

# FACULTY OF BUSINESS AND MANAGEMENT BACHELOR IN OFFICE SYSTEM MANAGEMENT (HONS.)

## PRINCIPLES OF ENTRERENUERSHIP (ENT530)

#### **PAIR ASSIGNMENT:**

SOCIAL MEDIA PORTFOLIO



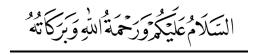
## Prepared by:

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# Prepared for: MISS NUR NAJJAH BINTI ABD RAHIM

Submission Date: 27 JANUARY 2022

#### **ACKNOWLEDGEMENT**



Praise to Allah for the strength given, we finally completed our assignment, which is the Social Media Portfolio in subject Principles of Entrepreneurship (ENT530) that have been given by our lecturer Miss Nur Najjah. This assignment's progress and outcome requires a great deal of guidance and support from a lot of people.

We would like to take this opportunity to thank for everyone that who gave help and support. Thank you also to our lecturer, for her support, commitment, guidance, and recommendations, which were extremely helpful in finishing this project.

Thirdly, we would like to thank to my parents for being very supportive in every way and understanding since we did this assignment at home because of online classess. We also would like to thank to our classmate from class ENT530 for willing to support and give some advice for me to complete my portfolio.

In addition, we want to express our gratitude to our friends for their assistance in completing this task. The advice and information they provided were really helpful in completing this work properly.

#### **EXECUTIVE SUMMARY**

Chocotism with love offers various flavors of roasted almond. For now, we have three different flavors which are chocolate premium, white chocolate and mix which is combination of white and dark chocolate. The brand was founded by Athis Enterprise. The shop's location is extremely advantageous because it is in the city of Kuala Lumpur, which is the centre of the public's attention. Chocotism uses social media platforms such as Facebook, Instagram, and Tiktok to engage with people while conducting business. Apart from that, Chocotism uses social media to advertise and sell its products to customers while also sharing information about the products and the environment. This is because individuals generally spend a lot of time on social media, and we have a big potential to take advantage of it.

The speciality of Chocotism in the quality ingredients that does not contain any artificial ingredients or added food coloring. Moreover, we are selling our products at reasonable prices. Chocotism is available to customers at all times and in all places. Customers can also purchase our products via Shopee's cash-on-delivery or courier delivery services.

In this report, we also concluded Facebook post that consists of teaser, copywriting of hard sell and copywriting of soft sell. Moreover, we have compiled all the details needed including the registration of the company which is also needed to be in this report. Thus, we have compiled all the important data in this report. Our online business so far has been well received as we are able to create loyal customers. As a proof, Chocotism with love page successfully gained 103 likes and 105 Followers in less than 3 months. We created this business that related to the food-based with a mission which is to ensure that our customers satisfied with our products and providing high quality.

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#### 1. GO E-COMMERCE REGISTRATION & CERTIFICATE

# • Go E-Commerce registeration for Nur Farisha Adni



Institution Information UiTM Puncak Alam - ENT530 - PRINCIPLES OF ENTREPRENEURSHIP (ENT530K) Type of Institution Institution List Universiti Teknologi MARA State of Institution Selangor Puncak Alam Universiti Teknologi MARA Address of Institution Cawangan Selangor Kampus 42300 Puncak Alam, 42300 Bandar Puncak Alam, Selangor, . District of Institution Kuala Selangor Level of Study Bachelor Degree Study Status Full time Edit Delete ENT530K ENT530 - PRINCIPLES OF ENTREPRENEURSHIP (ENT530K) Class Name Course Name Year Enrolling the subject 2021 ENT530 - PRINCIPLES OF Nur Najjah binti Abd Rahim Subject Name Lecturer Name ENTREPRENEURSHIP Year Of Internship Enrollment Month Enrolling the Subject 10 Period of Internship Training Internship Enrollment No Expected Month To Complete Month of Internship Enrollment Expected Year To Complete Study 2023 Related To Study Field

