

UNIVERSITI TEKNOLOGI MARA FACULTY OF FILM, THEATER AND ANIMATION (FiTA)

ENT530 PRINCIPLES OF ENTERPRENEURSHIP



SOCIAL MEDIA PORTFOLIO: SNOWLICIOUS

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EXECUTIVE SUMMARY

SNOWLICIOUS is the business name which sells snowflakes. A snowflakes is a type of snacks origin from Taiwan. The objective of this business is to offer the taste of taiwanese snacks in Malaysia to our customers, especially those who love snacks. This business was started on September where the owner of this business had a taste a snacks from Taiwan where it called nougat snowflakes.

The owner has fallen in love with the sweetness and crispy taste of the snacks and would like to share with other people the deliciousness. This product is also everyone's favorite once they taste it because it has a unique taste that never has been in Malaysian snacks. Since the opening of this business, it was supported by friends and family but now it has widened the business which has been promoted by them to their acquaintances.

The product is now focused on one flavor only which is cranberry and mixed nuts. The owner has plans to widen the business much bigger by adding new flavor and new products in the future. This is a small business that is handled by one person only and has been supported by their dropships to widen the business.

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1.0 GO-ECOMMERCE REGISTRATION

Amal Husna's registration



Figure 1 : Personal & institution information



Figure 2: Business profile

Mohamad Sufyan's registration



Figure 3 : Personal & institution information



Figure 4: Business profile

2.0 MYENT CERTIFICATE



Figure 5: MyENT Certificates

3.0 INTRODUCTION OF BUSINESS

3.1 Name and Address of Business

Snowlicious is the name of the business that had been decided based on our main product which is snowflakes. Snowlicious is chosen as it comes with the combination of two words from snowflakes and delicious. The combination shows we sell snowflakes that are delicious. Snowflakes is a crispy and chewy nougat snowflakes taiwan snack which has the mixture from marshmallow with dry cranberries, biscuits and mix nuts layered with milk powder. This product is targeted especially for youngster who loves to munch something and like to eat but it is suitable for all ages.



Name of Business	Snowlicious	
Business Address		
Telephone Number		
From of Business	Sole Proprietorship	
Main Activities	Retail sale of food product	
Instagram Page	Snowlicious	
Facebook Page	Snowlicious	

3.2 Organizational Chart

Snowlicious is a sole proprietorship business owned by Amal Najehah. This is a start-up business and is new to the industry. The operation is in small size which includes a small group of people only with 3 dropships.



Business Owner (Amal Najehah)



Agent (Maisarah)



Agent (A'mal Husna)



Agent (Mohamad Sufyan)

3.3 Vision and Mission

Every business has their main vision and mission to maintain the production of the business according to their guidelines based on their vision and mission. Each business needs to set their goals to achieve a successful business so that business can maintain their production for the future in the long-term.

Mission

- To introduce to customers the taste of Taiwannese snacks
- To become the best snacks in Malaysia
- To be the first choice of snacks among children and adult
- To provide a high quality of taste with excellent ingredients

Vision

To make Snowflakes by Snowlicious is an international brand and top snacks in Malaysia that brings the taste of Taiwan's snacks.

3.4 Description of Product and Services

Snowflakes is a snack that is originally from Taiwan that contains a marshmallow as their main ingredients and the mixture of dry cranberry, biscuits and mixed nuts that gives the taste of sweet and sour. The texture of snowflakes is chewy and smooth but with the mix of crispiness of biscuit and nuts. The price of each snowflake is quite cheap for a high quality ingredient. It is to maintain the market price while keeping the quality of the product.

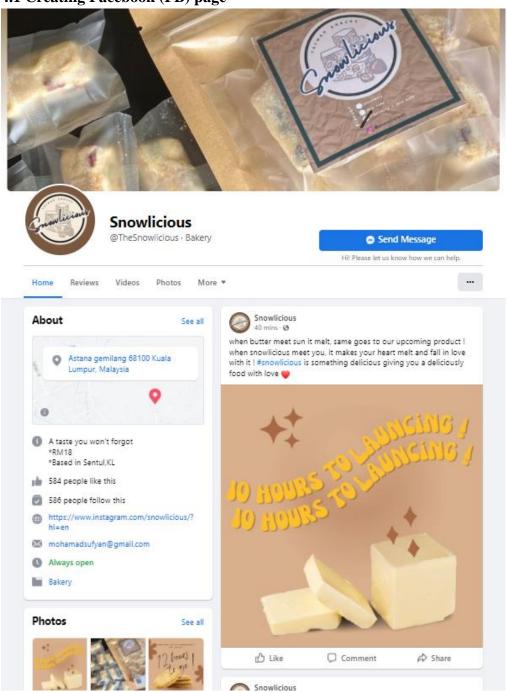
For the services, the product is sold through an app called Shopee because on Shopee it has a high traffic of online shoppers and sellers could build trust and reputation with it by gaining feedback and rating. Thus, this app is commission free for sellers so this is the main attraction for small businesses who just started. Besides, Shopee also provides a free shipping program under 5kg parcels for online sellers which is a big helper for online sellers and they would not have to worry about shipping rates. It also has insurance if the parcel is damaged by the courier, the buyers and seller could report and ask for refund which will avoid the risk of loss for damage due to third parties faulty.

