

UNIVERSITI TEKNOLOGI MARA FACULTY OF ACCOUNTANCY

ENT 530 PRINCIPLES OF ENTREPRENEURSHIP



SOCIAL MEDIA PORTFOLIO : PRO BATIQUE (KEK BATIK)

PREPARED BY:

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ACKNOWLEDGEMENT

In the name of Allah, the Most Gracious and the Most Merciful, to begin with, we want to thank Allah SWT for giving us this chance to work and finish this Social Media Report. We prepared this report for the subject Principles of Entrepreneurship (ENT530) with guidelines provided by our lecture. Thus, we would like to take this opportunity to express our gratitude to our beloved lecturer, Miss Nur Najjah binti Abd Rahim for her assistance, advice and constructive motivation throughout this period to complete the business plan.

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Last but not least, we are incredibly thankful to those who assisted and encouraged us to work on this report, especially to our parents, family and friends. They have provided us with the best support by continuing to encourage us through the period to finish this business plan. Finally, let us pray to Allah SWT for His blessing.

Thank you.

EXECUTIVE SUMMARY

Pro Batique is a business where we sell a chocolate dessert called Kek Batik. Our main objective for the business is to offer homemade classic and nostalgic Malaysian dessert, Kek Batik, to our customers using high quality ingredients at an affordable price.

Our business, Pro Batique, was started on 20th June 2022. Pro Batique is currently selling only one product which is Kek Batik. Our customers have given our product various positive feedback as they said that our Kek Batik is delicious, made with high quality ingredients like Milo and within a reasonable price.

We have sold 24 boxes of Kek Batik since the opening of our business and gained more demand from customers for the Kek Batik. We have been using social media such as the Facebook page to promote and spread words about our business easily. By using the Facebook page, we have also learned how to do posting for our product through teaser, hard sell and soft sell.

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1.0 BUSINESS REGISTRATION

1.1 GO E-COMMERCE

	Personal Information						
	Name	83	NOOR SYAZANA NADJWA	Phone/Mobile	52		Edit
			BINTI MD.NOORHASNAN	Home Address	10		
	New Identity Card No.						
DOR SYAZANA NADJWA BINTI	Email Address	31		District			
MD.NOORHASNAN	City	1		Postcode	23		
	State			Personal Instagram		nuli	
	Personal Facebook	1		Race		Malay	
	Gender		Female	Special Need Required		No	
	Marital Status	1	Single				



UITM Puncak Alam - ENT53) : PRIM	ICIPLES OF ENTREPRENEURSHIP	(AC220B4A) - MAC 2022			
Type of Institution	-82	IHL	Institution List	-12	Universiti Teknologi MARA	
State of Institution	83	Selangor	Name of Institution	3	UITM Puncak Alam	
Address of Institution	1	Universiti Teknologi MARA	City	0.5	Puncak Alam	
		Cawangan Selangor Kampus Puncak Alam, 42300 Bandar Puncak Alam, Selangor, .	Postcode	:	42300	
District of Institution	12	Kuala Selangor				
Level of Study	S#	Bachelor Degree	Study Status	325	Full time	Edit Delete
Course Name	83	ENT530 : PRINCIPLES OF	Class Name	3	ENT530 AC220B4A	
		ENTREPRENEURSHIP	Year Enrolling the subject	3	2022	
		(AC220B4A) - MAC 2022	Lecturer Name	2	Nur Najjah binti Abd Rahim	
Subject Name	87	ENT530 AC220B4A	Year Of Internship Enroliment			
Month Enrolling the Subject	83	3	Period of Internship Training			
Internship Enrollment	1	No	Expected Month To	4	8	
Month of Internship Enrollment	•		Complete Study			
Expected Year To Complete Study	100	2024				
Related To Study Field	3	No				

Figure 2: Go-eCommerce Institution Information (Syazana)

PERSONAL PROFILE	BUSINESS PROFILE						
	Personal Information						
	Name	:	WAIRA IRNA SOFIYA	Phone/Mobile	:		Edit
			BINTI AZMAN	Home Address	:		
WAIRA IRNA SOFIYA	New Identity Card No.	:					
BINTI AZMAN	Email Address	:		District	1		
				Postcode	:		
	City	:		Personal Instagram	:		
	State	:		Race	:	Malay	
	Personal Facebook	:		Special Need	:	No	
	Gender	:	Female	Required			
	Marital Status	:	Single				



