

# FACULTY OF BUSINESS AND MANAGEMENT ENT530 PRINCIPLES OF ENTREPRENEURSHIP

#### **CLASS:**

ENT530L

#### **SOCIAL MEDIA PORTFOLIO:**



#### PREPARED BY:

- 1. HUDA DINIE BINTI JAMIL (2021615312)
- 2. SARAH BINTI AB RAHIM (2021622226)

#### PREPARED FOR:

MADAM NORFAZLINA GHAZALI

#### **DATE OF SUBMISSION:**

14 JULY 2022

#### **ACKNOWLEDGEMENT**

Predominantly, I would like to express my heartfelt gratitude to Allah S.W.T for allowing us to complete our assignment, which was assigned to us by our subject lecturer, thanks to His guidance and blessings. This assignment was completed with our entire effort, even though there was a minor hiccup along the way. Fortunately, we can solve all the issues and complete the task successfully.

Next, we want to offer our profound gratitude to Madam Norfazlina Ghazali, our lecturer, because our work would be impossible to complete without her assistance. She always supports us, asks us if we have any problems finishing the job, and genuinely cares about her students. She also thoroughly described this work to her students till we comprehended it. Madam Norfazlina Ghazali is an excellent lecturer, and we are grateful for her.

On the other side, we would like to express our gratitude to our family for their support as we worked on this assignment. As we are currently in the pandemic COVID-19, online distance learning is still running as usual and we remain at home. Our parents and siblings always urge us to do the work first, and they also provide encouragement and suggestions whenever we run out of ideas. Also, not to mention all our friends who assisted and offered their knowledge to us while we were working on this assignment.

Finally, we would like to express our gratitude to everyone who was engaged in and contributed to our work, both directly and indirectly, because their efforts aided us in completing it successfully and adequately.

Thank you.

#### **EXECUTIVE SUMMARY**

In today's situation, where we are busy working and chasing our dream, our bodies might be drained and burned out. Not to forget, many of us had to experience emotional exhaustion from the stressful situation because of the pandemic, in which some are working from home while some need to work hybrid and some have to work physically. Therefore, we started a business that will work as a therapy. H&S Aromantic Therapy Shop offers pure essential oils from the World Essential Oil Leader, Young Living Sdn. Bhd. It is a high-quality, aromatic essential oil extracted from plants through steam distillation, cold pressing, or resin tapping. Our main objective in starting this business is to enhance the physical and mental wellness of the stressful world, especially in this COVID-19 pandemic, and provide a purifying scent to increase an individual's spirituality.

H&S Aromantic Therapy Shop is located in Bandar Baru Bangi, Selangor, and incorporated solely on an online platform, Facebook. The company was established on 26th May 2022 and had been operating for almost three months. In addition, the company is a limited liability partnership that is formed by a written agreement between partners, Huda Dinie and Sarah.

Our primary services are to introduce and provide our customers with various pure essential oils according to their specific functions. When it comes to Young Living essential oils, purity and authenticity are guaranteed, and it is also suitable for internal use. Even though the essential oils that we offer are a bit pricey, they are worth the price since they can replace many of the items used in daily activities. More importantly, these essential oils are 100% natural and do not include any preservative ingredient.

Among all the essential oils, the most popular are purification, lavender, cedarwood, lemon, thieves, and peppermint. Each of these essential oils comes with a different function for the user. Not only can it be used in maintaining purity at home, but it can also help in curing a breakout or burnt skin, increase spiritual awareness and work as a medicament for some diseases. More importantly, during this digital era, we connect with our customers online for the most part so that no one is left out. All processes, including marketing, taking orders from customers, and sharing feedback, are fully operating using our main Facebook Page.

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#### 1.0 GO-ECOMMERCE REGISTRATION





# Certificate of Completion

This acknowledges that

SARAH BINTI AB RAHIM

has successfully completed

# eUsahawan Course Level 1 – Go Digital

organised by



This is a digital-generated certificate. No signature is required

#### 2.0 MYENT CERTIFICATE



# MASMED YOUNG ENTREPRENEUR (MyENT)

#### SLIP PENDAFTARAN PERNIAGAAN PELAJAR UITM

No. Pelajar : 2021615312

Nama : HUDA DINIE BINTI JAMIL

Program Pengajian : SARJANA MUDA PENTADBIRAN PERNIAGAAN (KEPUJIAN)

PENGANGKUTAN

Fakulti : Faculty of Business & Management

Kampus : Selangor

#### MAKLUMAT PERNIAGAAN

Mod Perniagaan : Hybrid Bidang Perniagaan yg : Aromatherapy

diceburi

Tempoh Berniaga : April - July 2022

No. Pendaftaran Perniagaan : 202203131154 (003401819-H)

URL Perniagaan : https://www.facebook.com/AromanticTherapyBangi/

Alamat Premis Perniagaan

 Tarikh Mendaftar
 : 13 Apr 2022

 Tarikh Kemaskini
 : 27 May 2022

 Tarikh Cetak
 : 27 May 2022

Sijii Pendaffaran Permiogoan HyENT ini merupakan rekad rasmi permiagaan yang dijalankan oleh pelajar semasa tempah pengajian di UTTH.
Sijii ini secara tidak langsung dikan terbafal apabila penama menamatkan pengajian atau tidak lagi aktif dalam sistem universiti.

