

# BACHELOR OF SCIENCE (HONS.) TOURISM MANAGEMENT

# PRINCIPLES OF ENTREPRENEURSHIP

(ENT530)

## **SOCIAL MEDIA REPORT**



**BROWNIES TO GO** 

## PREPARED BY

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## PREPARED FOR

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#### ACKNOWLEDGEMENT

Primarily, I would like to express my outmost gratitude to Allah S.W.T as we managed to complete our social media portfolio report with successfully by His guidance and blessings. Then, we would like to express our thankfulness to University Technology Mara (UiTM) Campus Puncak Alam, Selangor for giving us the opportunity to conduct this project assignment.

Next, we would like to express our heartfelt thanks to Madam Norfazlina Binti Ghazali, our Principle of Entrepreneurship (ENT530) lecturer for giving us this opportunity to carry out this project assignment as well as giving continuous great support and guidance to us for the whole semester of our project. Moreover, our deepest gratitude to our family who tried their best to give their support by giving us a lot of encouragement and provide the financial for use to pay all the cost required from the beginning until the end of our project assignment. Not to forgotten to all our friends who had supported and shared knowledge to me through this whole semester.

Lastly, we would also like to thank you to everyone who had involved and contributed directly or indirectly in our assignment project as they have been shown their effort and initiative until we were able to complete this social portfolio report successfully.

#### **EXECUTIVE SUMMARY**

Brownies To Go is a company that sells brownies with various of toppings. "Sweet can make you Happy" is a tagline for Brownies To Go shop especially to our beloved customers. The main objective for the business is to offer a high-quality brownie with variety of toppings with affordable and reasonable prices for customers to celebrate any occasions. We started our online business on 12 May 2022 using social media platform such as Facebook. Our target customers are everyone from all ages especially chocolate and dessert lover. Since our first launching, we received a lot of good feedback from the customer regarding the taste of the brownies, how soft and it melt in their mouth.

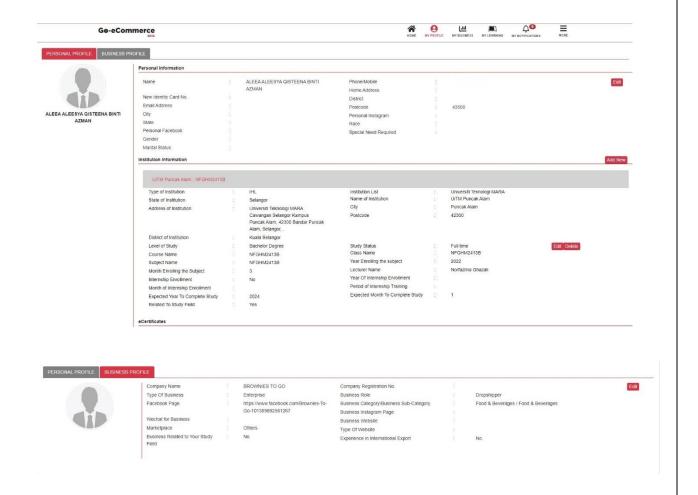
Besides, we also offered the delivery service with charge to those who are near to our area. Not only that, but we also offered a party box services to those who wants to mix many varieties of toppings in one box. This is one of our marketing strategies to attract more customer to come and buy our product. It has proven that our brownies have been everyone's favorites because of the uniqueness.

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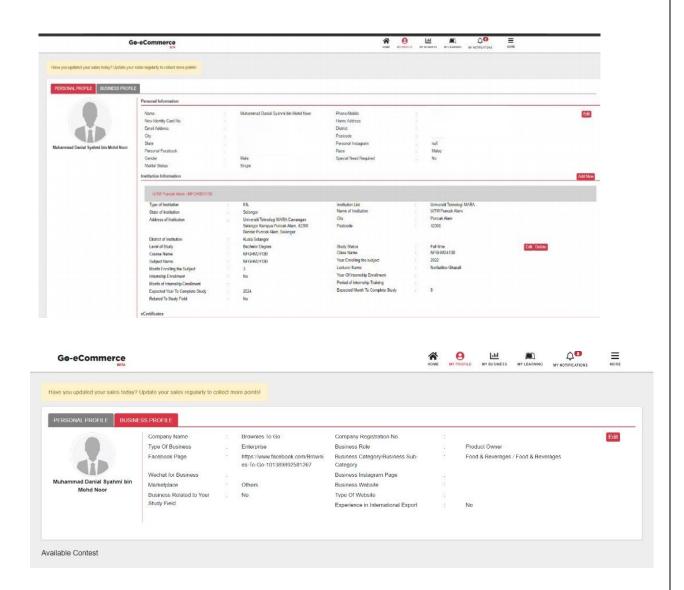
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## 1.0 GO-ECOMMERCE REGISTRATION

