

FACULTY OF HOTEL AND TOURISM MANAGEMENT UNIVERSITY OF TECNOLOGY MARA CAMPUS PUNCAK ALAM, SELANGOR

DEGREE IN CULINARY ART (HM245) PRINCIPAL OF ENTREPRENUERSHIP (ENT530) SOCIAL MEDIA PORTFOLIO

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SUBMISSION DATE

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SOCIAL MEDIA PORTFOLIO REPORT

SAMBAL BILIS INCIK BISKUT

PRINCIPLES OF ENTREPRENEURSHIP (ENT530)

FACULTY & PROGRAMME:	B.Sc. (Hons.) IN CULINARY ARTS MANAGEMENT
SEMESTER:	3
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ACKNOWLEDGEMENT

There are several people who helped me complete this task. I wish primarily to thank Allah S.W.T., Almighty, of Whom we depend ultimately on sustainment and guidance. I want to take this opportunity. I'm very thankful I am. I succeeded in completing my report on social media as one of the evaluations ENT530 Principles of Entrepreneurship requirements for the subject.

Secondly, I take this opportunity to thank the University of Mara Technology (UiTM) Puncak Alam campus, Selangor because I have a chance to do this business project. This project helped me to learn a lot and prepared me for the world entrepreneurship. This program enables me to talk about the world of company and the idea on how to become a businessman in the future

Next to that, I sincerely appreciate the guidance, comments and assistance given throughout the semester to the completion of my lecturers, Mrs. DR NOR ZAWANI MAMAT@IBRAHIM, our Entrepreneurship Principle, for their guidance, support and support. They have helped me to organize carefully and maturely in dealing with evaluation problems in a timely and efficient way. This report would not have been materialized without their commitment and dedication.

My deepest thanks, moreover, are due to my parents, who supported me in completing this portfolio on time, supporting me and promoting my business. Not to be missed, they also helped me to pay all the costs necessary for this project during this evaluation.

Finally, I am forever indebted to my fellow Members who, through the whole semester, have supported, guided and shared their knowledge of the project with me. I should like to thank everyone who participated in my assignment project directly or indirectly as they demonstrated their effort and initiative until I can successfully complete this social portfolio report.

EXECUTIVE SUMMARY

SAMBAL BILIS BY INCIK BISKUT is a new online business that primarily operates on the Facebook platform, where it updates and sells its products. The nature of the business is to provide FOODSERVICE to customers via online platforms such as Facebook and WhatsApp. As a result, I am the one who handles everything in terms of COD (Cash On Delivery), and I am the one who manages my Facebook and WhatsApp accounts in order to attract more customers. Together, as a businessperson, I am doing my best to make it a successful business that is well-known throughout Malaysia. Customers can enjoy the full flavors of sambal as well as the crunchiness of ikan bilis. The main idea is to sell in order to satisfy the customer's appetite during this movement control order.

This is my first venture as a business owner, and I have no prior experience in the field. However, as an entrepreneur, I continue to exert effort to ensure that my business runs smoothly. Because we are closed to universities and schools, our target customers are students, workers, women, and men. By using all type courier base on availability on the currier that can handles their deliveries to other cities. To attract customers, Sambal Bilis' social media portfolio includes soft sell, hard sell, and teaser posts.

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1.0 BUSINESS REGESTRATION

SAMBALBILIS BY INCIK BISKUT is a legal business as we had registered our business under Suruhanjaya Syarikat Malaysia (SSM) since 27 February 2018





ECOMMERCE PROFILE

r

IMAGE 1 : PERSONAL INFORMATION

PERSONAL PROFILE	BUSINESS PROFILE						
	Company Name Type Of Business Facebook Page	:	Sambal Bilis Incik Biskut Enterprise https://www.facebook.co	Company Registration No. Business Role Business Category/Business	:	Product Owner Food & Beverages / Food &	Edit
MUHAMMAD SHAMSULBAHRI BIN MOHD ISNIN	Wechat for Business		m/SambalBilisIncikBiskut	Sub-Category Business Instagram Page Business Website	:	Beverages	
	Marketplace Business Related to Your Study Field		None Yes	Type Of Website Experience in International Export		No	
				\checkmark			