Akademi Pembangunan PKS dan Keuschawanon Halaysia (HASHED) juga berhak membatalkan sijil ini tanpa seberang natis.

Penggunaan sijil ini hanya diterima untuk kegunaan urusan dalaman UITM sahaja. Urusan dan aktiviti perniagaan yang dijalankan sieh penama adalah risika dan tanggungjawab sendiri tanpa melibatkan kepentingan dan noma Universiti.

SALINAN PENDAFTARAN INI DIPERAHUI OLEH

PENOLONG NAIB CANSELOR KEUSAHAWANAN UITM

Malaysian Academy of SME & Entrepoeneurship Development (MASMED)



# MASMED YOUNG ENTREPRENEUR (MyENT)

#### SLIP PENDAFTARAN PERNIAGAAN PELAJAR UITM

No. Pelajar : 2021622226

Nama : SARAH BINTI AB RAHIM

Program Pengajian : SARJANA MUDA PENTADBIRAN PERNIAGAAN (KEPUJIAN)

PENGANGKUTAN

Fakulti : Faculty of Business & Management

Kampus : Selangor

#### MAKLUMAT PERNIAGAAN

Mod Perniagaan : Hybrid

Bidang Perniagaan yg : Aromatherapy

diceburi

Tempoh Berniaga : April - July 2022

No. Pendaftaran Perniagaan : 202203131154 (003401819-H)

URL Perniagaan : https://www.facebook.com/AromanticTheranyRangi/

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Akademi Pembangunan PKS dan Keusahawanan Malaysia (MESMED) juga berhak membatalkan sijil ini tanpa sebarang notis.

Penggunaan sijil ini hanya diterima untuk kegunaan urusan dalaman UTM sahaja. Urusan dan aktiviti perniagaan yang dijalankan oleh penama adalah risika dan tanggungjawab sendiri tanpa melibatkan kepentingan dan nama Universiti.

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#### 3.0 SSM REGISTRATION



#### 4.0 INTRODUCTION OF BUSINESS

#### 4.1 Name and Address of Business



#### H&S AROMANTIC THERAPY SHOP

#### https://www.youngliving.com/us/en/

H&S Aromantic Therapy Shop is an authorized distributor of Young and Living Brand aromatherapy items, including various diffusers and essential oils. Young and Living has created five different types of essential oils, each with its own function, uniqueness, and personality. Essential oil singles, essential oil blends, essential oil flavors, roll-on, collections, and massage oils are the many types. Diffusers and essential oils are simple to use by people of all socioeconomic levels, but they are most commonly used by the middle class, such as families and people who want their surroundings to be comfortable and relaxing. This can also add beauty to the customers' homes because this essential oil can be used as a home decoration that can make the house more enchanting.

On May 26, 2022, this company was formally registered with the Companies Commission of Malaysia (SSM), and two people, Huda Dinie as Chief Executive Officer (CEO) and Sarah as Manager Director are in charge of running the business. H&S Aromantic Therapy Shop has an official logo that will be used in all documentation-related activities. The features of this logo, in particular, are emblematic of our products, which include a bottle of aromatic essential oil derived from natural plants via diverse sources such as flowers, trees, shrubs, roots, and thickets of plants. The lush foliage, flowers, and roots in the logo are the resources we use to make aromatic essential oils, which are made entirely of natural components. The stones located around the essential oil, on the other hand, are just there to draw customers' attention. Some

buyers prefer the logo adornment behind the goods since it draws attention to the logo. Our company's motto is "Get your perfect sense with therapy," and we are certain that using essential oils in our everyday life will have a positive impact and will make customers feel perfect when they are in the presence of this essential oil.

We have a rented shop located at 31, Jalan Medan Pb 1a, Seksyen 9, 43650, Bandar Baru Bangi, Selangor. Monday through Friday, 9:00 a.m. to 5:00 p.m., we are open. Customers can purchase our products either by walking directly to our shop or by purchasing them online at <a href="https://www.youngliving.com/us/en/">https://www.youngliving.com/us/en/</a>. H&S Aromantic Therapy's Shop Facebook Page is also where we actively sell our products. If customers have questions about the product, they can contact us via WhatsApp, which is listed on our Facebook Page. Any purchase made by the customer will only be dispatched by a courier service like Pos Laju or J&T.

BUSINESS INFORMATION							
Name of Business	H&S Aromantic Therapy Shop						
<b>Business Address</b>							
Contact Number							
Form Business	PLT						
Facebook Page	H&S Aromantic Therapy Shop						
Date of Registration	May 26, 2022						
Operating Hours	9:00 a.m – 5:00 p.m						

## 4.2 Organizational Chart



# 4.3 Company Mission and Vision

Our company mission is to "rebalance the body, mind, and soul by applying the unique benefits of nature's living and making people feel calm while enjoying the therapy." We make certain that anybody who utilizes our products contributes to the development of new pleasant vibes in their environment.

"To make essential oils from Young Living available in every home in the world so that the world might be healthy," the company's vision states.