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UiTM Puncak Alam - ENT53	0 : PRIN	ICIPLES OF ENTREPRENEURSHIP	(AC220B4A) - MAC 2022			
Type of Institution	1	IHL	Institution List	:	Universiti Teknologi MARA	
State of Institution	1	Selangor	Name of Institution	:	UITM Puncak Alam	
Address of Institution	1	Universiti Teknologi MARA	City	:	Puncak Alam	
		Cawangan Selangor Kampus Puncak Alam, 42300 Bandar Puncak Alam, Selangor, .	Postcode	:	42300	
District of Institution	1	Kuala Selangor				
Level of Study	1	Bachelor Degree	Study Status	:	Full time	Edit Delete
Course Name	1	ENT530 : PRINCIPLES OF	Class Name	1	ENT530 AC220B4A	
		ENTREPRENEURSHIP	Year Enrolling the subject	1	2022	
		(AC220B4A) - MAC 2022	Lecturer Name	:	Nur Najjah binti Abd Rahim	
Subject Name	1	ENT530 AC220B4A	Year Of Internship Enrollment	:		
Month Enrolling the Subject	1.1	3	Period of Internship Training	:		
nternship Enrollment	1	No	Expected Month To	:	8	
Month of Internship Enrollment	:		Complete Study			
Expected Year To Complete Study	1	2024				
Related To Study Field	1	No				

Figure 4: Go-eCommerce Institution Information (Waira)

PERSONAL PROFILE	BUSINESS PROFILE						
	Company Name	: Pi	ro Batique	Company Registration No.	:		Edit
	Type Of Business	: So	dn. Bhd	Business Role	:	Agent	
	Facebook Page		tps://www.facebook.co /ProBatique	Business Category/Business Sub-Category	:	Food & Beverages / Food & Beverages	
WAIRA IRNA SOFIYA BINTI AZMAN	Wechat for Business	:		Business Instagram Page	:		
DINTIAZMAN	Marketplace	:		Business Website	1		
	Business Related to	:		Type Of Website	-	•	
	Your Study Field			Experience in International	1		
				Export			
	Fig	gure 5	5: Go-eComm	erce Business Prof	ile	5)	
							6

1.2 MYENT CERTIFICATE



Figure 6: MASMED Young Entrepreneur (MyENT) certificates



2.0 INTRODUCTION OF BUSINESS

2.1 NAME AND ADDRESS OF BUSINESS



Figure 7: Pro Batique's Logo

The name of our business, Pro Batique, comes from the phrases 'Professional in Kek Batik' which means that we are competent and skilled in making Kek Batik. We decided to do business in selling Kek Batik because we found out that most people like to eat Kek Batik but they do not have the time and effort to make it themselves. So, that is why we make things easier for them. By buying our Kek Batik, they can enjoy it without any hustle.

Pro Batique is actually an agent of a company called "Kek Batik Klasik". We bought the Kek Batik from them and sold it as a small business. For the selling method, we sold this Kek Batik through online and offline methods. For anyone staying inside UiTM Puncak Alam, we will deliver the Kek Batik to them and give it by hand. For anyone outside of UiTM Puncak Alam, we will deliver the Kek Batik by postage from the courier service which is J&T Express.

For anyone interested in buying our Kek Batik, they can reach us through the Whatsapp numbers of 011-23511901 (Waira) and 011-11803304 (Chana). They can also contact us from our Facebook page (@ProBatique).

Name of Business	Pro Batique
Business Address	UiTM Cawangan Selangor Kampus Puncak Alam Bandar Puncak Alam, 42300 Puncak Alam, Selangor
Telephone Number	
Form of Business	Partnership
Main Activities	Retail sale of food product

Table 1: Business Information of Pro Batique

2.2 ORGANIZATION CHART

Pro Batique is a partnership business structure. This is because we are a small business that is just starting out and pool our resources to fund it. Consequently, our organisational structure consists of two people, each of whom is an owner of Pro Batique.



