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Grammar-5. Format-5. Teaser-2 likes-3 fb page-3FACULTY OF BUSINESS AND MANAGEMENT

BA247 BACHELOR OF BUSINESS MANAGEMENT TRANSPORT (HONS.)

ENT530 PRINCIPLES OF ENTREPRENEURSHIP (530K)

SOCIAL MEDIA PORTFOLIO



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Acknowledgement

In the name of Allah, the Most Gracious and the Most Merciful. First and Foremost, Alhamdulillah we managed to finish this assignment while gaining new knowledge and skills. Thank you Allah for the abundance of blessings, help and strength He has blessed us with throughout our journey on completing this assignment. Not to be forgotten, salutations, peace and blessings to the Prophet Muhammad SAW whom inspired us to be grateful and have patience in every aspect of life.

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Sincerely from us,

Thank you everyone who has taken part in our journey directly and indirectly.

Executive Summary



Figure 1: Totobaggu by SofeaKamilia's logo

Totobaggu by SofeaKamilia was established with the goal of offering affordable, stylish, and unique tote bags to our target market that consists of young adults aged from 15 years old to 30 years old. Totobaggu's main purpose is so that everyone can own a tote bag that not only allows them to carry their desired things but can also be a fashion accessory. Totobaggu is still relatively new in the market when compared to other brands, but with its newly released collection, The Elements and Citrus, the brand managed to capture the attention of locals. Aisya Sofea and business partner Kamilia launched the brand in May 2022. They both decided to use the name Totobaggu, which was suggested by the founder, Aisya, and subsequently accepted to use by Kamilia for their tote bag business. Totobaggu is a Japanese term that means "tote bag."

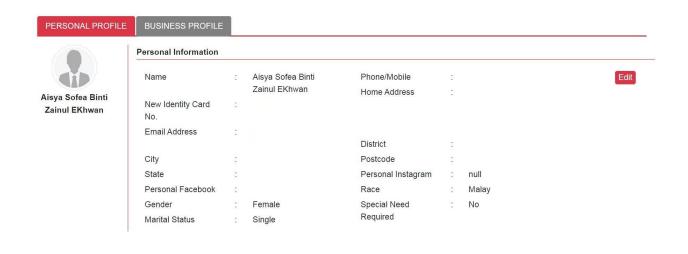
Orange and purple, which are the theme colours for the business, are used to showcase the bright, fun and youthful concept of Totobaggu's tote bags that are deeply influenced by the Japanese fashion scene. To add significance to the name, they decided to merge both of their names to demonstrate the uniqueness and collaboration of the business's key personnel in developing Totobaggu in the market. This online based business, uses social media to advertise its products and engage with customers via Facebook and Whatsapp. Totobaggu by SofeaKamillia has a shipping system, where we deliver the orders received twice a week, on Tuesday and Friday using local couriers. This way, our clients are ensured to receive their tote bags on time. Thus far, they have released two tote bag designs, Elements and Citrus. The brand's current collection has been a big success, with one of their products selling out within a week of release.

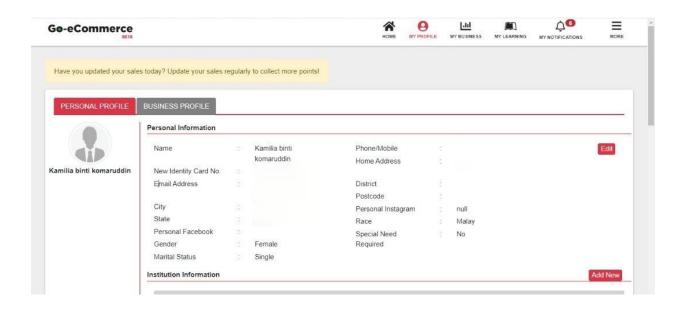
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1.0 Go-ecommerce registration form and MASMED certificates

1.1 Go-ecommerce registration form





UiTM Puncak Alam - Entrepreneurship Semester Mar 2022

Type of Institution IHL Institution List Universiti

Teknologi MARA State of Institution Selangor

Name of Institution UiTM Puncak Alam Address of Universiti City Puncak Alam Institution Teknologi MARA