#### 4.4 Descriptions of Product/ Services

H&S Aromantic Therapy Shop sells Young Living essential oils, diffusers, and other Young Living items. The popularity of Young Living Essential Oils has continued to grow. This popularity can be attributed to the essential oils' health advantages, which include improved digestion, and reduced fever, stress, headaches, and migraines, among other things. Essential oils are more than simply lovely fragrances; they are the portal to the natural brilliance that we strive to help our customers uncover. By integrating cutting-edge research and traditional wisdom, Young Living's natural solutions allow consumers to avoid chemical exposure, enhance their lives, and restore their natural glow while also serving as a decorative item in the home. Essential Oils from Young Living are aromatic, concentrated plant extracts prepared by steam distillation, cold pressing, or resin tapping. These pure, precious oils are more potent than the botanicals from which they're derived, and they're packed with powerful, concentrated health and wellness benefits.

There are two sets of essential oils available. The Premium Starter Kit and the Premium Experience Kit are the two options. Blue Cypress, Lavender, Lemon, Peppermint, Frankincense, Thieves, R.C, Purification, Deep Relieves, DiGize, Valor, Copaiba, and Citrus Fresh are among the essential oils included in those sets. Customers have the option of purchasing essential oils in sets or separately. The essential oils come in 5ml and 15ml quantities. The diffusers, on the other hand, were specifically developed with children in mind. This Young Living-exclusive ultrasonic diffuser is handy, easy to use, and comes with a variety of diffusion, light, and sound combinations, allowing you to set the mood for play or relaxation with the push of a button.

As for the services, Essential Oils by H&S Aromantic Therapy Shop offers free delivery service for customers that buy one set Premium Starter Kit. Not only that, our customers can get a discount of 5% when purchasing Essential Oils 5ml more than 3 bottles. This is because we want customers who cannot afford it to feel also when having this essential oil. Therefore, we give discounts so that everyone can afford to buy products from us.

4.5 Price List

The Young Living's Essential Oils prices are listed as below:

Product	Size	Price
Premium Starter Kit	5ml	RM675.00
Premium Experience Kit	5ml	RM755.00
Essential Oils	5ml	RM49.90 (each)
Essential Oils	15ml	RM92.50 (each)

# 5.0 FACEBOOK (FB)

### 5.1 Creating Facebook (FB) Page

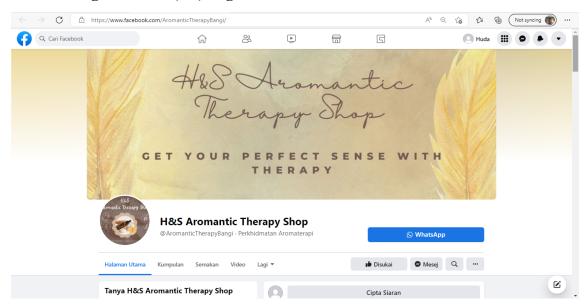


Figure 1: H&S Aromantic Therapy Shop Facebook Page

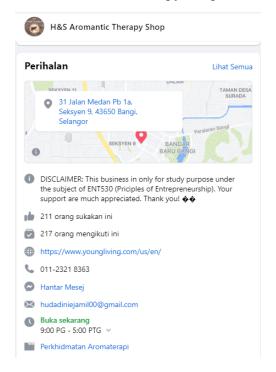


Figure 2: Facebook Page's About Section

#### 5.2 Customizing URL Facebook (FB) Page

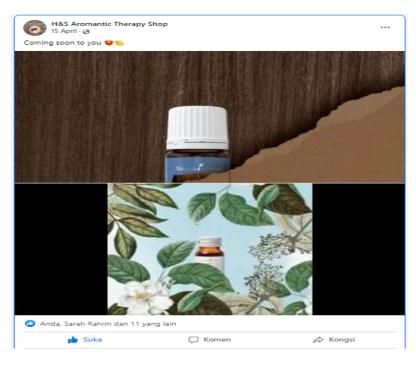
https://www.facebook.com/AromanticTherapyBangi/