OWNER



OWNER

NOOR SYAZANA NADJWA BINTI

MD.NOORHASNAN

WAIRA IRNA SOFIYA BINTI AZMAN

Figure 8: Organization Chart of Pro Batique

2.3 MISSION AND VISION

We are aware that every company has a distinct mission and vision in order to operate in accordance with its desired goals. Consequently, we created our own mission and vision for our company, so that we are aware of our short- and long-term goals. Here is our mission and vision of Pro Batique.

<u>Mission</u>

The mission of Pro Batique is Pure, Simple and Affordable. We deliver superior products and a superior customer experience while using high-quality ingredients.

<u>Vision</u>

Pro Batique's vision is to offer each and every one of our customers an incomparable product and experience. We consistently deliver great customer service, and we consider client satisfaction to be our ultimate goal.

2.4 DESCRIPTION OF PRODUCT AND SERVICES



Figure 9: Product of Pro Batique

Pro Batique is a small business that provides its customers with the most well-known and chocolatey Kek Batik at a good price and with high-quality Kek Batik.We were engaged as an affiliate for another company called "Kek Batik Klasik." We choose them because the quality of their product is very excellent and they provide small capital for small businesses. It is perfect for a startup company.

Regarding our product, the coating for the biscuit is prepared from the original milo product. Beside, milo is sprinkled on top of the kek. Additionally, our kek batik does not include any cooking chocolate or water. It is because we wish to preserve the milo's unique flavour. This kek batik also is cut into 15 bite-sized pieces for the convenience of our customers. Our product is suitable for chocolate lovers as this Kek Batik is full of chocolate.

In addition, we use both online and offline services in terms of the products. We use J&T Express to send our Kek Batik via post services. In UiTM Puncak Alam, Pro Batique additionally provides self-pickup and delivery service. Nevertheless, the customer will pay based on the location.

2.5 PRICE LIST

For the cost of our product, we chose to charge RM15 per box. Since we only have one type of product, we ran a promotion during the early launch of our product called "Early Bird Customer," where we set the price per box at RM13 for the first ten customers only. We continue to sell our product at the original price once we have sold it to 10 customers. We do this so that we can encourage new customers to get their hands on our Kek Batik more quickly.

Early Bird Customer Price	RM13	
Original Price	RM15	
Tabi	le 2: Price List of Kek Batik	5)

Price List



3.1 CREATING FACEBOOK PAGE

We have created a Facebook page as we are starting our business. The reason for creating this Facebook page is to promote our product by sharing information, pictures and promotions about our product to the users of Facebook. As we know, nowadays, people spend more time on their social media. So, by utilising the Facebook page, people can get to know about Pro Batique and our product easily. This concludes that creating a Facebook page is a good idea to connect our business with the customers. In the Pro Batique Facebook page, we have created Facebook posts such as teaser, hard sell and soft sell of the business.



Figure 10: Facebook Page of Pro Batique



3.3 FACEBOOK (FB) POST - TEASER

Teaser post is a style of advertising intended to provide just enough details about an occasion, a new product launch, or some other type of business news to catch the interest of the audience.





Figure 11: Teaser Posts



3.4 FACEBOOK (FB) POST - COPYWRITING (HARDSELL)

A hardsell post is a marketing strategy that uses direct messages to advertise products. Pro Batique created 16 posts using the hardsell technique which is the AIDCA formula.







Pro Batique

YOU KNOW YOU DESERVE IT I know it has been hard and you have done your best. So, why not get something for yourself?

Something sweet, chocolatey and tasty. The perfect gift for yourself! Our Kek Batik! A gift you deserve to have! Come and buy one, you won't regret it! For RM15 each.

To order, do contact us at https://wa.link/mvuq1k (Waira) or https://wa.link/0bor0u (Chana)!





Pro Batique

....

Pro Batique 3 July at 14:05 · @

Have you ever wondered how, where and when did Kek Batik exist in Malaysia? Kek Batik is actually inspired by the British dessert, Tiffin, that was brought during the colonial era. However, Kek Batik has been adapted to make it easily made using Malaysian ingredients.

Kek Batik Klasik is specially made with love using great quality ingredients for an affordable price.

Pro Batique sells a 15-piece Kek Batik for only RM15! To order, do contact us at https://wa.link/mvuq1k (Waira) or https://wa.link/0bor0u (Chana)!



