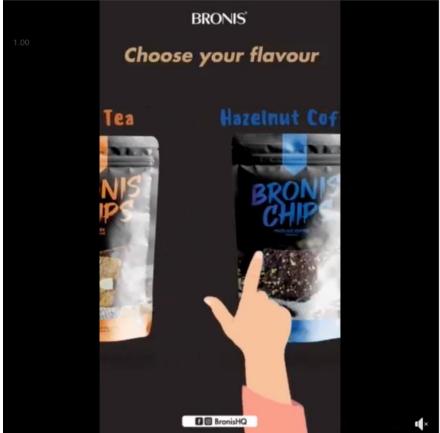


SOFTSELL 12



SOFTSELL 13





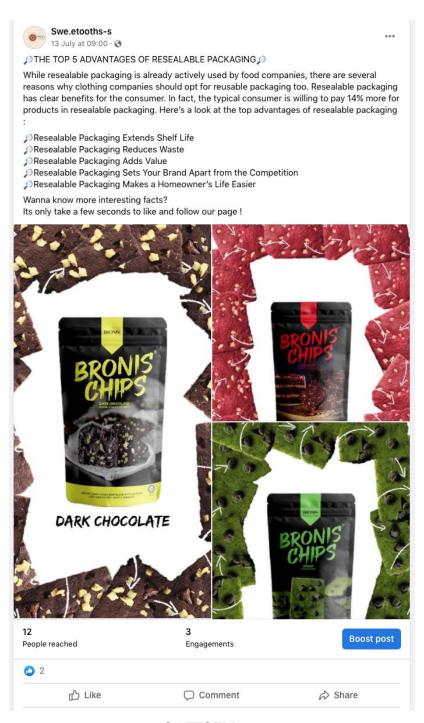
SOFTSELL 14



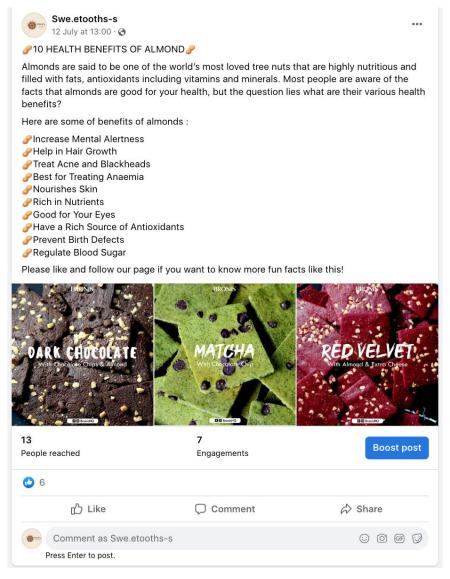
Comment SOFTSELL 15

Share

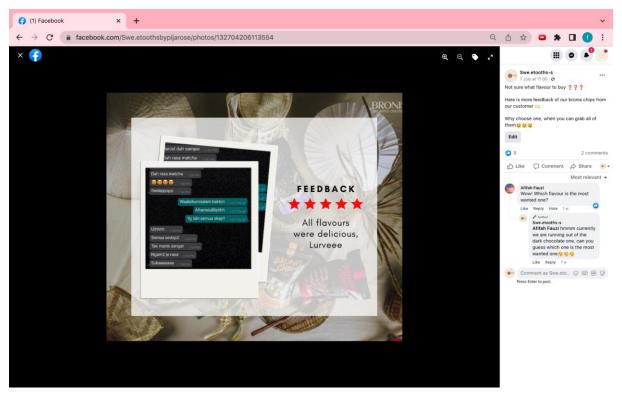
ம் Like



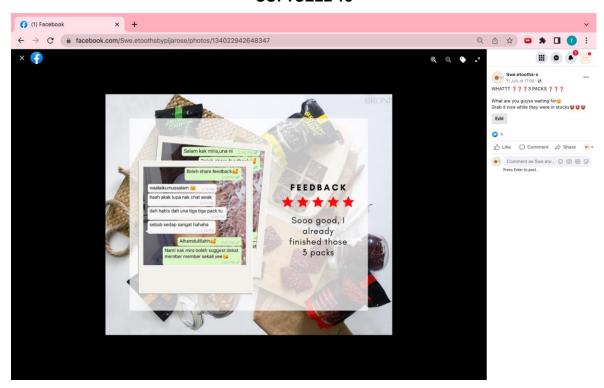
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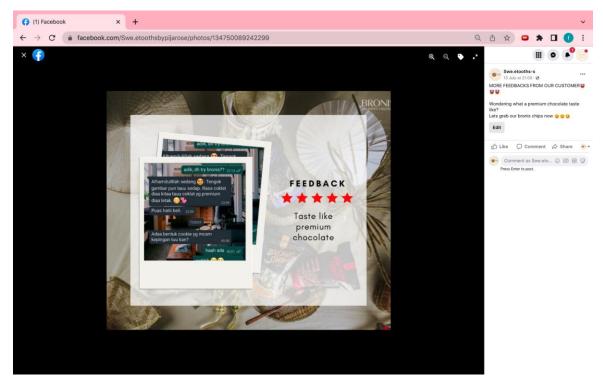
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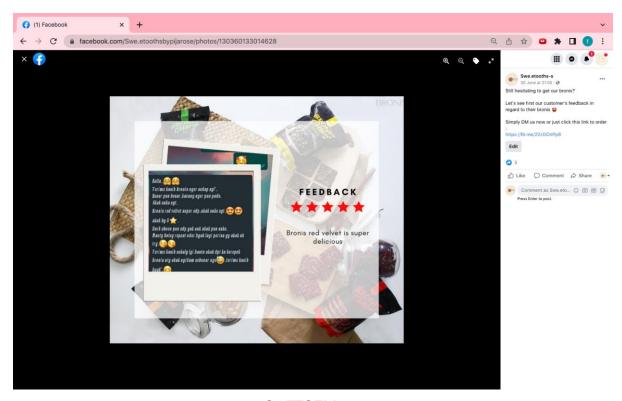
SOFTSELL 18



SOFTSELL 19



SOFTSELL 20



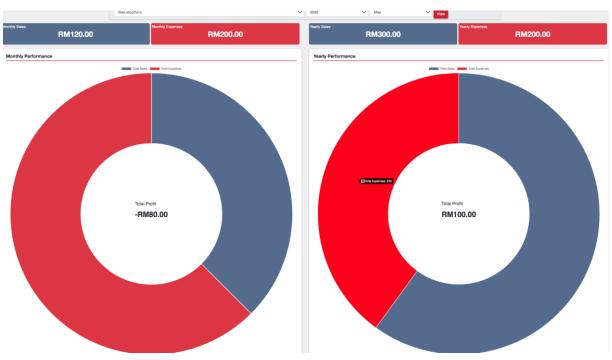
SOFTSELL 21

4.0 SALES REPORT

Go-eCommerce

Business Name	Date	Туре	Marketplace(if any)	Others Marketplace (if any)	Total Sales (RM)	Expenses Category	Expenses Subcategory	Total Expenses (RM)	Descripti ons	Created At
Swe.etooths- s	10/05/20 22	expens es				Goods	Stock	200	12 - dc 4 - m 4 - rv	04/07/20 22
Swe.etooths-s	15/05/20 22	online	Others	facebook	60				3 - dc 1- m	04/07/20 22
Swe.etooths-s	22/05/20 22	online	Social Media		30				dc-1 rv-1	21/07/20 22
Swe.etooths-s	30/05/20 22	online	Social Media		15				dc-1	21/07/20 22
Swe.etooths-s	31/05/20 22	online	Social Media		15				rv-1	21/07/20 22
Swe.etooths-s	03/06/20 22	online	Social Media		30				dc-2	21/07/20 22
Swe.etooths-s	08/06/20 22	online	Social Media		30				dc-1 m-1	21/07/20 22
Swe.etooths-s	12/06/20 22	online	Social Media		15				dc-1	21/07/20 22
Swe.etooths-s	14/06/20 22	online	Social Media		15				m-1	21/07/20 22
Swe.etooths-s	25/06/20 22	online	Social Media		30				dc-1 rv-1	21/07/20 22
Swe.etooths-s	04/07/20 22	online	Social Media		30				dc-1 m-1	21/07/20 22
Swe.etooths-s	12/07/20 22	online	Social Media		30				dc-1 rv-1	21/07/20 22