# 5.3 Facebook (FB) Post – Teaser

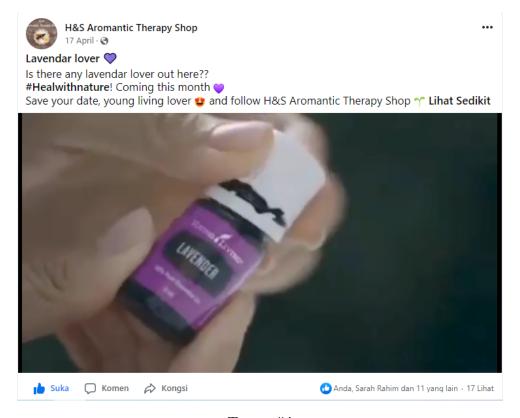
Teaser #1



Teaser #2



Teaser #3



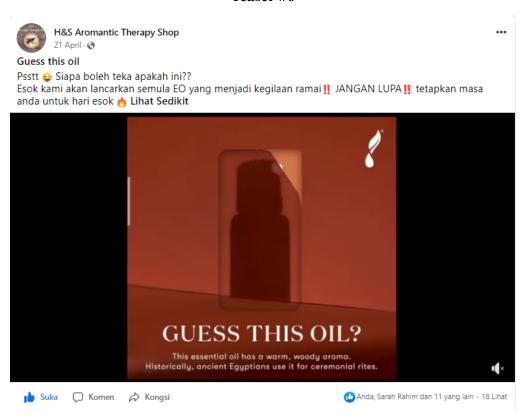
Teaser #4



Teaser #5



Teaser #6

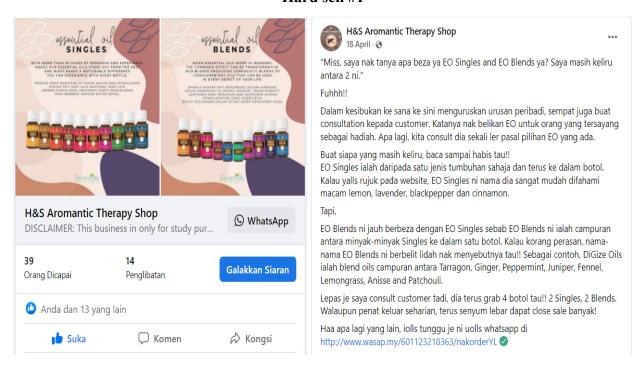


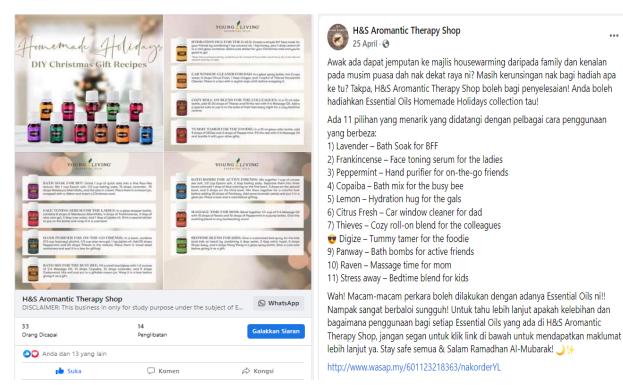
Teaser #7



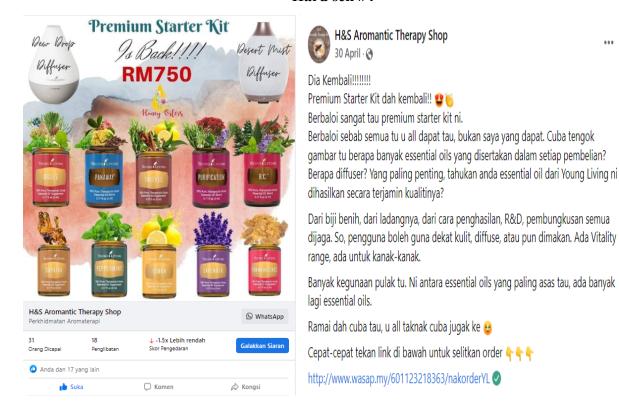
#### 5.4 Facebook (FB) Post – Copywriting (Hard Sell)

#### Hard sell #1













Lenguh badan lepas seharian bekerja !?

Jangan risau, Young Living ada Essential Oil untuk melegakan lenguh dan legakan otot otot badan.

Panaway EO lah jawapan paling sesuai untuk korang legakan balik badan tu biar bertenaga semula.

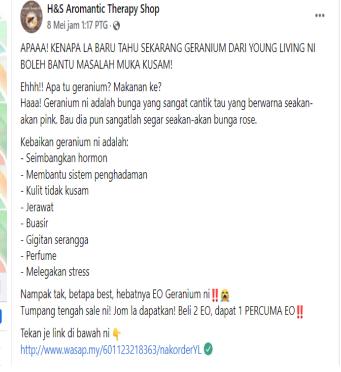
- ✓ Panaway menggabungkan unsur-unsur melegakan seperti wintergreen, clove, helichrysum dan peppermint.
- ✓ Panaway memberikan kelegaan terhadap otot-otot badan.

Order sekarang boleh dapat sale sebanyak 15% tau!!! Cepat grab sebelum terlambat!

http://www.wasap.my/601123218363/nakorderYL 🕢

# Hard sell #6



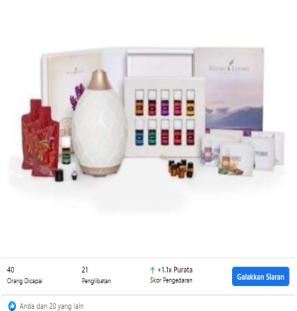


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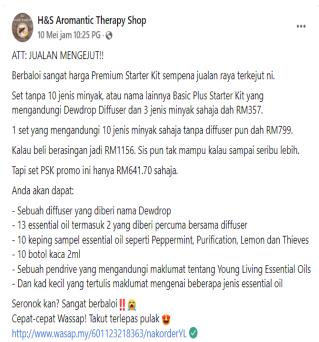
#### Hard sell #8

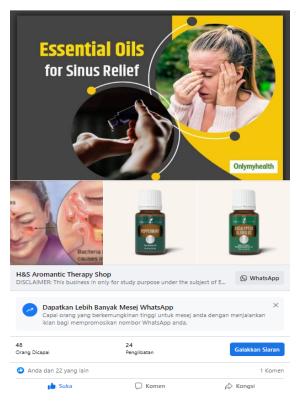


C Komen

A Kongsi

ib Suka







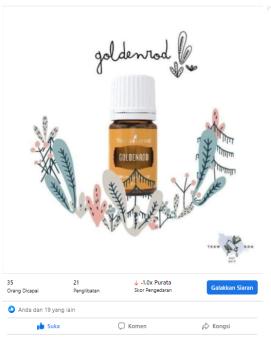
Hello people out there! H&S Aromantic Therapy Shop would like to know, every morning when you wake up from sleep, do you often sneeze? If yes, that means you have signs of having sinuses.

