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THE RELATIONSHIP BETWEEN OFFICE ENVIRONMENT
AND JOB SATISFACTION AMONG OFFICE EMPLOYEES
AT PEJABAT SETIAUSAHA KERAJAAN NEGERI
KELANTAN (SUK)

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Dissertation submitted in fulfillment of the requirements
For the Degree of Office Systems Management
Faculty of Business Management

January 2015

ABSTRACT

The main purpose of this study is to identify the relationship between office environment and job satisfaction among office employees at Pejabat Setiausaha Kerajaan Negeri Kelantan (SUK). Through this study, researcher needs to identify the type of office environment that influence job satisfaction among office employees at SUK, to determine the significant difference in the average score of employee satisfaction among male and female respondents and to investigate the relationship between office environment and job satisfaction towards office employees at SUK. To conduct this study, researcher developed questionnaires that consist of 3 sections and 32 questions. Section A for Demographic Background, Section B for Office Environment and Section C for Job Satisfaction. The questionnaires were distributed to 144 employees at SUK from two departments (Human Resource and Administration). However, only 125 questionnaires were successful collected while other was missing or uncompleted. At the end of the study, the findings of the study were identified. The type of office environment that most influence job satisfaction among office employees at SUK is furniture. While, the independent sample t-test shown that there is a significant difference in the average score of employee satisfaction among male and female respondents at SUK. Moreover, the finding also shown that there is a significant positive relationship between office environment and job satisfaction among office employees at SUK.

Keywords *Office environment, Job satisfaction, Office layout, Furniture, Colour, Lighting*

ACKNOWLEDGEMENT

First of all, I would like to praise to Allah SWT because of His mercy I am able to complete this project paper according to specified requirement of the Research Method course. This project paper is about the study of relationship between office environment and job satisfaction among office employees at SUK. Through this study I had gain valuable knowledge about the organizational culture and work style in government sector. It also facilitates me to get more view about the working environment and the office environment that can help employees to perform work well.

Besides, this project paper could not be successful completed without the precious guidance and assistance of Miss Norrini binti Muhammad, Research Supervisor. I am deeply indebted to her because of her encouragement, patience and valuable feedback that enabled me to complete this project. I am also very grateful and thanks to other people who indirectly involved in helping and providing all the supports I could have asked for.

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January 2015

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