IMAGE 2 : INTITUTION INFORMATION

Type of Institution	:	IHL	Institution List	:	Universiti Teknologi MARA	
State of Institution	:	Selangor	Name of Institution	1	UITM Puncak Alam	
Address of Institution	:	Universiti Teknologi MARA	City	1	Puncak Alam	
		Cawangan Selangor Kampus Puncak Alam, 42300 Bandar Puncak Alam, Selangor, .	Postcode	1	42300	
District of Institution	:	Kuala Selangor				
Level of Study	:	Bachelor Degree	Study Status	1	Full time Edit Delete	
Course Name	:	NZI ENT530	Class Name	:	NZI ENT 530	
Subject Name	:	PRINCPLE OF	Year Enrolling the subject	:	2021	
		ENTREPREEURSHIP	Lecturer Name	5	NOR ZAWANI BT	
Month Enrolling the Subject	:	3			MAMAT@IBRAHIM	
Internship Enrollment	:	No	Year Of Internship Enrollment	0	0	
Month of Internship	:	-	Period of Internship Training	:		
Enroliment			Expected Month To	:	2	
Expected Year To Complete Study	:	2023	Complete Study			
Related To Study Field		Yes				

IMAGE 3 : BUSINIESS INFORMATION

	Personal Information					
	Name	MUHAMMAD	Phone/Mobile			Edit
MUHAMMAD		SHAMSULBAHRI BIN MOHD ISNIN	Home Address			
HAMSULBAHRI BIN	New Identity Card No.		District			
MOHD ISNIN	Email Address		Postcode			
			Personal Instagram		null	
	City		Race		Malay	
	State		Special Need	:	No	
	Personal Facebook		Required			
	Gender	Male				
	Marital Status	Single				
	Institution Information					Add Ne

2.0 INTRODUCTION OF BUSINESS

2.1 Name and Address of Business

Sambal Bilis Incik Biskut is a business name that had decided based on our main product. The combination of these two words between Sambal Bilis and Incik Biskut shows we sell the homemade sambal. Our business motto is 'Makan dengan Apa sahaja'' which show that Sambal is able to consume with verity of food. As for our target market, Sambal Bilis is target for student since my home located near university and schools and also all teenagers and above with range 13 - 55 years old as Sambal Bilis are suitable for the individual that like spiciness.



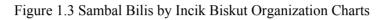


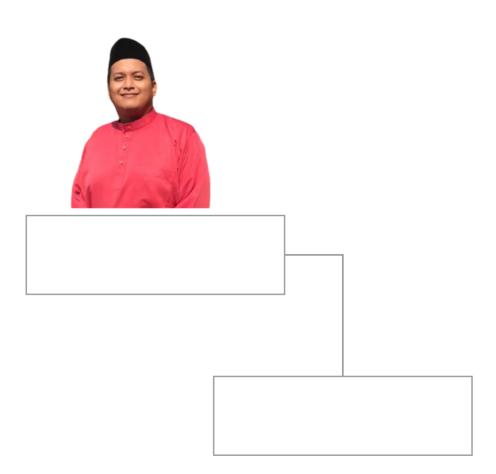
Name of Business	SambalBilis By Incik Biskut
Business Address	No 10 Jalan Nova U5/80 Subang Bestari,
	40150 Shah Alam, Selangor
Corresponding Address	shamalbahrhi@gmail.com
Telephone Numbers	
Form of Business	Sole Proprietorship
	sole riopretorship
Main Activities	Retail sales of Food Product
Date of Commencement	6 th June 2020
Date Registration	27 th February 2018
Registration Numbers	SA0469037-V
Name of bank	Maybank
Bank Account Number	

Table 1.1 Sambal Bilis by Incik Biskut Business Information

2.2 Organization Charts

Incik Biskut's Sambal Bilis is a sole proprietorship. This is due to the fact that our company is still in its early stages and operates on a small scale. As a result, our organizational chart only includes the owner of Sambal Bilis by Incik Biskut and one employee.





2.3 Mission and Vision

We acknowledge that each company has its own mission and vision to operate its business according to its objectives. As a result, we created a mission and vision for our company so that we know what we want to accomplish in the short and long term.

Mission

- > To make the Sambal BIlis known to customers
- > Aims at providing customers with excellent service.
- > To become Malaysia's best stock or wholesaler.
- > Sambal Bilis would become the customer's first choice.