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District of Kuala Selangor

Institution

Level of Study Bachelor Degree Study Status Full time Edit Delete

Class Name ENT530K Course Name Entrepreneurship

Semester Mar Year Enrolling the 2022

2022 subject

Subject Name Principle of Lecturer Name Raslan Nordin

Entreprenuership Year Of Internship

Month Enrolling Enrollment

the Subject Period of

Internship No Internship Training

Enrollment **Expected Month To** 2

Month of Complete Study

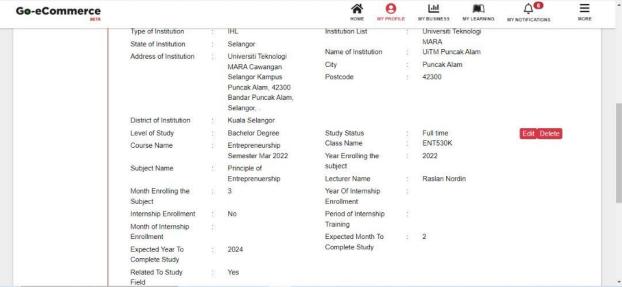
Internship **Enrollment**

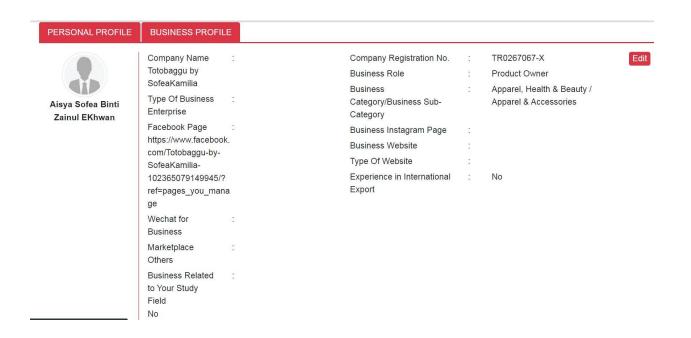
Expected Year To 2024

Related To Study Yes

Complete Study

Field





1.1 Masmed certificates





2.0 Introduction of business

2.1 Name of Business

Fully operating online, our business named Totobaggu by SofeaKamilia was first launched to the public on 13th of May 2022. The name 'Totobaggu' was initially suggested by the founder of the business, Aisya Sofea to then business partner Kamilia which both of them agreed on using Totobaggu as the name for their tote bag business. The word 'Totobaggu' is actually a Japanese word that means tote bag. Heavily inspired by the Japanese fashion scene and Japanese big tote bag brands such as Rootote and Creer, the name Totobaggu is used to conceptualize the idea of Japanese trendy and youthful tote bags into our own products. The purpose is so that customers get to experience a casual and colorful Japanese fashion trend in our tote bags. To further add meaning to the name, we decided to combine both of our names, the key persons and owners of the business which Sofea represents the founder and the art director of the business, Aisya Sofea while Kamilia represents the creative lead and sales manager, Kamilia Komaruddin. By doing so, it showcases the originality and cooperation of the key persons of the business in establishing Totobaggu to the market.

2.1 The address of the business

Since Totobaggu by SofeaKamilia is an online based business, our business mainly operates on social media which are Facebook and Whatsapp. However, our headquarter (HQ) is situated in Seremban, Negeri Sembilan where it is located near the founder, Aisya Sofea's house. The main reason why the business operation is done in Seremban is because it is in close proximity to the supplier, so it is easier to do quality control and to ensure the operations of our business go smoothly. One other reason as to why we chose to locate our HQ in Seremban is because, after doing a thorough survey, Seremban particularly in Taman Warisan Puteri is the most strategic place where we can save a lot on the expenses of our business operation since the pricing rate in

Seremban is much cheaper. Hence, we can save on the utilities and printing expenses by operating here.