## ALEEA ALEESYA QISTEENA BINTI AZMAN



#### MUHAMMAD DANIAL SYAHMI BIN MOHD NOOR



# 2.0 MYENT CERTIFICATE



Certificate of Completion

This acknowledges that

ALEEA ALEESYA QISTEENA BINTI AZMAN

has successfully completed

# eUsahawan Course Level 1 – Go Digital

organised by



This is a digital-generated certificate. No signature is required

# 4.0 INTRODUCTION TO BUSINESS

# 4.1 NAME AND ADDRESS OF BUSINESS



Figure Business' Logo

NAME	BROWNIES TO GO			
BUSINESS ADDRESS				
CONTACT				
FACEBOOK PAGE	@Browniestg			
MAIN ACTIVITY/ACTIVITIES	Selling and promoting brownies			
OPEN TIME	Monday - Sunday			
DATE OF ESTABLISHING THE BUSINESS	2022			

#### 4.2 ORGANIZATIONAL CHART

Brownies To Go is a new business. Therefore, we only have two workers at the moment, the owner and her assistant.



# 4.3 MISSION AND VISION

## **MISSION**

We are dedicated about creating unique goods that taste excellent and enhance every dining experience. We will never compromise the quality of our products or our family values, and we will strive to surpass client expectations one order at a time.

#### **VISION**

The nation's best brownies business.

#### 4.4 DESCRIPTION OF PRODUCTS

Brownies To Go is a business that sell sweet, fudgy and chocolaty brownies whether plain or with various toppings. Our Brownies freshly baked with premium ingredient such as high quality butter and dark chocolate. Brownies To Go is a fudgy and chewy texture that everyone love it. Our brownies can be eaten by everyone from young to adults. The packaging is made out good paper box which make it more secure to carry it around without worries. We aim to make our brand recogniseble worldwide.

Brownies To Go has 4 types of set, plain, basic, party, nuts, and signature mix.

#### Basic:

- Salted Caramel or
- Nutella

## Party

- Comes with basic toppings
- Add on topping such as marshmallow, Oreo. KitKat, Kinder Bueno, etc.

## Nuts

- Macadamia
- Pistachio
- Almond
- Walnut

#### Signature Mix

- Nutella
- Lotus Bischoff
- Oreo
- Ovaltine

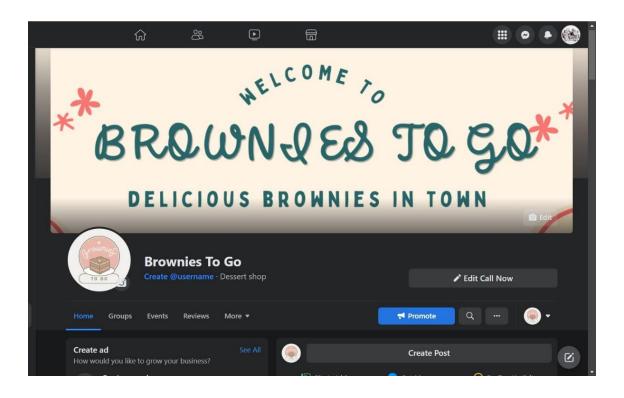
#### 4.5 PRICE LIST

This is the price list Brownies To Go. The price start from RM28 for the plain brownies. The price according to the selected toppings.