Vision

Succeed in making a Bilis Sambal the Sambal Garing brand of Incik Biskut is well-known as the top Sambal in Malaysia.



2.4 Description of Products and Services

Sambal Bilis by Incik Biskut is a company that provides our customers with a new taste of Sambal Bilis at an affordable price and delicious sambal. We are selling Sambal Bilis because we believe that our product is marketable in the community, particularly among families and students.

We're Sambal Bilis. We have expanded our product line to the point where we can sell it not only in Subang but also throughout Malaysia. We provide free delivery service to customers in the Subang area. As our target market is teenagers and above, we want customers to buy our Sambal without having to worry about the crunchiness of Ikan Bilis and the savoury flavour of Sambal.

2.5 T 1100 L100	2.5	Price	List
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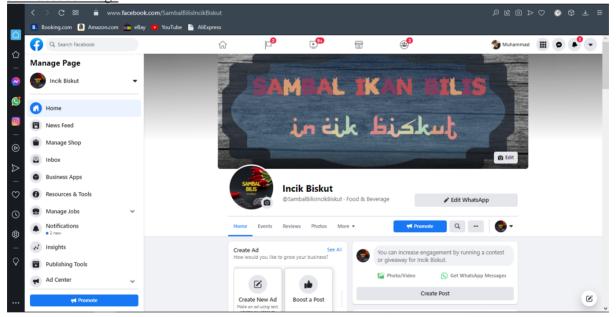
Product	Name & Price (RM)
	SAMBAL BILIS 160gm RM 15.00
	SAMBAL BILIS 100gm RM 10.00

3.0 FACEBOOK (FB)

We created a Facebook Page as we start our business. Our products and services are to be promoted among Facebook users, especially those close to our business sector, which then raise awareness of the company. It was a platform for introduction of the products sold to community started from 13 to 55 years old and adults.

Furthermore, today people are more likely to buy material from online shops than they can easily search for something. The creation of a Facebook page is a medium for promoting and communicating online with consumers.

The creation of a Facebook page is therefore one of the good means of connecting our business online with our clients. Facebook page at Sambal Bilis. We created Facebook Post, like teasers, soft sales, hard sell and all the related company.



3.1 Facebook Page

Figure 1.4 Sambal Bilis Incik Biskut Official Page

3.2 Custom URL Facebook Page

FB Page URL : https://www.facebook.com/SambalBilisIncikBiskut/

/

3.3 Facebook (FB post - Teaser

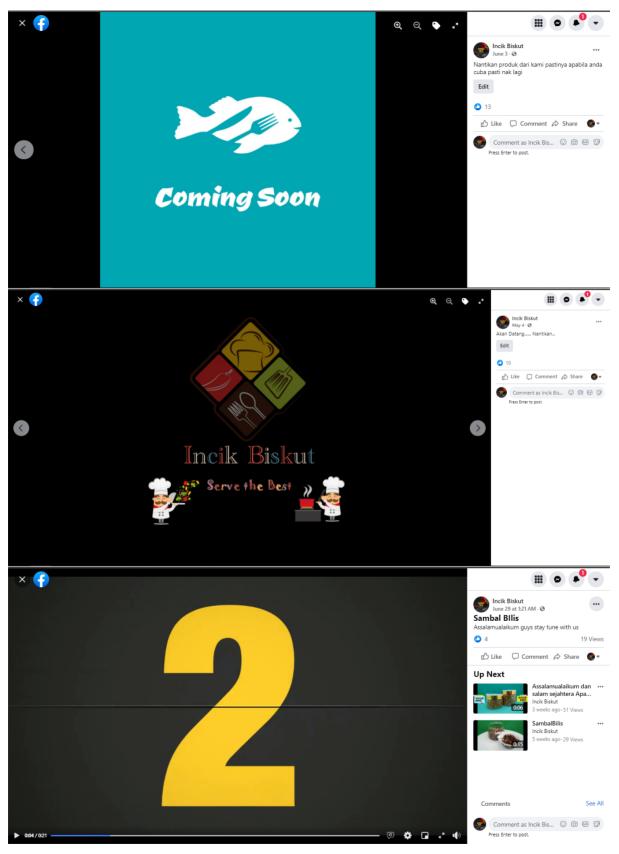
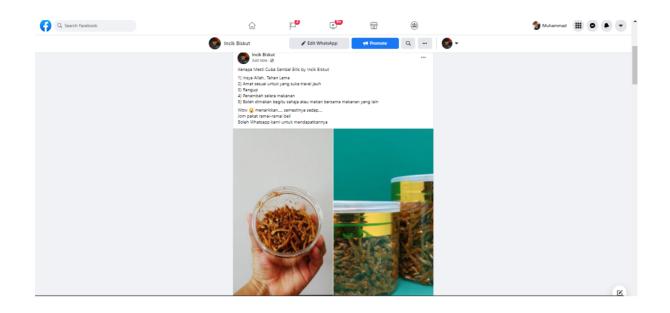


