

**THE RELATIONSHIP BETWEEN OFFICE AUTOMATION
SYSTEM AND EMPLOYEE'S PRODUCTIVITY IN
UITM MACHANG KELANTAN**

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ABSTRACT

The title for this study is the relationship between office automation system and employee's productivity in UiTM Machang, Kelantan. The purpose of this study was to identify the relationship between office automation system and employee's productivity in UiTM Machang Kelantan. Besides that this study also want to determine the level of employee's productivity when using office automation system. The data were gathered through the questionnaire distributed to the employees of UiTM Machang, Kelantan and 60 respondents were chosen randomly in order to determine the relationship between office automation system and employee's productivity in UiTM Machang, Kelantan and only 47 questionnaires were usable for further analysis. The study was found that there is a relationship between office automation system and employee's productivity. Both research questions were answered when the findings indicate that there are positive and significant relationship between office automation system and employee's productivity in UiTM Machang, Kelantan. The findings also shows that the respondents agreed that office automation system make their services faster and also provides valuable resources and tools to support the organizational goal. Based on the study, it shows that the employees of UiTM Machang, Kelantan give a positive response towards the implementation of office automation in the organization. Researcher had used SPSS version 19 to determine the relationship between office automation system and employee's productivity in UiTM Machang, Kelantan.

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CHAPTER 1

INTRODUCTION

Background of the Study

The purpose of this study was to identify the relationship between office automation systems and the employee's productivity. Office automation systems (OAS) are configuration of networked computer hardware and software. A variety of office automation systems are now applied to business and communication functions that used to be performed manually or in multiple location of a company, such as preparing written communication and strategic planning. In addition, functions that once required coordinating the expertise of outside specialist on typesetting, printing or electronic recording can now be integrated into the everyday work of an organization saving both time and money, (Grantham, 1995). The study was conducted to investigate the relationship between office automation system and the employee's productivity in UiTM Machang, Kelantan