2.2 Organizational Chart of the Business



AISYA SOFEA BINTI ZAINUL EKHWAN
FOUNDER
CREATIVE ART DIRECTOR



KAMILIA BINTI KOMARUDDIN

CREATIVE LEAD

SALES MANAGER

Figure 2: The key persons of the business

NAME	POSITION	JOB SCOPE
AISYA SOFEA BINTI ZAINUL EKHWAN	 FOUNDER CREATIVE ART DIRECTOR 	 Planning advertisements and marketing campaign for business Shaping brand standard Initializing new design ideas Develop business plan Do quality control and monitor the production process

KAMILIA BINTI KOMARUDDIN	 CREATIVE LEAD SALES MANAGER 	 Responsible for developing the design of a product Ensuring the end product is the same as design of the product Overseeing the creation of art elements Directing sales activities Setting discount rates and determine price schedules
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2.3 Mission & Vision of the business

Mission	Vision
Mission: Giving the locals experience of having Japanese Fashion accessories.	Vision: To maintain and further establish our brand as the industry's largest wholesaler.

2.4 Description of products

True to its name, Totobaggu by SofeaKamilia is a business that specializes in producing tote bags of premium quality with vibrant and youthful designs. As mentioned above, we are deeply inspired and influenced by the Japanese bold and colourful fashion culture which we combined with our own addition of vibrant concepts to produce edgy, fresh and uniquely designed tote bags. Our tote bags are also known for its premium and high-quality material used by which we used canvas for our bags as canvas is recognized for its durability, can withstand heavy weight and also washable. Totobaggu's bags come with a small pocket inside, allowing wearers to store essential items such as jewelleries, pins, earphones, airpods or charger. The bags are also equipped with zippers so that the wearer need not worry about the safety of their items inside the bags.



Figure 3: The inside of our tote bags

The Elements



Figure 4: The Elements tote bag

Our first collection, The Elements that was launched on 18th of July 2022 centered around the four ancient elements which are water, earth, fire and air. The four main colours incorporated in the design each symbolizes the four elements; Pink is fire, Green is earth, Yellow is air while Blue is water. Since this is our very first product and collection, we kickstart our concept by using vibrant and bold colours to represent our edgy style so that customers can look forward to Totobaggu's products. What's more unique and special in the collection, we also hand drawn the botanical symbol inside the colours. We strongly believed that adding personal touch and originality in designs are essential to gain customers' trust and ensure satisfaction in our products.

Citrus



Figure 5: Citrus

Due to the surprising response and demands for The Elements bags from our customers, we were delighted to release our second tote bag collections, Citrus. This newly released bags still maintain the same vibrant concept, however this time, we wanted to bring out the bright and fresh side of our brand and products, to which this design centralized on oranges or more specifically citrus. The bright coloured oranges showcases cheerfulness and fun side of the wearer, combined with the greens of the leaves leaving a fresh and cool impression of others to the wearers who donned our bags.

2.5 Price List



Figure 4: The tote bag collections and price list

Aside from wanting to be the sought-after tote bag brand in Malaysia that incorporates Japanese fashion culture in our products, we deeply value our customers' opinions. Regarding this, both of our tote bag collections, The Elements and Citrus are priced at RM 29. This price is decided after doing a thorough survey from the competitors, Cotton On and SHEIN. Furthermore, we also seek to offer affordable bags with premium bag quality and exceptional designs that everyone can afford. This way, our customers get to experience the bright, colorful and fresh concept that we embody in Totobaggu products.

3.0 Facebook (FB)

3.1 Facebook page



3.2 Facebook (FB) page URL

https://www.facebook.com/Totobaggu-by-SofeaKamilia-102365079149945



3.3 Facebook post - Teaser

We use teaser to give sneak peek of our soon to be released products to grab customers' attention and pique their interest. Here are the teasers that we created and posted on our FB page.









3.4 FB post - Copywriting (Hard sell)

We use hard sell to encourage customers on purchasing our tote bags. Attached here is 16 hard sell postings that we use in our FB page.











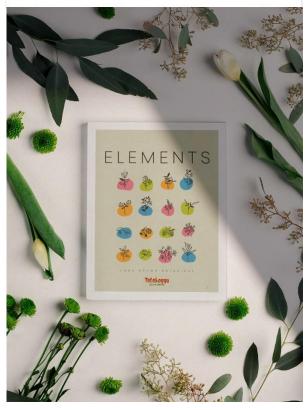








Been feeling like wearing something colourful yet elegant? With The Elements tote bag, you will definitely look vibrant and trendy. Not to mention our spacious bag compartment, you can put anything you like in it. Now is your lucky day because The Elements tote bag is waiting for you! Go get yours NOW!