Company Company Edit Registration No. CHOCOTISM.O **NUR FARISHA** Business Role Product Owner **FFICIAL** ADNI BT MOHD Business Food & Beverages / Food RUZI Type Of Category/Business & Beverages Business Sub-Category Enterprise Business Instagram https://www.instagram.co Facebook Page m/chocotism.official/ Business Website https://www.fac Type Of Website ebook.com/choc Experience in otism/ International Export Wechat for Business Marketplace Shopee Business Related to Your Study Field No

# • Go E-Commerce registration for Nur Ain Syahirah



#### 1.1. Go E-Commerce Certificate

Certificate for Nur Farisha Adni



• Certificate for Nur Ain Syahirah



# Certificate of Completion

This acknowledges that

NUR AIN SYAHIRAH BINTI MOHD FADHLI

has successfully completed

# eUsahawan Course Level 1 – Go Digital

organised by



This is a digital-generated certificate. No signature is required.

## 1.2. MyENT Certificate





## 2. INTRODUCTION OF BUSINESS

# 2.1. Name And Address Of Business

# Name of the business



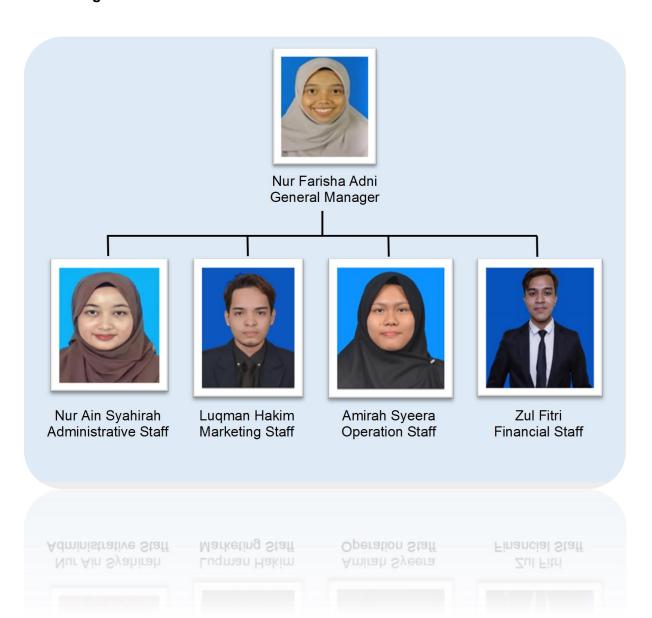
The name of our business is Chocotism. Chocotism is chosen based on our products name. "Sweet, Mouthful, and Tasty" is our company slogan.

# Location of the business



Chocotism is located at Residensi

# 2.2. Organizational Chart



## 2.3. Mission And Vision

#### Mission

Our mission is to use the best quality of chocolate to people who loves chocolate will be enjoyed it and to ensure our products are well made

## Vision

To make Chocotism with love well-known and snack that everyone will loves it.

#### 2.4. Description Of Products / Services



Our product consists of homemade roasted almond dip with premium chocolate. There are two main ingredients that we use for chocotism which is almond and chocolate. We also made this specially for those who loves nuts and chocolate. There are 3 flavours for the customers to choose. The first one is Chocolate, for this flavor we use premium chocolate. Next, weh have White Chocolate flavour which contains white chocolate. The last flavor will be Dark & White Chocolate, a mixture of dark and white chocolate. For your information, there will be a distinction between premium chocolate and dark chocolate. We used the correct amount of each ingredient to ensure that the chocolate did not taste overly sweet. We also used halal ingredients and nice almond varieties.