Figure 1. Sambal Bilis Teaser Product

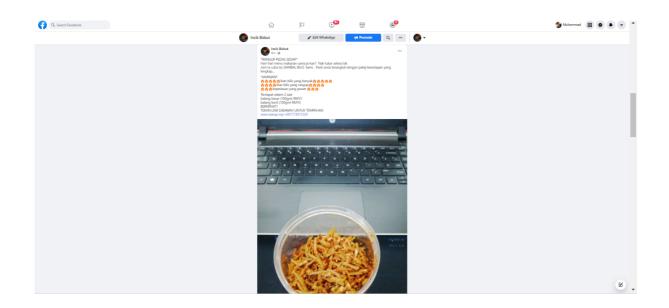
<u>3.4 Facebook Copywriting – Hard Sell</u>

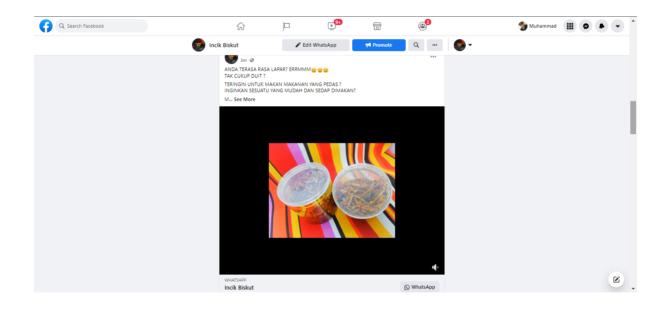






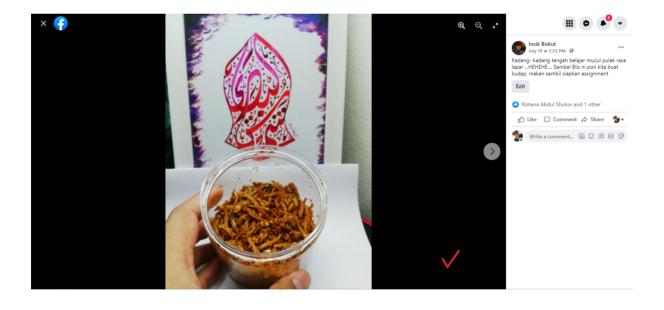


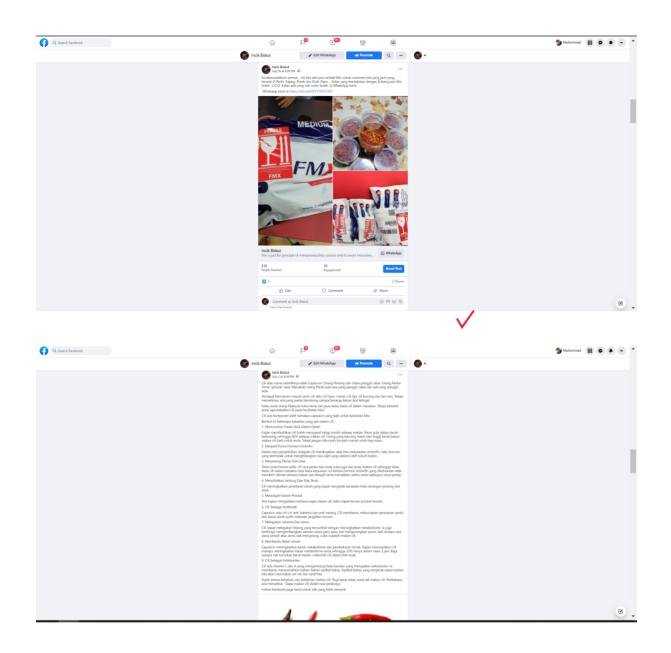


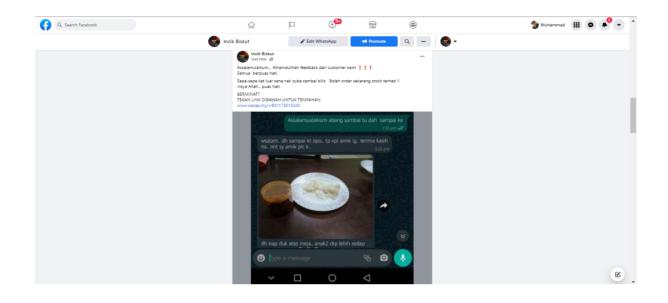


3.4 Facebook Copywriting - Soft sell





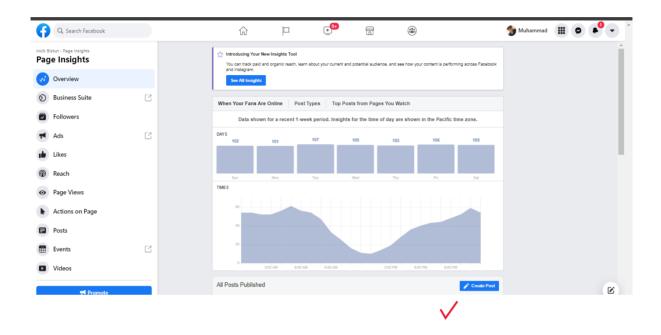




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	🖍 Edit	WhatsApp	📢 Promote	Q	ut	🖍 Edit	WhatsApp	r Promote	Q
THER POSTS Data Biskut Just nov - & BAWANG merah ad di seluruh dunia. Seperti bawang pur mengandungi pelb Namun, ramai yang banyak khasiat unti a dipercayai digun sejak berkurun lam Bakingang merah kaya usus, ia membantu usus, jang baik. la juga mengandur sakit dan kekejang 2) Antipenuaan Bawang merah jugi membantu melami 3) Menguatkan sist	lalah sejenis ra tih, kedua-dua agai nutrien ya tidak menget uk kesinatan. akan untuk me anga anga akan melancarkan si gi bahan kimia n perut. a membantu m askan lagi pro- em ketahanan di katakan kaj ro-	imuan masakan yar nya dikenali sebagi permanfaat. tahui bahawa bawa erawat pelbagai per wang merah untuk an. tyang baik bagi pe sistem penghadami a saponin yang bol hembuang toksik di ses penuaan. badan ya dengan vitamin ya dengan vitamin i u melawan radikal	ng popular dan ker ai 'superfood' kera