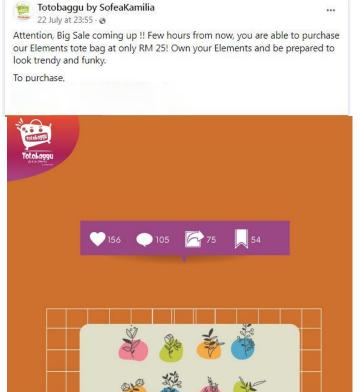






Let's play a game. Choose what you prefer in a tote bag. By the way, TOMORROW is the perfect time to purchase our tote bags as The Elements tote bag will be going on SALE!! BO mark you calendar, starting tomorrow at 8 am, our Elements tote bag can be purchased with the price of only RM 25! Limited time and quantity only.

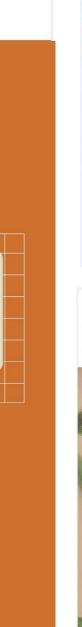




Reminder

Don't dismiss the Elements, Own it While you Can.

@totobaggu by SofeaKamilia







Thank you our beloved customers for purchasing our totes. We still have a few

Totobaggu by SofeaKamilia

25 July at 21:57 · 3



3.5 FB post – Copywriting (Soft sell)

We also use soft sell copywriting to indirectly encourage customers to purchase our products. We posted 16 soft sell postings in Totobaggu by SofeaKamilia's FB page.

Totobaggu by SofeaKamilia

Hi tote bag lovers! Welcome to Totobaggu by SofeaKamilia. Here in Totobaggu we seek to offer you the best tote bags with premium quality and cool deisgns to choose from. But first, you must be wondering about a lot of things. Say no more, let us answer your curiosities.

- What does totobaggu means?
- Totobaggu simply means tote bag in Japanese.
- What is our slogan?
- ✓ Our slogan is Art On Canvas. where we bring art on canvas to your everyday life or in this case you everyday *TOTE BAGS*!
- What products are we offering?
- ✓ We sell tote bags with unique and limited edition designs.
- Do you sell preloved tote bags?
- ▼ We heard you thrifter! We also sell handpicked preloved tote bags for you

If you have more questions, feel free to ask us in the comment section below. Well, do stay tuned for our soon to be released products. We can't wait to show you what we have in store specially for our beloved customers.

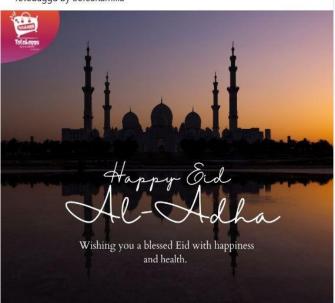




Happy Eid Al Adha to all Muslims around the world. May Allah accept our good deeds, forgive our wrong doings and grants our duas.

Stay tuned for our soon to be released tote bag

- Totobaggu by SofeaKamilia





Train of Totes #1

Why Tote bags are a must-have.

It is a common sight to see people carrying a tote bag. However, why is it a must essential for everyone ?

1. Durable

Tote bags are preferable #totebags #ootd #savetheplanet due to its durability & endurance. Depending on materials, tote bags can be used for various purposes. Tote bags are also capable of being re-used for different occasion.

2. It won't go out of style

Having trouble to match your bags with different outfits and occasions? Say no more. Tote bags are not only functional but also fashionable, it comes with various designs and shapes. You can style it however you want to suit your stylish looks and occasion.

3. Help saving the planet

Ever wonder how you an act your part in saving the planet? Here is how. You can switch plastic bags to tote bags instead.

Plastic bags are harmful to marine life since they can become entangled which causes injuries to these animals. Did you know that it takes a minimum of 500 years to degrade plastic bags in landfills?

This is why you should use tote bags for groceries and shopping instead of plastic bags.





Get That Look #1

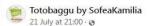
Out of inspiration on how to style your tote bags? Fret not, we got you covered \bullet Here are some styling ideas specially picked for you.

Get your Elements tote bag now while stocks last!

credit to: Pinterest

#ootd #totebag #stealthelook





Train of totes #2

Why you should always bring books?

1. Books are your loyal friends 📓

Just like how you would always make sure that you have your phone with you, that is exactly how you should treat your book. Books can become your loyal friend that will accompany you everywhere, you can read books in a train or while even waiting for your coffee to be served.