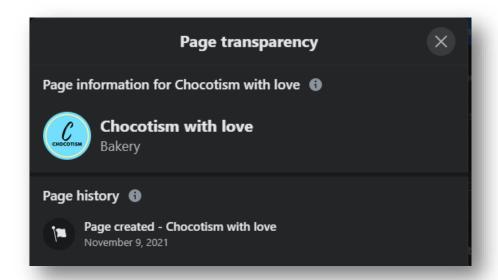
#### 2.5. Price List of Chocotism

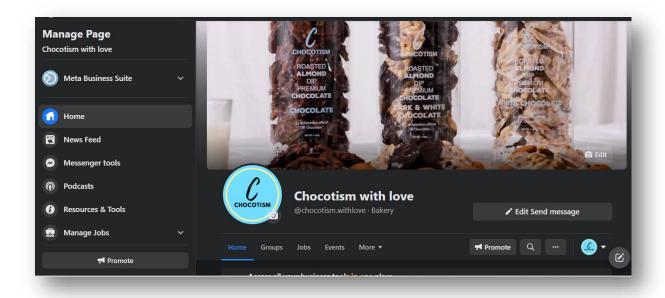


# 3. FACEBOOK (FB)

# • CREATING FACEBOOK (FB) PAGE

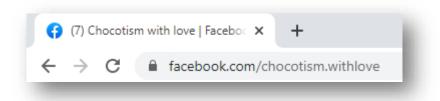
Chocotism with Love was founded on November 9, 2021, and our business began operations on November 10, 2021. Customers can find us by searching for our username (@chocotism.withlove) in the search box column.

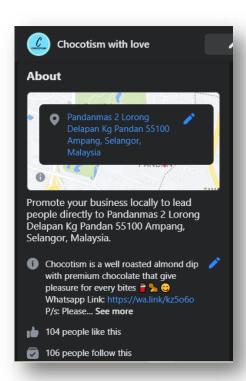


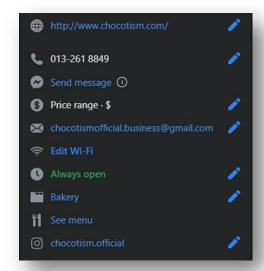


#### CUSTOMIZING URL FACEBOOK (FB) PAGE

Chocotism with love manages to gain 104 people like and 106 people follow this page starting from November 9, 2021 to January 29 2022 . Plus, Chosotism with love already custom their URL FB page, thus it will make it easier for customers to find our page by clicking on this link <a href="https://www.facebook.com/chocotism.withlove">https://www.facebook.com/chocotism.withlove</a>







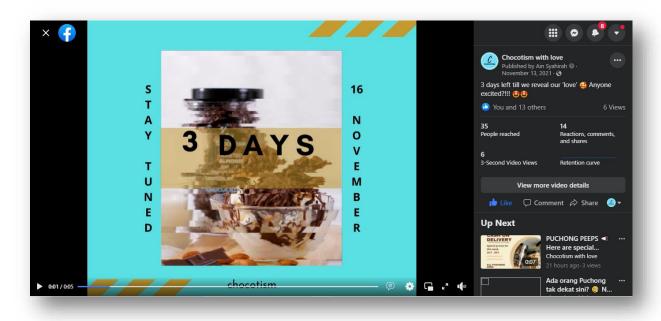
## • FACEBOOK (FB) POST – TEASER

A teaser post, also known as a pre-launch campaign, is a type of advertising post that shares just enough information about a product launch or other type of business news to attract audience interest. These are the eight teasers post that Chocotism with love has created:

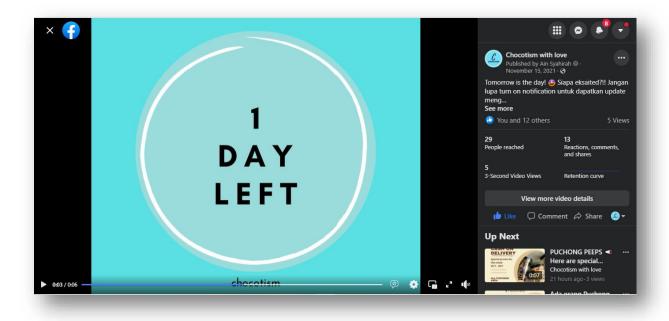


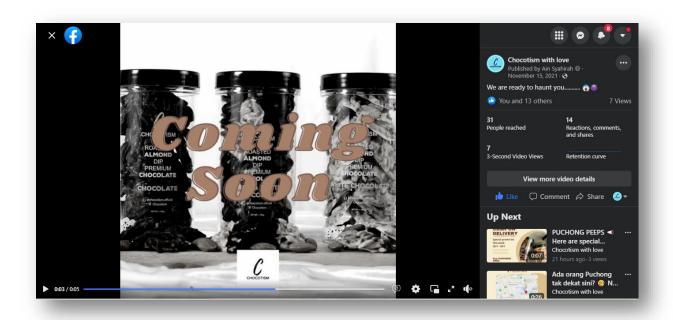


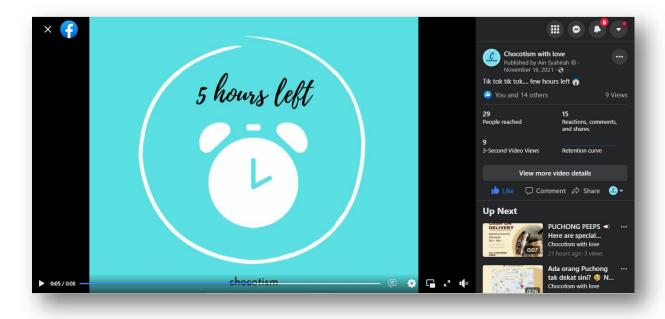






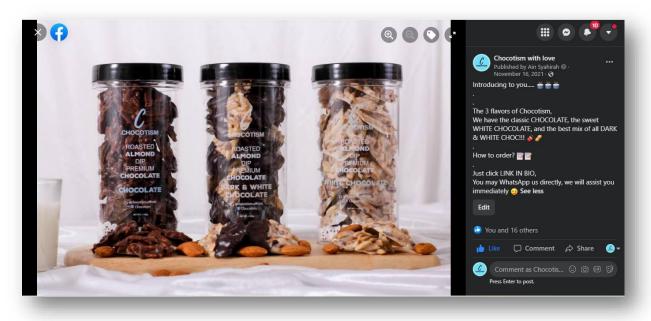


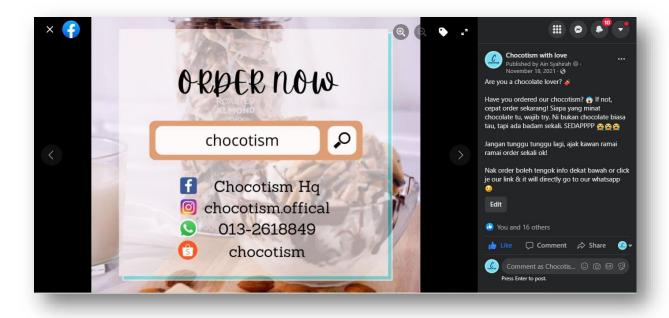


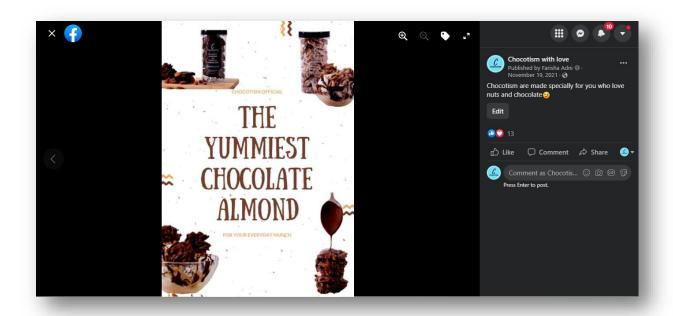


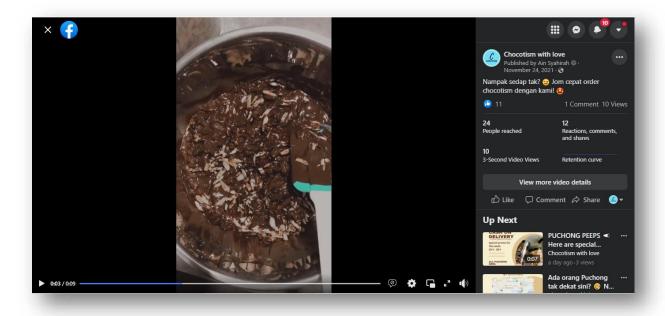
#### FACEBOOK (FB) POST – COPYWRITING HARD SELL