A cold, allergies, a sinus infection, and the flu are common causes of sinus congestion. Some essential oils, including Eucalyptus and Peppermint oils, may help open the airways and ease congestion. People use them to relieve sinus congestion, unblock a stuffed nose, and promote sinus drainage.

Some research indicates that essential oils can reduce inflammation, fight bacteria and relieve pain.

Most Essential Oil users who have sinuses, will not forget to restock peppermint essential oil because with this essential oil, they can reduce the discomfort of sneezing in the morning.

If you want to get our essential oil to help reduce your sinuses, don't forget to click the link below to purchase essential oil with H&S Aromantic Therapy Shop! http://www.wasap.my/601123218363/nakorderYL ✓









Tahu tak, ada macam-macam cara kalau kita nak guna Young Living essential oil ni??

Haaa dah ramai tau yang dah cuba and jatuh cintaaa 😃

Young Living essential oil bukan sahaja boleh digunakan dalam diffuser untuk segarkan udara dalam rumah tapi...

- 1. Boleh guna dalam mandian
- 2. Boleh guna sebagai minyak wangi
- 3. Boleh guna dalam masakan
- 4. Boleh terus sapu di bahagian yang bersesuaian seperti tapak tangan dan pergelangan tangan
- 5. Boleh campur dengan air minuman
- 6. Boleh dijadikan minyak untuk urutan

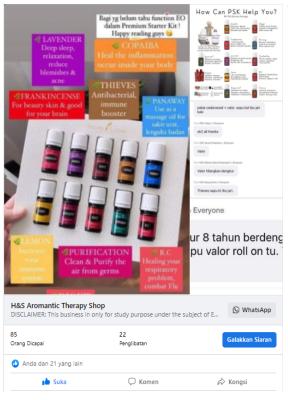
Haa menarikkan essential oil dari YL ni!!! Sekarang ada promosi tau untuk Premium Starter Kit iaitu untuk warga emas and kanak-kanak diskaun sehingga 20%!! Apa tunggu lagi, jom la sertai keluarga young living 🌱 🤎

Jom jadikan ia milik anda 👇 👇 👇

http://www.wasap.my/601123218363/nakorderYL









Suami tidur berdengkur? Anak susah nak tidur sebab selesema? Alamak macam mana niii esok nak bangun awal.... •

Jangan risau EO dari Young Living kan ada! Dah ramai suri rumah yang beli dan puas hati sangat sangat dengan hasil essential oil kami. Suami dan anak pun tumpang gembira bila ada EO kat rumah.

Bukan tu je kelebihan EO kami, ada banyak lagi fungsinya:

- 1. Lavendar Tidur nyenyak, mengurangkan jeragat dan jerawat
- 2. Thieves Antibakteria dan membantu meningkatkan sistem imunisasi badan
- 3. Lemon Meningkatkan dan menguatkan sistem badan
- 4. Peppermint Menyembuhkan sakit kepala dan migrain
- 5. Digize Menyembuhkan masalah Perut

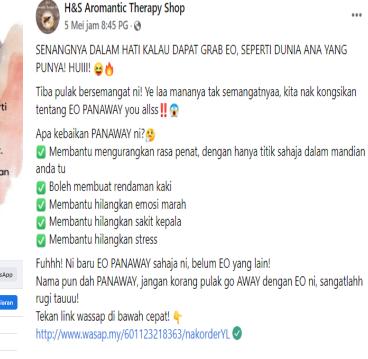
WOWWW Banyaknya fungsi EO ni! Jadi kalau anda nak cuba, jom order sekarang dan saya akan menerangkan lebih lanjut tentang kebaikan dan cara penggunaan EO ni.

Lebih-lebih lagi sekarang adalah musim Premium Starter Kit dengan hanya RM750 termasuk 2 diffuser yang comel dan unik.

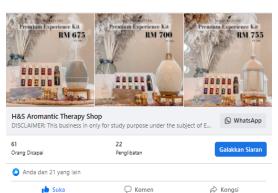
Berminat? Cepat tekan link ni 👇 👇

http://www.wasap.my/601123218363/nakorderYL











Premium Experience Kit is here~~~ \;

The Premium Experience Kit introduces you the new ways to discover wellness in every part of your life, free of harsh chemicals and toxins. If you're serious about transforming your life, this is an empowering first step. This kit contains a selection of Young Living favorites and immerses you in the benefits of high-quality essential oils.

The Premium Experience Kit includes:

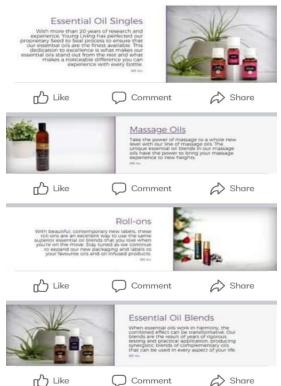
- Diffuser of your choice: Aria Ultrasonic Diffuser/ Desert Mist Ultrasonic Diffuser/ Feather the Owl
- Kids Ultrasonic Diffuser/ Lantern Ultrasonic Diffuser/ Sweet Aroma Ultrasonic Diffuser
- · Lavender essential oil, 5 ml
- · Lemon essential oil, 5 ml
- · Peppermint essential oil, 5 ml
- Frankincense essential oil, 5 ml
- Thieves ® essential oil blend, 5 ml
- R.C.® essential oil blend, 5 ml
- Purification® essential oil blend, 5 ml
- Deep Relief™ essential blend, 5 ml
- DiGize® essential oil blend, 5 ml
- Valor® essential oil blend, 5 ml.
- V-6® Vegetable Oil Complex, 58 ml
- 2 x 5ml Oil Bottles with Roller Fitment
- 4 x 2ml Oil Bottles
- Premium Experience Kit box
- "Welcome to Premium Experience Kit" Introduction Cards (Swatch Cards)
- · 30-Day Starter Guide

