

AN ASSESSMENT OF SUPPLIER EVALUATION SYSTEM ON SAWIT KINABALU SDN BHD SALES PERFORMANCE: AN EXPLORATORY APPROACH



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ACKNOWLEDGEMENT

This research paper is the result of a long and difficult journey for which I am grateful for the support of my advisor Mr.Franklin Hazley Lai, whose eye for academic excellence consistently challenged me to improve, also my friends in UiTM, but most of all it would not have been possible for me to start this project, let alone complete the work, without the unwavering sacrifices from my beloved best friend, Nur'Ain and family who dedicated themselves to support me through very challenging times of illness and stress.

At Sawit Kinabalu Company, I want to thank William Tsen and Madam Agnes, who faithfully and steadfastly steered my course to completion. Not forget my colleagues who believed in the value of this contribution and provided the opportunity to apply it at the company. Among Kunak refinery, I especially want to thank Norlina Ijolu whose technical expertise and dedication produced the database tool that was crucial and provided much support with the data analyses.

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ABSTRACT

Malaysia has started promoting palm oil industry since the late 1960's as part of the Government initiatives to promote high value commodity for export purposes, eradication of poverty such as FELDA project as well as food self-sufficient. The outcome of the initiatives shows significant development whereby in 2011, Malaysia had contributed almost 19 million tonnes of the total palm oil supply to the World after Indonesia (World Palm Oil Statistic, 2011). In the other hand, Sabah alone had contributed 5.8 tonnes which make it among the biggest contributor to the country. To further strenghten the Industry, Sabah government had set up SAWIT KINABALU as the investment arm besides Palm Oil Industrial Cluster (POIC) as the marketing roles. In the supply chain of palm oil, supplier evaluation and quality management is 2 important factors to determine the final outcome of the commodity. Thorough assessment system and managing relationship among supplier is belief to become among the significant contributor of palm oil industry. Therefore, this exploratory research paper will try to explain the roles of supplier evaluation system and quality management in managing sales performance of Sawit Kinabalu. Beside that, the outcome of this research may become starting point for future research in promoting palm oil based product.

Keywords: Palm Oil, Supplier, Evaluation, Quality, Sawit Kinabalu, Sales Performance