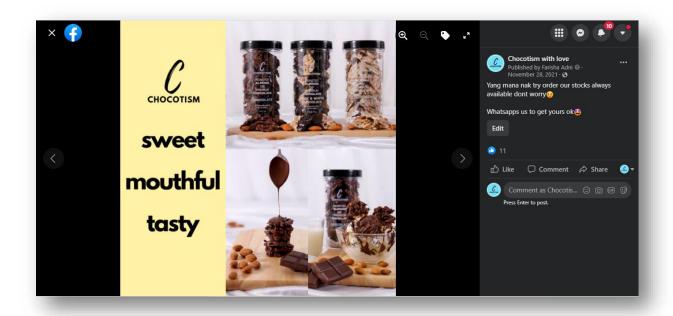
A hard sell is a type of advertising or sales tactic that uses language that is unusually direct and demanding. A hard sell is intended to persuade a customer to acquire a product or service immediately rather than considering his or her options and possibly deferring the purchase. In Chosotism with love, we have created hard sells posts These are the hard sells post that Chosotism with love has created:





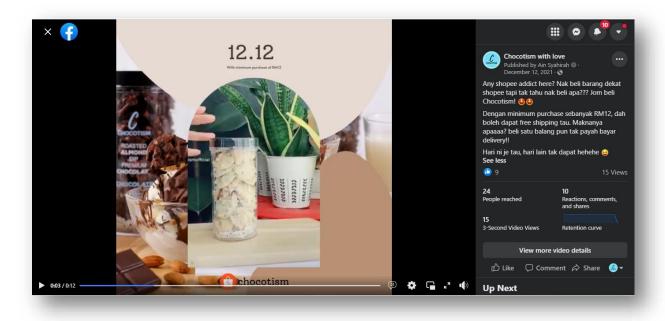


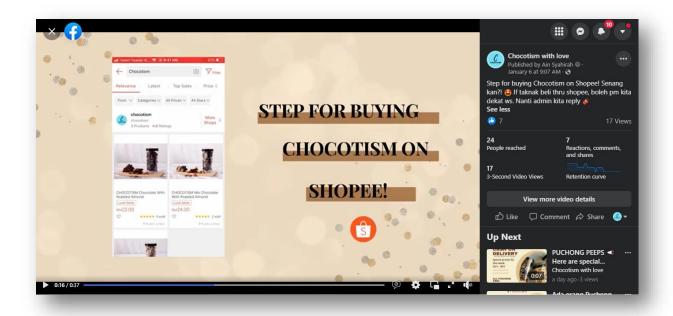


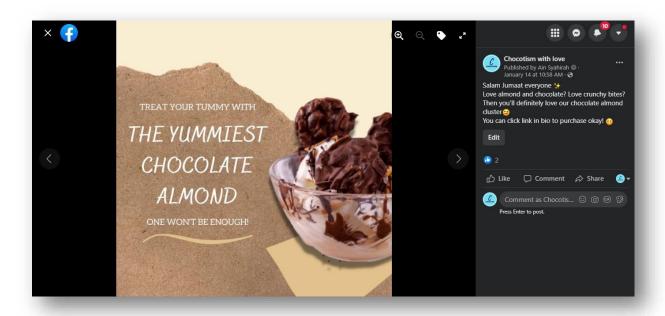




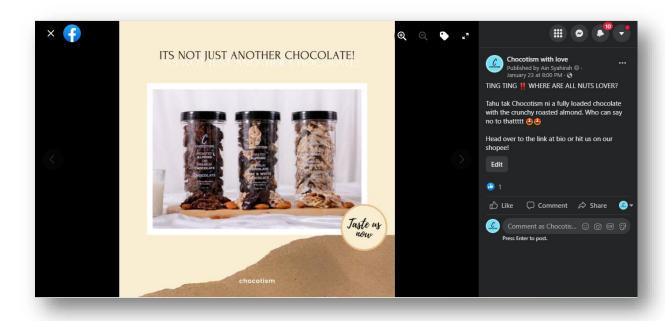


