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MAINTENANCE MANAGEMENT ASSESSMENT AT
WET MARKET

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ABSTRACT

Wet market is a place that slowly disappeared. The existing of the wet market is decreasing and nowadays, the amount of visitors who shopping there are also decrease. There are factors that cause the decreasing of the visitor, which is the problem at the maintenance management at wet market. There are many issue on wet markets in Malaysia and most issues are related with the problem on the maintenance management. The aim of this study is to understand and know the effectiveness of maintenance management system that has been used in the wet market. Then, to achieve the aim of this study, four (4) objective has been set up to study the facilities at the market and current maintenance management system at the wet market. Second, to investigate the problem arise at the wet market. Third, to identify the user awareness of the maintenance management system and lastly, to recommend the suitable improvement for maintenance management system that used for the wet market. The method of study are through observation, questionnaire survey and lastly, structured interview. The information about the facilities at the all three case studies are under the observation method. The second objective which telling about the issues that arise at the wet market are explained under chapter two (2), under the literature review. The questionnaire survey are used for the third (3) objective, which to identify the user awareness of the maintenance management system. All data which collected by questionnaires was analyzed by using SPSS version 20 and also Microsoft Excel, and then the data presented in table and graph as finding for this study. As conclusion, the effectiveness of the maintenance management for a market depend on the type of maintenance that they applied and also effected by the user of the market itself.

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