# ASSESSING READINESS ON BLENDED LEARNING AMONG LECTURERS IN UITM MERBOK

## NOR FATIHAH BINTI ROSLAN BACHELOR IN OFFICE SYSTEMS MANAGEMENT (HONS.)

# UNIVERSITI TEKNOLOGI MARA (UiTM) FACULTY OF BUSINESS MANAGEMENT

JANUARY 2014

## **ABSTRACT**

Research has found that blended courses have the potential to increase student learning outcomes while lowering attrition rates in comparison with equivalent fully online courses (Dzuiban, Hartman & Moskal, 2004). This study reports the readiness on blended learning among lecturers in MARA University of Technology. Many higher learning institutions in Malaysia have implemented blended learning because of its effectiveness as a learning approach. However, studies have shown that academicians are apprehensive about teaching in blended learning due to several factors. Four factors representing independent variables that contribute to the attitude and readiness with the blended learning. Data are gathered through surveys among lecturers in one of the MARA University Technology branches in Kedah which implemented blended learning. Among the factors which influenced the readiness on blended learning are perceived usefulness of the system, facilities, knowledge and educational technology preference. Findings from this study provided insights on the attitude towards the readiness on Its practical contribution includes knowledge which can be blended learning. incorporated into the blended learning training modules to address the problem of low readiness level on blended learning.

#### ACKNOWLEDGEMENT

A major research project like this is never the work of anyone alone. The contributions of many different people, in their different ways, have made this possible. I would like to extend my appreciation especially to the following.

Foremost, I would like to express my sincere gratitude to my advisor Madam Mimi Zazira binti Hashim for the continuous support of my degree study and research, for her patience, motivation, enthusiasm, and immense knowledge. Her guidance helped me in all the time of research and writing of this thesis. I could not have imagined having a better advisor and mentor for my degree study.

Besides my advisor, I would like to thank the rest of my thesis lecturers, Tuan Haji Abdul Razak bin Said and Miss Nooradzlina binti Mohd Pauzi for their encouragement, insightful comments, and hard questions.

My sincere thanks also goes to my thesis partner, Nurul Anis binti Awang Ali and also my classmate Nor Hidayah binti Mohd Goth for all ideas and knowledge that been shared throughout the thesis completion.

Last but not least, I would like to thank my parents for their unconditional support, both financially and emotionally throughout my degree. In particular, the patience and understanding shown by my mum, dad and brother during the honors year are greatly appreciated.

Thank you.

#### CHAPTER 1

#### INTRODUCTION

### Background of the Study

Buzzwords such as learning, blended learning, technology enhanced learning, digital academic and digital literacy have become common place in the educational world. Blended learning means the process of face to face learning and teaching events that are mixed with practical use of technology or online activities. Ward and La Branche (2003) claim that blended learning is often labeled as "the best of both worlds". The definition of blended learning, however, is controversial among researchers and practitioners (Whitelock, 2004; Oliver and Trigwell, 2005). Macdonald (2007) describes blended learning as a "hot topic nowadays but everyone has a different understanding of what it means". Blended learning is a widely used term but some researchers criticized the term's lack of validity which has gained ground with practitioners and not particular, one of the most contested buzzwords is "blended learning" due to its provocative nature of highlighting face-to-face education mediated by technology that fits into the common culture of higher education. "Blended learning was integration of traditional learning and also technology which were online learning that structured", (Sloan, 2000).

"The emerging technologies in higher education have fostered the interest in blended learning" (Chew, 2008). Thorne (2003) also claims that "blended learning could become one of the most significant developments of the 21st century". Recently there has been an increasing number studies on blended learning, dealing with issues such as the effectiveness and innovative impact of the new technologies and readiness of users in higher educational learning environment. This research adds to the growing number of studies by investigating the readiness on blended learning in the context of higher education.

In higher institution such as UiTM, the current scenario adopted blended learning as a further step towards realizing the vision of technology serving lifelong learning and a knowledge based society through enculturation of new and effective pedagogies. By incorporating the online feature to the university's conventional mode, blended learning has created a potentially powerful learning environment that enriches and complements the effectiveness of traditional teaching and learning. Since 2004, faculties in UiTM have begun to offer most of its courses and learning materials using online presentation. Learning activities and resources are no longer limited to resources physically available in libraries, confined to classrooms and lecturers who are physically present on campus. The way it is, blended learning has transformed the university teaching learning approach and thus has increased its capability to offer online and distance education programmed to lecturers and students, not only nationally but also internationally in our new digital world today. This effort has been taken as another internationalization effort of higher education as it is believed that blended learning is the catalyst and mover towards the effectiveness of teaching and learning in the university. Thus, this initiative intends to