



TECHNIQUES OF CREDIT CARD FRAUD AND  
CUSTOMERS AWARENESS AROUND  
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## ABSTRACT

The first chapter given that an overview about study of the researcher wants to conduct. The chapter discuss about the background of the study, the definition of the financial services fraud reality and detection, problem statement, research objective, research question, significant of study, and the limitation of the study to the better understanding of the study. While, second chapter will discuss about the literature review of study, development of framework that contained the independent and dependent variable and also the hypothesis development of the study. In the next chapter, it will discuss about the research methodology. It will contain the research design, population design that contained sampling technique and sample size. Other than that, it also contained the instrumentation and measurement that only have background of the respondent. Next are unit of analysis, data collection that involve primary data and secondary data and in the data analysis will involve the descriptive analysis and inferential analysis. Lastly, in the chapter three will discuss about the time frame of the study of the research paper. While the references will be included to make the research paper has strong evidence about what we study.