

CENTRE OF STUDIES FOR BUILDING SURVEYING
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UNIVERSITI TEKNOLOGI MARA

MAINTENANCE AUDIT ON PUBLIC TOILETS

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Academic Project submitted in partial fulfillment of the requirements
for the degree of
Bachelor of Building Surveying (Hons)
Centre of Studies for Building Surveying
Faculty of Architecture, Planning & Surveying

July 2014

ABSTRACT

In KOSMO (22 November 2010), Minister of Housing and Local Government Minister Datuk Chor Chee Heung said the audit by means of a rating by the Local Authority showed 51.6 percent of public toilets could only reach the level of one or two stars, and only seven per cent or about 400 toilets that achieve five-star status, the most satisfactory hygiene. The aim of objective is to identify standard set by the government on maintenance audit on public toilet. The second objective is to study the common defect on public toilet in maintenance audit under MBSA management. The third objective is to identify the people perception on the facilities management of public toilet. Method used for the research are distribution 200 questionnaire and doing observation survey on the public toilet. The finding of the result shows that the performance of the public toilet at park area is not achieving the standard level of cleanliness and condition. Many defects occur that are not repair by the responsible party. Implication of the research, the public toilet is use for everyone in the country. The performance of the public toilet is one of the images of the country because foreigners also came to Malaysia and use the public toilet. If the public toilets have a lower level of the cleanliness and condition, it will give an effect many party like user, management, economic and country.

ACKNOWLEDGEMENTS

First of all, I would like to say a lot of gratefulness because of the strength and ideas during the preparation of this research. Without the almighty allowness, for sure I will face a lot of problem and can't finish my research on time as required.

Secondly, I would like to express my gratitude to one of the most important and helpful person who give me a lot of advice, teach and guide in order to perform and prepare this research is my supervisor, Sr.Dr Mohamad Sufian bin Hasim. This research could not be done without the judgement and encourage form him. My supervision and ideas help me a lot on doing my research.

Besides that, I also would like to say a lot of thank you to the person who give me a permission to access the entire selected park as my case study to be my observation in inspect work. He is Assistant agriculture officer. Special thanks to a few person who is help me a lot on collecting data on doing my research. They are as my collegemate. All the data has been collected because of their cooperation. I would like to thanks to the individual who have helped me and involves whether directly or indirectly in order to make sure this research can be run smoothly. On the other hand, I also want to say a lot of appreciate for all my lovely friends which is help me during research.

TABLE OF CONTENTS

CONTENT	PAGE
Abstract	i
Acknowledgement	ii
Table of Content	iv
List of Figures	vii
List of Tables	xi
List of Chart	xii
List of Appendix	xiii
CHAPTER 1 - INTRODUCTION	
1.1 Introduction	1
1.2 Problem Statement	2
1.3 Aim of Research	3
1.4 Objectives of Research	3
1.5 Scope of Study	3
1.6 Reseach Methodology	4
1.7 Significant of Study	5
1.8 Guide of Dissertation	6
1.9 Summary	7

CHAPTER 2 - SAFETY ON CIVIL ENGINEERING WORK

2.1	Introduction	8
2.2	The Concept of Public Facilities	10
2.2.1	Definition of Public Toilet	10
2.2.2	The Role and Function of Public Facilities	11
2.2.3	Type of Public Toilet	14
2.3	Definition of the Maintenance	15
2.4	Type of Maintenance	17
2.5	Component of Maintenance	20
2.5.1	Servicing	20
2.5.2	Rectification	20
2.5.3	Replacement	20
2.6	Maintenance Audit	21
2.7	Maintenance Policy	21
2.7.1	Key Element of a Maintenance Policy	21
2.8	Common Defect On Public Toilet.	22

CHAPTER 3 - RESEARCH METHODOLOGY

3.1	Introduction	25
3.2	Types of Data	26
3.3	Types of Research Method	27
3.3.1	Quantitative	27
3.3.1.1	Questionnaires	27
3.3.2	Observation	29
3.3.2.1	Observation Form	30
3.4	Case Study	31