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## SAFETY AWARENESS AMONG USER IN ESCALATOR UTILIZATION AT COMMERCIAL BUILDING IN CHERAS, SELANGOR

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Bachelor of Building Surveying (Hons)

JULY 2021

### ABSTRACT

This study is to show the awareness level of the local community in Cheras, Selangor on the topic of safety among escalator user. This is because the escalator is very crucial to transport a person from one place to another. Despite that, there are many cases recorded the accidents in relation to escalator. There may occur due lack of awareness among users, poor safety practice, negligence and others. Also, this research was aim to determine the escalator user and safety practices in commercial building. In addition, for this research, the method to obtain data from the public community is only through online questionnaire due to the sudden outbreak of COVID-19 in Malaysia.

#### ACKNOWLDEGEMENT

I'm NURUL ATIQAH BINTI AHMED, the successful completion of this study in my hard work in the guidance from my supervisor. Here I would like to thank my supervisor Sr. AIDA AFFINA ABDUL GHANI for the guidance given throughout my completion of this study. In addition, I also thankful for my parent's morale support in completing this study. Last but not least, thank you for my dear friend and classmate in helping me finding data for my research and encouraging me to complete this study, I am very grateful and thankful for all the support I am receiving.

## **TABLE OF CONTENT**

Abstract	3
Acknoledgment	4
List of Figure	8
List of Table	9

### **CHAPTER ONE: INTRODUCTION**

10
11
12
12
12
13
15
16

### **CHAPTER TWO: LITERITURE RIVIEW**

2.1 Introduction	.17
2.2 Definition of Mechanical Transportation	.18
2.2.1 Type of Transportation	. 19
2.2.2 Escalator	.20
2.2.3 Type of Escalator	.21
2.2.4 Escalator Component System	.22
2.4.1 Landing Platform	.23
2.4.2 Step	.24
2.4.3 Truss	.25
2.4.4 Handrail	.26
2.3 Definition of Safety Awareness	.28
2.4 Safety in Use Escalator	.30

### **CHAPTER 1: INTRODUCTION**

#### **1.1 STUDY BACKGROUND**

There are various type building in Malaysia from commercial building and residential building. In Malaysia market of building properties become risk day to day. According statement by Annie Sisk (22 Jan 2018), defined building commercial is a commercial property refers to building or land that have the potential to generate a profit from rental income or capital gain. The commercial real estate industry is specific in defining sectors that make up this category of building. Furthermore, the building commercial include, office building, retail space, industrial and warehousing and multifamily real estate. This review show that the building commercial have a standard requirement.

In particular, building in Malaysia also have a standard facilities or services requirement was providing such as escalator, elevator and other as a transportation on the building to make easer for the user facilities. Some building only has an escalator as a main transportation on the building. This study also shows the issue always occur when using the transportation in the building. The buildings are built to provide shelter for people to conduct everyday activities and to have their own room. So, it must be enough to provide the key requirement for a good shelter comforts must be capable of working well in addition to other facilities. For instance, special facilities for commercial building such as plumbing, air conditioning, ventilation, elevators or escalators must be provided. So in this case, escalators are one of the vertical transport of people under mechanical machinery, which is generally used in commercial building and residential building to transport people from a position to another. In commercial