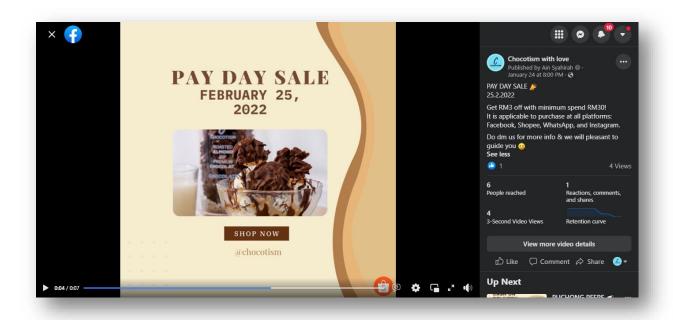


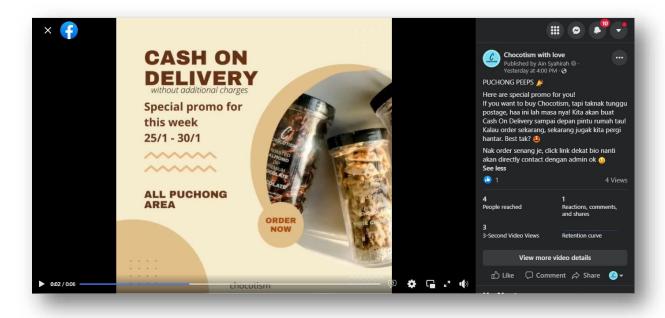










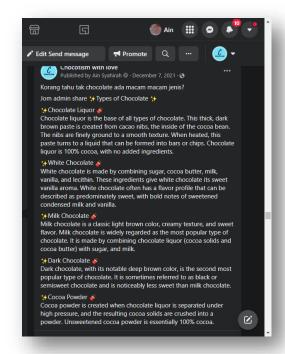


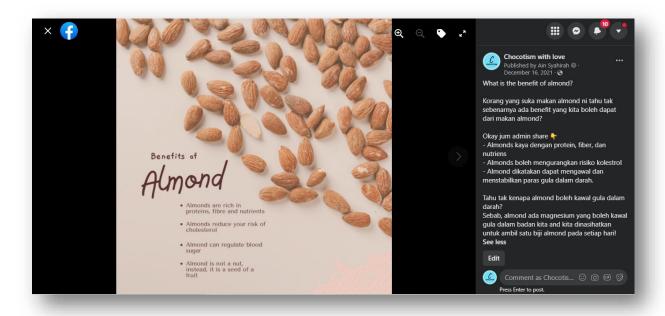
#### FACEBOOK (FB) POST – COPYWRITING SOFT SELL

Soft sell is a marketing and sales technique that combines soothing language and a non-aggressive attitude is referred to as a. The goal of a soft sell is to avoid upsetting and dismissing potential customers. Soft selling talents have the most significant advantage in that they cover the entire purchase process for the customer. Below is the soft sell that Chocotism has created to on Facebook:



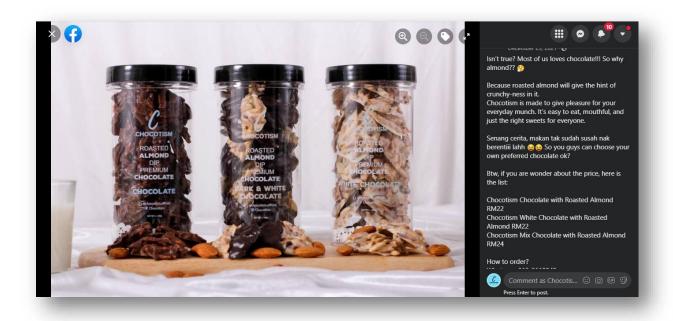


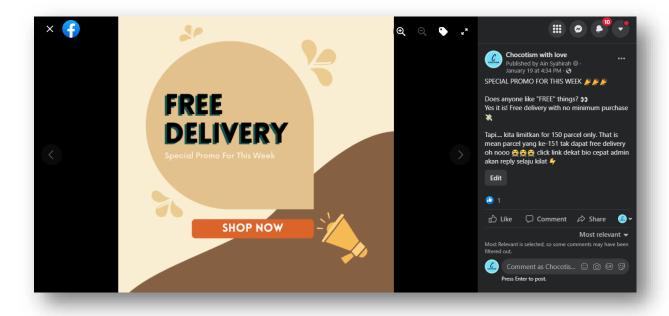




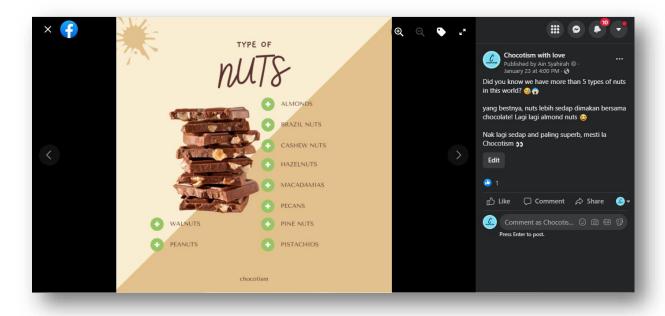


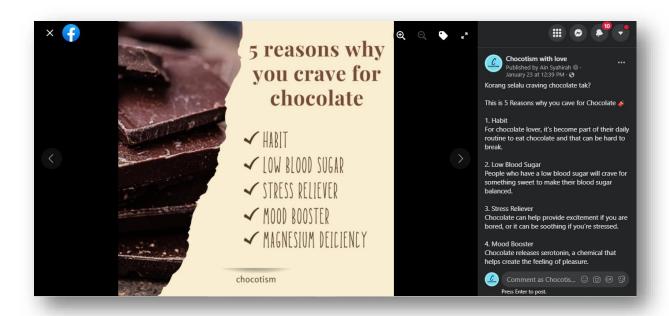
















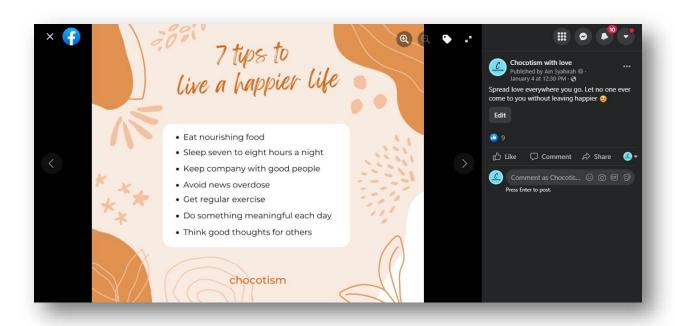


## Relevant graphics to each post/copywriting

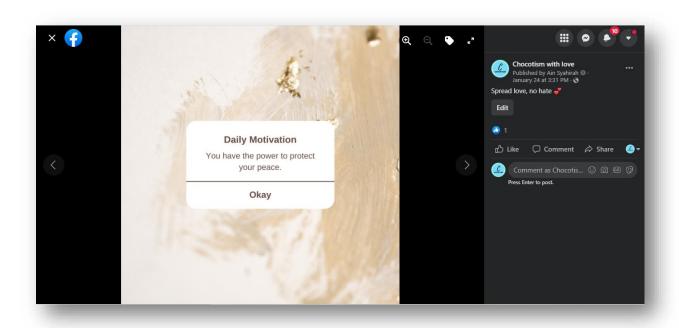














#### 4. CONCLUSION

Finally, the subject ENT530: Principles of Entrepreneurship is important for university students to learn. This is due to the fact that ENT530 taught us how to build a genuine business and run it on our own. Students are given the responsibility of running a real online business using a Facebook page during the semester. For businesses of all sizes, social media is a best fits for reaching out to customers. We may not only advertise our product but also build a two-way communication with the public through these social media postings.

We believe Facebook is one of the best social media platforms for company. We also recognise that we need a smart marketing approach to get the most of it. Using the correct social media promotion approach may help our company achieve great success, raise brand awareness, and produce a lot of sales. Principles of Entrepreneurship (ENT530) was an excellent class for improving both our entrepreneurial and communication skills.

With received a 104 likes on our Facebook page, as a result of interactions with poeple on Facebook. Not only that, our lecturer also showed us how to make sales posts on Facebook, such as a teaser, a hard sell, and a soft sell post. These strategies for sales posting help us discover how to build our business and notify people about our products.

In our opinion, online business can be a helpful tool for new businesses to manage their operations. Despite the fact that we are still a long way from owning an office company, this helps us to develop business experience. In the future, we would like to learn more about business management.