## 5.0 FACEBOOK

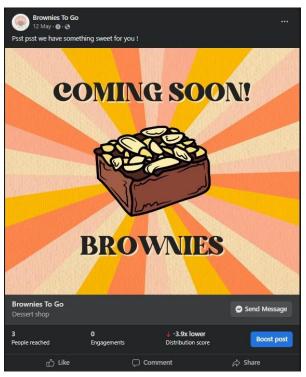
#### 5.1 CREATING FACEBOOK PAGE

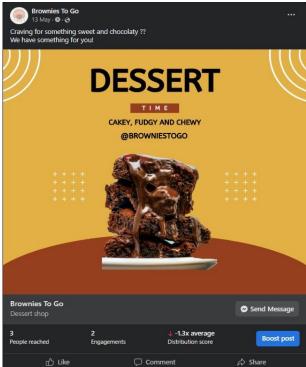


## 5.2 CUSTOMIZING URL FACEBOOK

https://www.facebook.com/Brownies-To-Go-101389892581267

# 5.3 FACEBOOK POST – TEASER





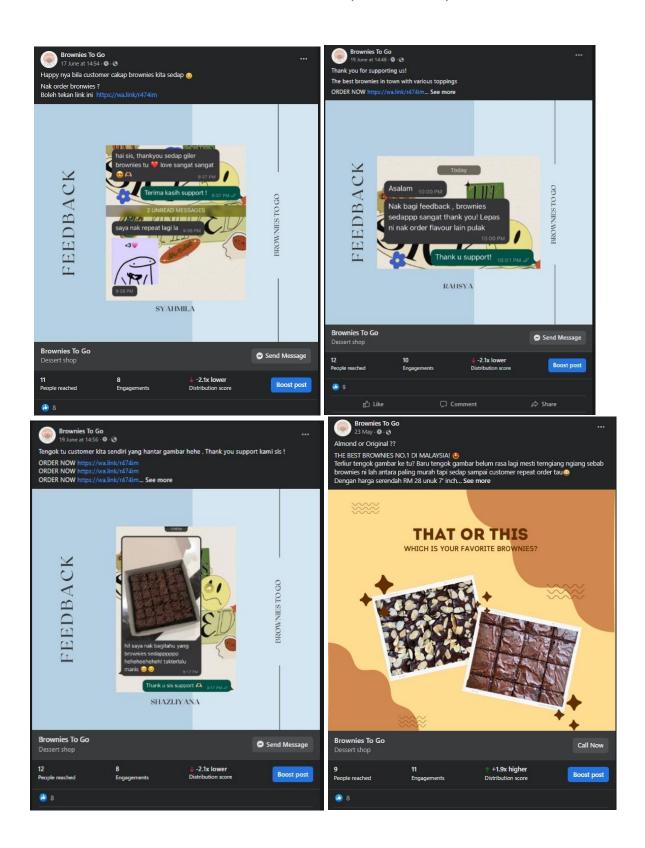




" A little slice of heaven" Can you guys guess it ?? The hints are in the picture!

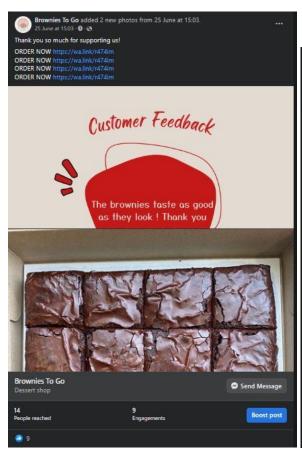
COMING SOON!