MAY 2022



JUNE 2022



JULY 2022



CUSTOMER 1

FEEDBACK



Name: Nur Ismahanim Binti Ismail

Address: Lot 900, Kampung Che Arus, Kok

Lanas, 16450, Ketereh, Kelantan.

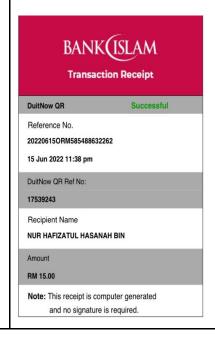
Item: Matcha

Payment Method : Online Transfer

Total price: RM15

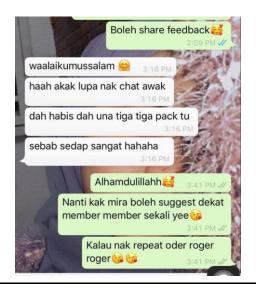
Delivery Method: Cash On Delivery

Proof of payment:



CUSTOMER 2

FEEDBACK



Name: Nur Maisarah Binti Mokhtar

Address:

Item: Red Velvet, Matcha and Dark Chocolate

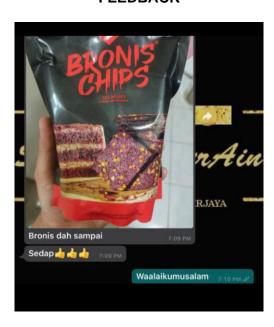
Payment Method : Cash

Total price: RM45

Delivery Method: Cash On Delivery

CUSTOMER 3

FEEDBACK



Name: Nur Farah Afiqah Binti Ismail

Address:

Item: Red Velvet

Payment Method : Online Transfer

Total price: RM15

Delivery Method : Cash On Delivery

Proof of payment:

CUSTOMER FEEDBACK



FEEDBACK 1



FEEDBACK 2



FEEDBACK 3

5.0 CONCLUSION

In conclusion, social media is a powerful platform for businesses of all sizes to reach the customers. Through these social media postings, we can not only advertise our product, but we can also develop a two-way communication with the public. We think Facebook is one of the great social media platforms for business; however, we realize in order to use this platform effectively, we need to have a good marketing strategy. Using the right technique to promote on social media can bring huge success to our business, increase the brand's awareness, and generate a lot of sales.

This subject, Principle of Entrepreneurship (ENT530) helped us to improve my entrepreneurial skill as well as my communication skill. We are grateful to be able to learn about copywriting. It is definitely something useful if we ever start up an online business for real in the future. We learned that a teaser is also important to attract and develop the curiosity of our potential customer and it will persuade them into buying our products. In order to make people interested in our product, we need to show an interesting preview of our product that will make them question and wait for the product's release. Besides, we learned that we can also use passive methods of promoting our product indirectly without mentioning what we are selling. The technique of soft selling can increase engagement and enhance relationships with the potential customers. Lastly, out of all the three techniques that we have learned, we find hard sell posting the hardest because we need to be aggressive in order to convince customers to buy our product. Luckily, we have our lecturer that helps us with all those difficult things.

Last but not least, we feel that a social media portfolio provides many advantages to students, particularly those who aspire to start their own business. This portfolio may provide a first impression of entrepreneurship to the aspiring entrepreneur. It will provide adequate exposure for them to begin their business, particularly in evaluating the highest quality customer service to ensure that potential clients have the greatest possible experience with their company.