3.5 Price List

PRODUCT	PRICE
	15 pieces RM 18
	5 pieces RM 7

4.0 FACEBOOK



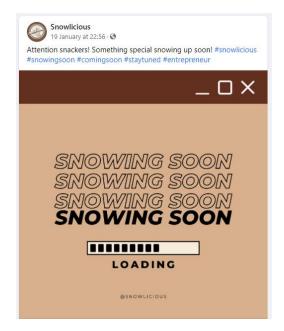


4.2 Customizing URL Facebook (FB) Page

https://www.facebook.com/TheSnowlicious/

4.3 Facebook (FB) post - Teaser











when butter meet sun it melt, same goes to our upcoming product! when snowlicious meet you, it makes your heart melt and fall in love with it! #snowlicious is something delicious giving you a deliciously food with love





don't you know our main ingredients is fluffy smooth marshmellow? their fluffy-ness would make you go to cloud 9 because the taste of snowlicious is incredible! Tomorrow is the day where you can grab our delicious snacks!





6 hours and 30 minutes to go and lets get crazy because we're going nuts about snowlicious ! the best snacks you munch while stay healthy without worry ! #comingsoon #beready



4.4 Facebook (FB) post - Copywriting (Hard sell)







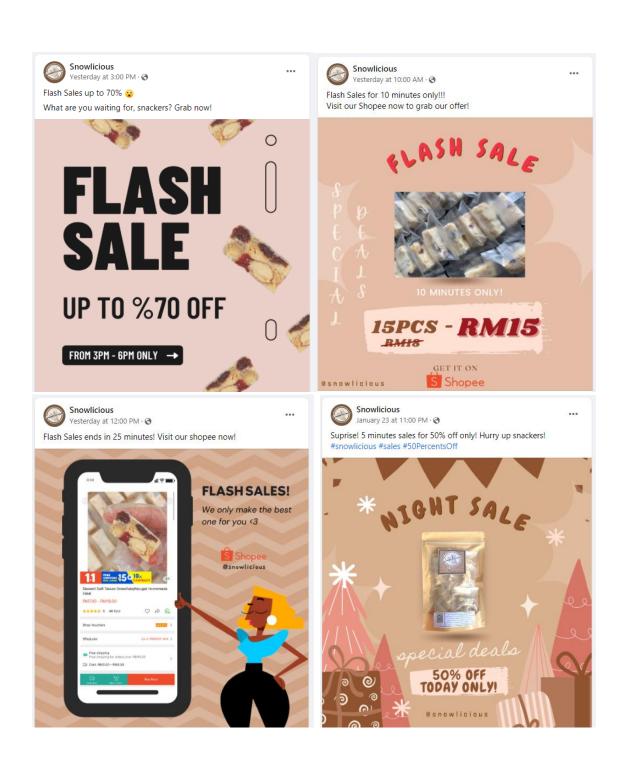




















4.5 Facebook (FB) post - Copywriting (Soft sell)





GET NOW ON

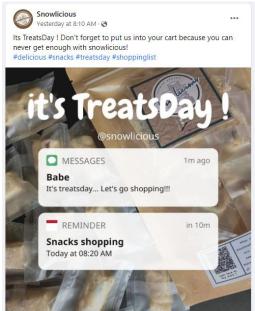
SHOP NOW

@SNOWLICIOUS

S Shopee



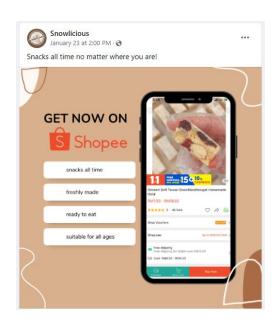






@snowlicious











5. CONCLUSION

In conclusion, Snowlicious is a business that sells a Taiwanese snacks called nougat snowflakes that are made from marshmallows and mixed with biscuits, dry cranberry and mixed nuts. It is coated with milk powder to give the taste of sweetness, sour, crispy and milky. It sells through an online platform called Shopee where customers can buy through the app with a minimum or free shipping charge. It was started by one person only but has widened by the help of dropship which will increase the sales of the business and the operation has become larger.

By creating the Facebook page for Snowlicious, this platform can promote the products and widen the business by spreading awareness to the Facebook users about Snowlicious. As a new business in the industry, Facebook page has helped in terms of promoting the product by offering a class or guide on how to promote and do online selling on Facebook. This has been a very good benefit especially for a start-up business and also would make the brand image of the business seem trustful and organized.