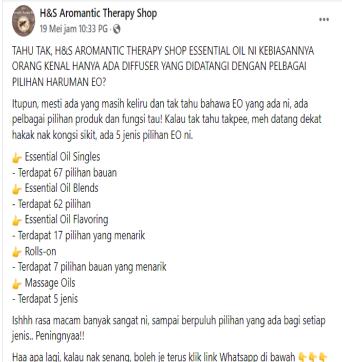
Buy now to get 1 free gift e

So, what are you guys waiting for? Grab yours now at +++ http://www.wasap.my/601123218363/nakorderYL 🕢

http://www.wasap.my/601123218363/nakorderYL

#### Hard sell #16

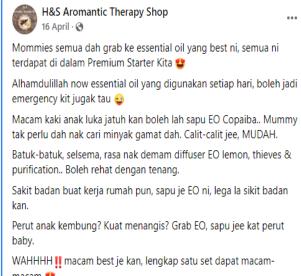


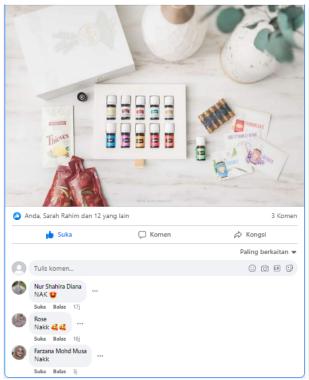


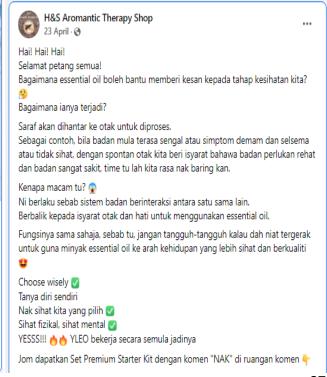
#### 5.5 Facebook (FB) Post – Copywriting (Soft Sell)

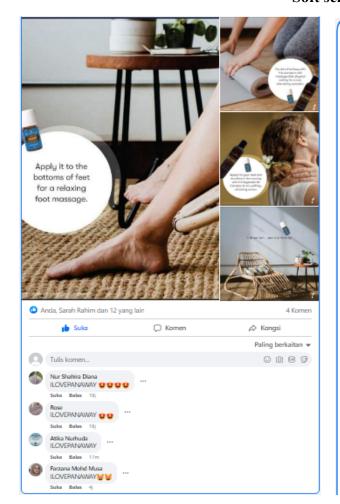
#### Soft sell #1













Hello all young living lover!!

Are you feeling uncomfortable from sitting in a 3 hours zoom meeting or binging new season of your favourite tv show for too long?

Yeah, we felt that. In fact, many of our customer experience the same thing until they found the right oil to cure it. What it is??? • You might miss this little blue bottle from our starter kit, but GOOD NEWS, this month it coming back and you might get it for 40% discount!

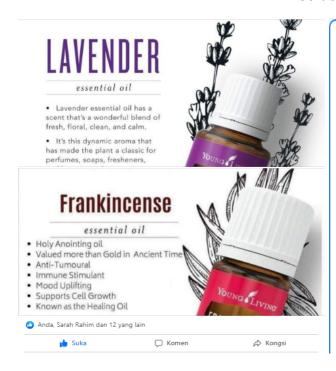


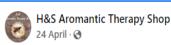
IT IS PANAWAY , our favourite massage oil. Let us embrace the benefits:

- √ V-6 vegetable oil complex
- √ Uplifting and refreshing aroma
- √ Cool and stimulating sensation
- √ Relaxing foot massage

Come on and be a part of our PANAWAY family, comment "ILOVEPANAWAY" if you want to try it!!!

#### Soft sell #4





Hi peeps! Do you know that Essential Oil can refine your skin? Purge chemicals from your beauty routine and rediscover your natural glow. An ancient skincare secret, essential oils can promote a clear complexion, soften signs of aging, and nurture healthy hair. Using only natural ingredients, these advanced skin and hair care solutions make it easy to enjoy the beautiful benefits of essential oils every day:

#### LAVENDAR ESSENTIAL OIL

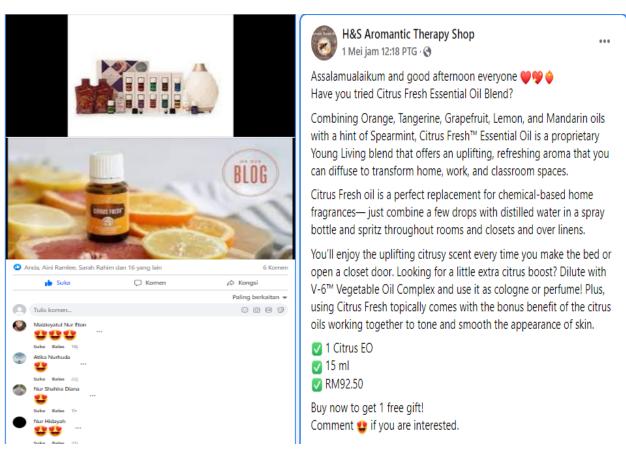
- → Has a scent that's a wonderful blend of fresh, floral, clean and calm.
- From skin care products to relaxing routines, this oil can infuse and enhance many area of your life.