2. Books will never go out of batteries

That's true, unlike your phone that has its battery life, your book does not have one. Having a long train ride can be nerve wrecking without your phone, but that's fine, a book can help make your time flies faster.

3. A way to avoid conversations

If you bring a book anywhere, reading it can be a great way to avoid communicating with strangers. Simply stick out your book and indulge yourself in the amazing story line.







26 July at 12:00 - 3

My must haves when going out 🖈

For me, my bag must have these items whenever I go out.

- 1) My phone. This is the most important item.
- 2) Purse. Second important item
- 3) Notebooks and novel. I would bring these just so that I can read a book whenever I'm bored
- 4) Lip matte
- 5) Water bottle. Don't forget to drink water & hydrate yourself
- 6) Perfume





















3.6 Graphics

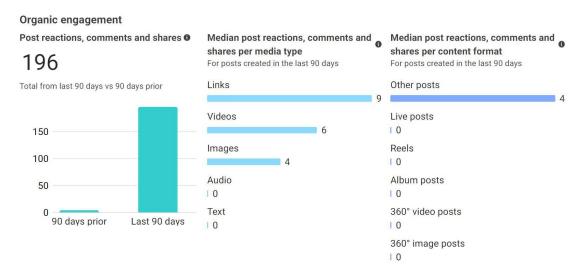
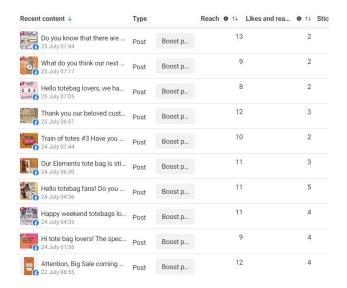


Figure 5: Post engagement data



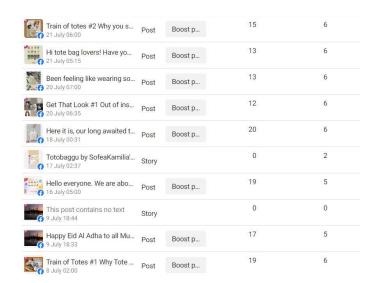


Figure 6: Post likes, engagement and reach

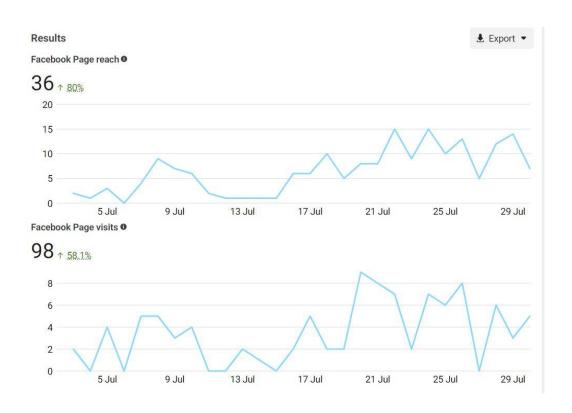


Figure 7: Facebook page reach and visits in July 2022

4.0 Conclusion

In conclusion, the course ENT530: Principles of Entrepreneurship is essential toward what university students understand. This is due to the fact that ENT530 taught us how to develop genuine entrepreneurial businesses and independently organize the structure. Throughout the semester, students are tasked with running a legitimate online business using a Facebook profile. This project demonstrated the importance of social media as a platform for beginning company marketing. Our social media portfolio demonstrated how social media enables online businesses to more quickly engage with customers, raise awareness of their goods and services, and boost revenue. When we first established our online business, Totobaggu by SofeaKamilia, our business was able to interact with clients through a Facebook page. Furthermore, the course ENT530 demonstrated the value of incorporating entrepreneurship knowledge into the syllabus by instructing students on how to conduct business on their own and to build the skills and information necessary to come up with original company concepts. Through starting their own little business at an early age, students are encouraged by entrepreneurship education to get experience as entrepreneurs. We agree that new businesses may benefit from using the internet to conduct their operations. Despite the fact that owning an office company is still a long way off, it offered us the opportunity to learn what it's like to run a business. Additionally, we are hoping that doing business online and on social media can help our company grow in the future.