

UNIVERSITI TEKNOLOGI MARA SABAH FACULTY OF ADMINISTRATIVE SCIENCE & POLICY STUDIES BACHELOR OF ADMINISTRATIVE SCIENCE (HONOURS)

PREFERENCE OF WORKING CONSUMER IN KOTA KINABALU ON HALAL PRODUCTS

DAYANG FADZILLIAH BINTI RAMLEE VIOLA SAVIA JUSTINE

2012882608 2012658386

JUNE 2014

ACKNOWLEDGEMENT

First of all, we would like to thank to Allah S.W.T for his blessing to us to finish this research completely. We proudly to express our greatest appreciation for those who helped us in preparing this research entitled "Preferences of Working Consumer in Kota Kinabalu on Halal Product".

Our thanks to:-

- 1. Datuk Dr. Hj. Abdul Kadir Bin Hj. Rosline, UiTM Sabah Rector
- Madam Intan Syahriza Azizan, Coordinator of Faculty of Administrative Science and Policy Studies
- 3. Madam Dayang Siti Noor Saufidah, Lecturer of ADS555 and also our supervisor
- 4. Our family and friends
- 5. Those who involve direct or indirectly in preparing our research

By doing this research, we are hoping to give a knowledge and awareness towards halal product level in Kota Kinabalu City.

Abstract

At the present time, logo and certification of halal are the main issues in Malaysia. This paper focuses on the preference of working consumer in Kota Kinabalu on halal product. The objectives of the research to study the preference on halal products among working consumer in Kota Kinabalu, to evaluate the level of consumers' awareness about the halal products and to measure the association between consumer attitude, awareness, and preference on buying halal product. Cross sectional consumer data were collected in a survey of 147 working respondents in Kota Kinabalu City. Descriptive and inferential analyses were used to analyse the data collected. Thus, there were high preferences on halal products among working consumers in Kota Kinabalu.

TABLE OF CONTENTS

LIST OF TABLES7		
CHAPTER 18		
INTRODUCTION		
1.1	Introduction	
1.2	Problem Statement9	
1.3	Research Questions11	
1.4	Research Objectives11	
1.5	Scope of the Study12	
1.6	Definition of Terms and Concept13	
CHAPTER 2		
LITERATURE REVIEW AND CONCEPTUAL FRAMEWORK		
2.1	Literature Review14	
2.2	Conceptual Framework	
CHAPTER 3		
RESEARCH METHODOLOGY		
3.1	Research Design24	
3.2	Population and Sampling	
3.3	Instrument and Measurement25	
3.4	Unit of Analysis26	
3.6	Data Analysis27	

CHAPTER 4		
FINDING AND ANALYSIS		
4.0	Introduction	
4.1	Reliability Test	
4.2	Descriptive Tables	
4.3	Inferential Table40	
CHAPTER 5		
DISCUSSIONS AND CONCLUSION		
5.1	Introduction	
5.2	Discussion	
5.3	Limitations of the study53	
5.4	Recommendations55	
5.5	Conclusion	
CHAPTER 6		
REFERENCES		
APPENDICES		