#### FRANCKINCENSE ESSENTIAL OIL

- → Has a broad range of uses, from enhancing spiritual and meditative practice to use in beauty routines.
- Create a safe and comforting environment by diffusing this oil's empowering aroma, particularly when you are seeking purpose or engaged in prayer or meditation.



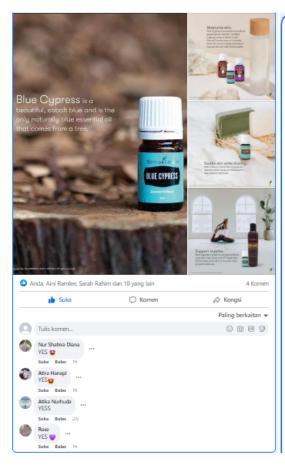


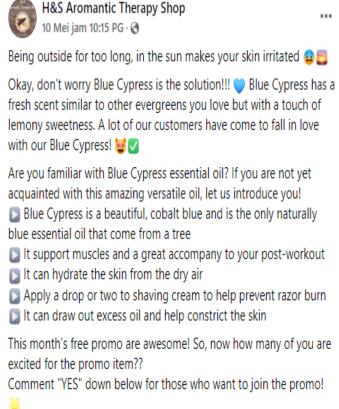


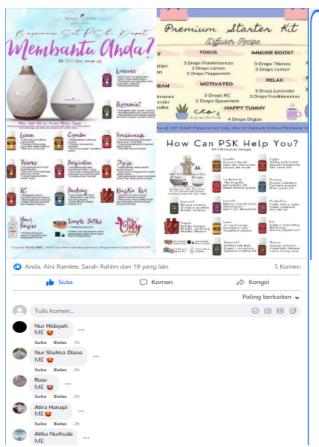


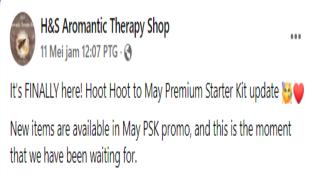






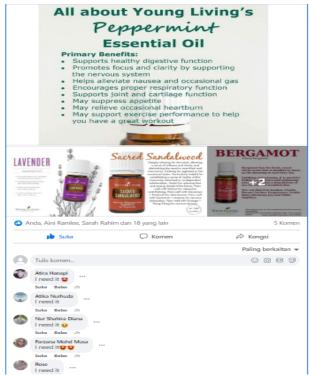


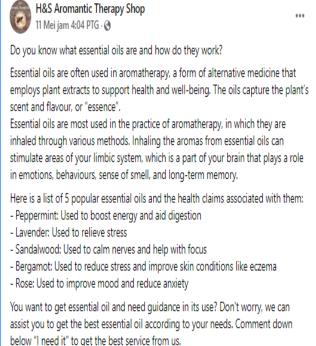




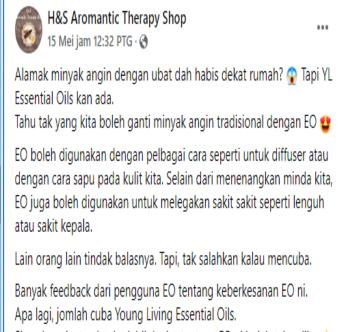
Premium Starter Kit now coming to YOU with up 30% discount. So,

who want to join the promo, comment "ME" down below!

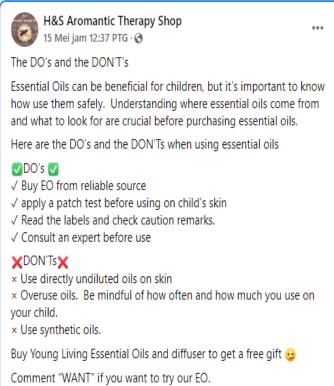


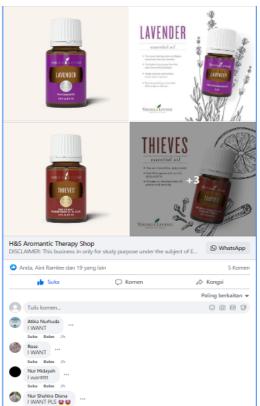


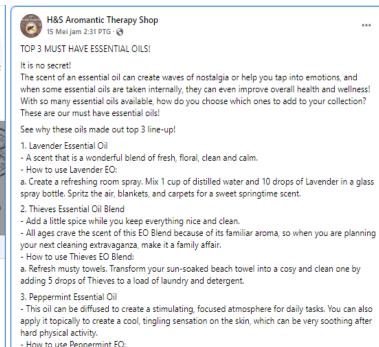










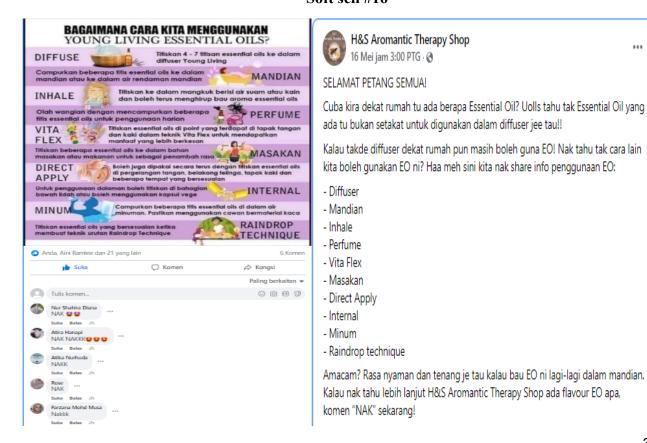


a. Freshen your hair oil. Add 2 drops of Peppermint to a small amount of hair oil and give your