# 5.4 FACEBOOK POST- COPYWRITING (HARD SELL)





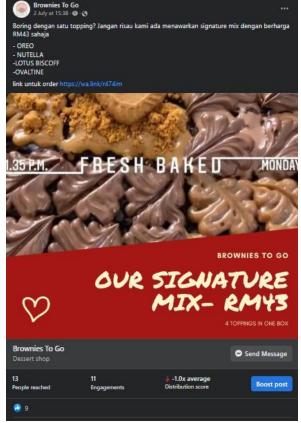


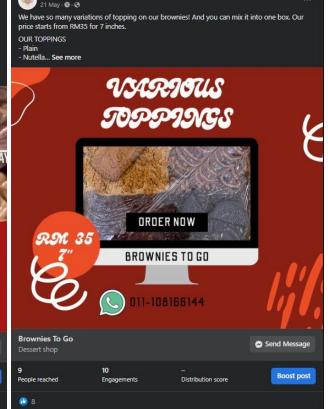




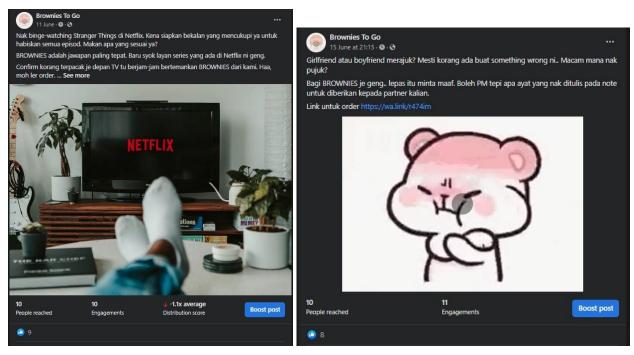




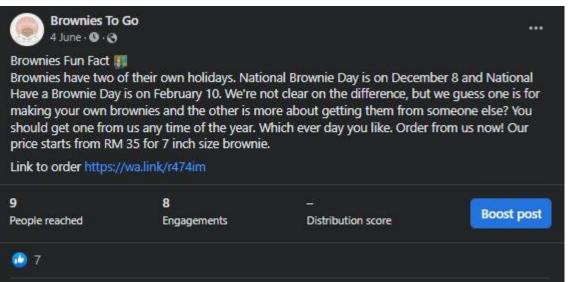


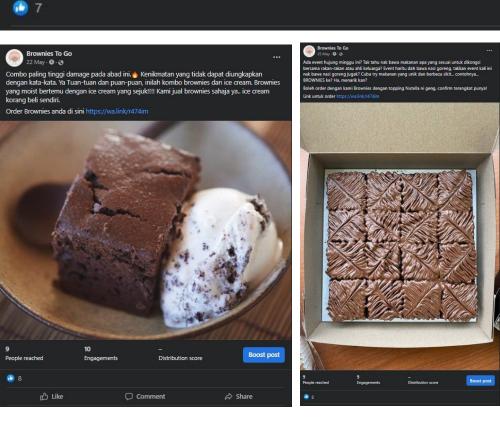


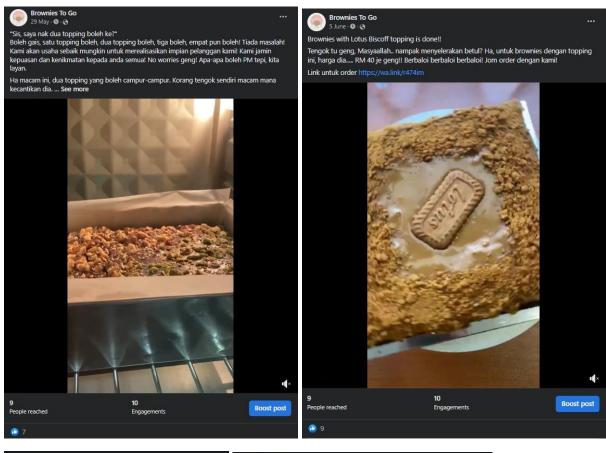
# 5.4 FACEBOOK POST- COPYWRITING (SOFT SELL)

