



**THE IMPACT OF MOTIVATION ON EMPLOYEE'S JOB
PERFORMANCE AT DISTRICT AND LAND OFFICE OF HILIR
PERAK, TELUK INTAN, PERAK AND DISTRICT AND LAND
OFFICE OF POKOK SENA, KEDAH**

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ABSTRACT

The purpose of this research study was to find out what types of motivation that are provided by District and Land Office of Hilir Perak, Teluk Intan, Perak and District and Land Office of Pokok Sena, Kedah. Therefore, the researchers also concerned to measure employee's opinion about the degree of their need for motivation. Nowadays, employees were considered just another input into the production of goods and services. The objectives of this study were to identify what types of motivation that has been provided by the organization, to measure employee's opinion about the degree of their needs for motivation and also to find out whether the organization is concerned about their employee's motivation. The scope of this study comprised 100 employers at District and Land Office of Hilir Perak, Teluk Intan, Perak and District and Land Office of Pokok Sena, Kedah. One hundred (100) questionnaires were distributed to all respondents and 100 also were returned. The findings were analyzed by using percentages (SPSS). Based on the findings we found that most respondents feel that through training program, it can increase their motivation level because this indirectly can increase their knowledge, skills and abilities toward their job. Beside that, it was found that most respondents were satisfied with the arrangement of their workstation in the office and technology facilities provided by their organization. In conclusion in order to face the challenges, it has been recognized that continuous motivation is needed in the organization. Improvement is also crucial on the training program, safety and security and some areas that have been identifying it should be emphasized. The researchers believe that the findings of this study will benefit people and organizations in various ways and thus reflect the good identity of an organization as a whole.

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CHAPTER 1

INTRODUCTION

1.1 BACKGROUND OF THE STUDY

Discussions for the need to produce employability performance among workers include the concern about employee motivation to meet the demands needed by employers in today's working world. In November 2008, we are the student of Bachelor in Office Management and Technology (UiTM), were conduct a research in the northern area which specific at District and Land Office of Hilir Perak, Teluk Intan, Perak and District and Land Office of Pokok Sena, Kedah. Our main research objective is to find out the impact of motivation on employee's job performance at the stated area.

The purpose of this research study was to find out what types of motivation that are provided by District and Land Office of Hilir Perak, Teluk Intan, Perak and District and Land Office of Pokok Sena, Kedah. Therefore, the researchers also concerned to measure employee's opinion about the degree of their need for motivation.