What are you waiting for? Don't hesitate to get yours with 5% discount for the first purchase! Comment down below "I WANT" if you want to get some for your treatment of the day.

#### Soft sell #16

scalp a stimulating 2 minute massage.



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# 5.6 Sales Report

## **Go-eCommerce**

Business Name	Date	Туре	Marketplace( if any)	Others Marketplace (if any)	Total Sales (RM)	Expenses Category	Expenses Subcategory	Total Expenses (RM)	Descriptions	Create d At
H&S Aromantic Therapy Shop	11/05/2 022	offline	None	null	220				2 bottles essential oil singles	06/07/2 022
H&S Aromantic Therapy Shop	13/05/2 022	offline	None	null	329.8				2 bottles essential oil blends	06/07/2 022
H&S Aromantic Therapy Shop	30/06/2 022	expen ses				Utilities	Electric	125		08/07/2 022
H&S Aromantic Therapy Shop	30/06/2 022	expen ses				Utilities	Water	125		08/07/2 022

Figure 1: Total Sales & Expenses

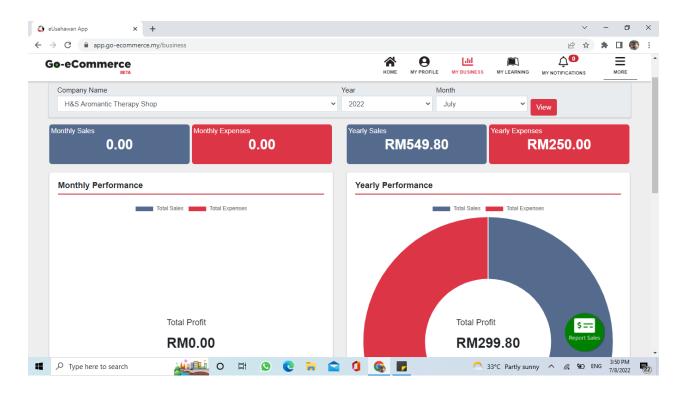


Figure 2: Sales Performance

#### 6.0 CONCLUSION

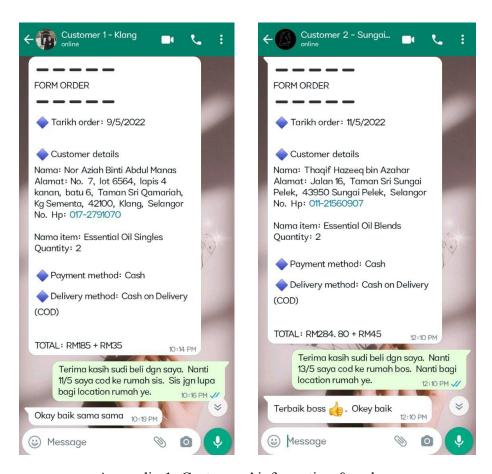
To summarize, the subject Principles of Entrepreneurship (ENT530) plays a vital role for students to learn at the university level. Principles of Entrepreneurship (ENT530) taught us how to organize and create genuine entrepreneurial firms. Throughout the semester, students are assigned the duty of running a real online business by using a Facebook page for online marketing activities.

This assignment demonstrated that social media is an essential platform for anyone who wants to begin marketing. Our social media portfolio revealed that social media enables online businesses to engage with customers more quickly, raise product or service awareness, and enhance revenues. When we first began an online company called H&S Aromantic Therapy Shop, we were able to communicate with clients by acquiring more than 211 likes on our Facebook page, with over 217 individuals following us. Not only that, our lecturer taught us how to produce sales postings on Facebook that included a teaser post, a hard sell, and a soft sell. These sales posting strategies assisted our company in increasing customer awareness of our items.

Furthermore, subject ENT530 demonstrated the importance of including entrepreneurship knowledge in the syllabus because it taught students how to conduct business on their own and acquire skills and knowledge to construct their unique business concepts. Entrepreneurship education also encourages students to obtain experience as entrepreneurs early on by starting their own small businesses.

Therefore, as a start-up business using a Facebook page, we were able to achieve some of our goals with success and will be ongoing to achieve all of the Essential Oils by H&S Aromantic Therapy Shop's targets in the future by expanding and conducting our business through other available social media and as well improve our marketing strategy.

#### 7.0 APPENDICES



Appendix 1: Customers' information & orders



Appendix 2: 2 boxes arrived from Young Living to be made for delivery



Appendix 3: COD of 2 bottles essential oil blends to the customer's house in Sungai Pelek



Appendix 4: COD of 2 bottles essential oil singles to the customer's house in Klang