Figure 12: Hord Sell Posts



3.5 FACEBOOK (FB) POST - COPYWRITING (SOFTSELL)

A softsell post is a marketing strategy that uses subtle ways worded messages to advertise products to the consumer. It is typically information that provides customers with knowledge while also making them aware.





On Batyn

People reached

WhatsApp

2

↑ +1.6x higher

Boost pos

THE EVOLVING OF KEK BATIK

Engagements

+ -1.2x average Distribution score

Boost post

Pro Batique

16 People reached







....

Pro Batique

Marning!

We hope you have a great day today and enjoy your day to the fullest. Whatever comes in your way, just get through it like a strong person you are! Remember, in order to reach the top, we need to climb first. Do like and follow our page to learn more about Pro Batique.



Figure 13: Soft Sell Posts





4.0 SALES REPORT



Figure 14: Sales Report of Pro Batique

No.	Name and Address	Quantity	Payment Method	Delivery Method	Total Price (RM)
1	Sarrah Dayana No 10 Jalan Qamari U5/111 Taman Nusa Subang 40150 Shah Alam Selangor	1	Transfer	Postage Tracking no: 650344901330	21
2	Rozaitul Nuraieen No 507 Blok 5 Flat Pkns Jln 4m Taman Ampang Jaya 68000 Ampang Selangor Darul Ensan	1	Transfer	Postage Tracking no: 650344901301	21
3	Nur Farahiyah No 26, Jln 16/3B, Taman Cheras Jaya Fasa 7, 43200 Cheras, Selangor	2	Transfer	Postage Tracking no: 650344901441	34
4	Nuris Farisha Lot 404 A Kg Kijang Jln Reb 15350 Kota Bharu Kelantan	1	Transfer	Postage Tracking no: 650344901369	21
5	Yrusini Yassin 181, Jalan Margosa 6, Taman Bukit Margosa, 70400 Seremban, Negeri Sembilan	2	Cash	By hand	26
6	Sarrah UiTM Puncak Alam	1	Transfer	By hand	13
7	Nazalia UiTM Puncak Alam	2	Cash	By hand	26
8	Mira UiTM Puncak Alam	1	Cash	By hand	13
9	Aisyah UiTM Puncak Alam	1	Cash	By hand	13
10	Shafa UiTM Puncak Alam	1	Cash	By hand	13
11	Zakiah UiTM Puncak Alam	1	Cash	By hand	13
12	Syazana UiTM Puncak Alam	1	Cash	By hand	13

13	Shahila UiTM Puncak Alam	1	Cash	By hand	15
14	Afiqah UiTM Puncak Alam	1	Cash	By hand	15
15	Syamimi UiTM Puncak Alam	1	Cash	By hand	15
16	Farhanis UiTM Puncak Alam	1	Cash	By hand	15
17	Zarina SMK Tunku Ampuan Durah	1	Cash	By hand	15
18	Rosliza SMK Tunku Ampuan Durah	1	Cash	By hand	15
19	Hafizah SMK Tunku Ampuan Durah	1	Cash	By hand	15
20	Wan SMK Tunku Ampuan Durah	1	Cash	By hand	15
21	Fifi SMK Tunku Ampuan Durah	1	Cash	By hand	15

Table 7. Customers' Information

5.0 CONCLUSION

In conclusion, the Principle of Entrepreneurship course (ENT530) assists students in learning about the business world by having them operate a new company on Facebook throughout the entire semester. Additionally, every student has the opportunity to experience running a real business. This subject also taught us how to start operating an online business independently at a young age and think and act like true entrepreneurs.

Besides, students learned how to write effective hard sell and soft sell copywriting from this assignment. It also helped us to realise that using both direct and indirect marketing strategies is necessary for operating an online business. Regarding indirect promotion, we also learned how to spread information about our product and let customers know it exists without urging them to make a purchase. Furthermore, each copywriting required us to design a poster, which helped us become more inventive in order to attract clients in our goods.

Last but not least, by using Facebook as our primary social media channel, it truly helps our business more efficiently reach out to new potential clients. It is because Facebook has the features of advertisement and boosted posts for every posted post. In addition, Facebook enables you to engage with individuals so they can learn more about you and your company while also contacting your community every day to remind them of your presence. Hence, we can grow our company more easily.

writing style 04 marks