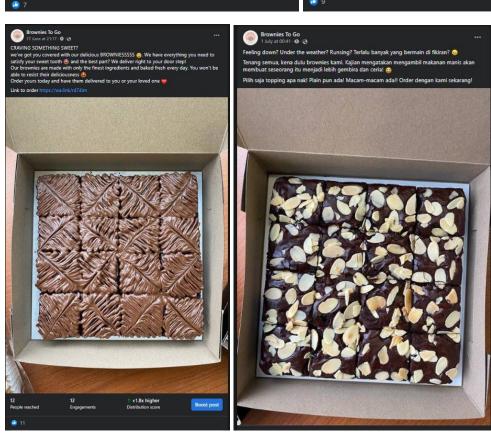




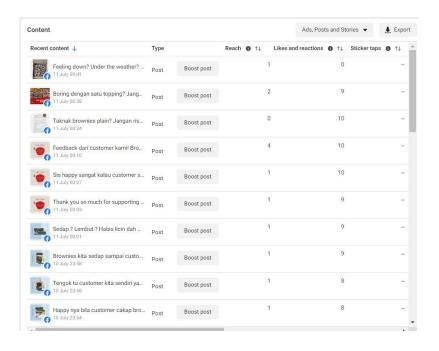


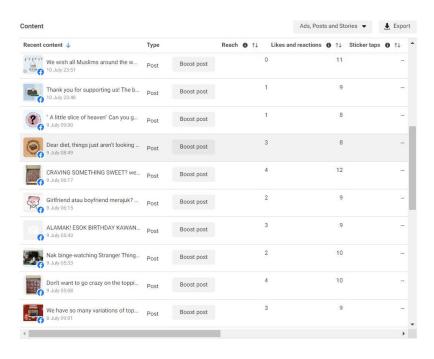


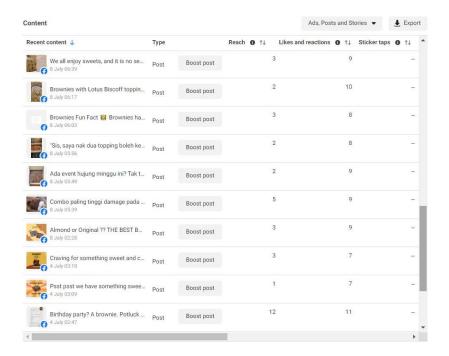


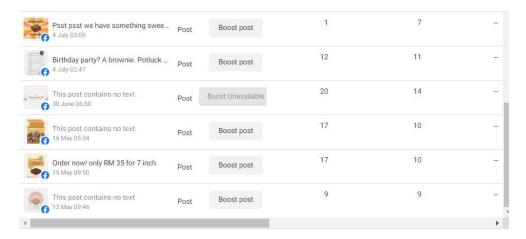


## 4.6 RELEVANT GRAPHIC







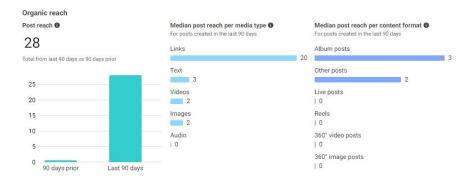


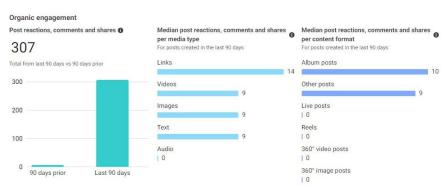
on Facebook.

#### Top-performing organic posts

Here are posts that have performed well over the last 90 days. Understanding what's working can help you decide what to create and share next, so you can keep up the great work.





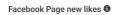


#### Facebook Page reach 6

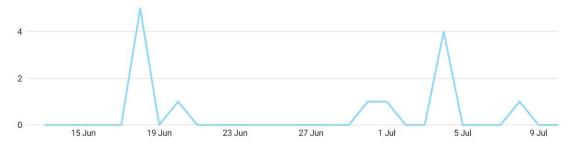


#### Facebook Page visits 1





# 13 ↑ 1.2K%



# 4.7 SALES REPORT

# Go-eCommerce

Business Name	Date	Ty pe	Marketplac e(if any)	Others Marketplace (if any)	Total Sales (RM)	Expenses Category	Expenses Subcategory	Total Expenses (RM)	Descriptions	Creat ed At
Brownies To Go	30/06/ 2022	onl ine	Social Media		28				Fahmee, Lot 1375B, Jalan Uganda, 41000 Klang Selangor Online transfer upon delivery	12/07/ 2022
Brownies To Go	01/07/ 2022	onl ine	Social Media		35				Hakiem, No 2, Jalan Kg Pandan, Jalan Sungai Jati, 41000 Klang Online Transfer upon delivery	12/07/ 2022
Brownies To Go	01/07/ 2022	offl ine			35				Safura Lot 2773 Batu 6 Bukit Naga Seksyen 32 Shah Alam Online transfer COD	12/07/ 2022
Brownies To Go	03/07/ 2022	offl ine	Social Media		70				Puan Rahsyaa No 25, Lorong Puteri 5, Taman Desa Indah, 41000 Klang Online transfer upon delivery	12/07/ 2022
Brownies To Go	04/07/ 2022	onl ine	Social Media		35				Cik Shazliyana Taman Botani Negara Shah Alam online transfer upon delivery	12/07/ 2022
Brownies To Go	06/07/ 2022	offl ine			35				Natrah UNISEL, Jalan Zirkon A7/A, Seksyen 7, 40000 Shah Alam, Selangor	12/07/ 2022
Brownies To Go	12/07/ 2022	onl ine	Social Media		28				Elya No 12, Jalan G25/G, Jalan Bukit Kemuning, 40400 Shah Alam, Selangor Online transfer upon delivery	12/07/ 2022

#### 5.0 CONCLUSION

ENT 530: Principles of Entrepreneurship played an important role for all UiTM students. This is because, this subject taught student to create real entrepreneurial business and organizing the structure individually. Students are tasked to conduct an online business by utilizing Facebook page during the semester.

This assignment showed that social media is a strong presence, and it is essential for one to start doing business marketing. In our social media portfolio, it showed that social media plays the important role to easily connect with future customers, they can also be aware of our products, and this leads to increasing business sales. For Brownies To Go, our Facebook page was able to create many engagements with customers by gaining some likes on our postings. Our Facebook page consisted of teaser post, soft sell and hard sell which helped our business to get the awareness from online audiences. Besides that, we were able to cross the total sales of more than RM 61 which is included in the sales report evidence above.

This subject proved its efficiency as we can learn how to conduct business and develop skills with knowledge to create own unique business ideas. Entrepreneurship education also encourage students to add more experience as entrepreneur by starting up with creating a small business at the young age.

In our opinion, online business is a very useful marketing tool for new start-up business to gain audiences from. It gave us many chances to experience having a legit business even without having the need of an office space. We at Brownies To Go hope that our online business will be able to improve for the better aspects of business.