ng merah juga me nyakit dalam rawat kesihatan: rtumbuhan bakter rtumbuhan bakter an dan memastika eh membantu mer i dalam badan, set C yang juga sejeni	** ap digunakan na mpunyai an tradisional a baik dalam n pergerakan ngurangkan erusnya s antioksidan.	Kandungan radang, Per mengalam Walau baga tetapi sebag 5) Memban Kandungan keradangan () Membantu la dikatakar dan mengu Selain itu, di membantu 7) Memban Kandungan Selain itu, di memcantu Selain itu, di Selain itu, di Membantu Selain itu, di Selain it	tu mengawal kadar gi 'quercetin' pada baw ghasilan insulin dan s kencing manis. imanapun, ia bukanla ai usaha tambahan c tu mencegah keradar 'quercetin' pada baw	ula dalam darah ang merah diperci, semua khasiat itu b h pengganti kepa Jalam mengawal ki ggan ang merah diperci tu mengurangkan idung tersumbat i memecahkan muk ti tidur ik yang dapat men tak dengan lebih b tak dengan lebih b hatan jantung ing merah ini dikat ur pada bawang n yakit kardiovaskula yang dapat memb	ayai dapat membani permanfaat bagi me da ubat yang diberil adar gula. ayai dapat membani rasa sakit pada bah ecena kandungan si us. nbantu meningkatka pawang ini yang dipu aik. takan dapat memba r.	reka yang kan doktor tu meredaka agian kepala ulfur pa an kualiti tid ercayai dapa ntu fungsi ntu

3.6 Frequency of Posting

Sambal bilis by Incik Biskut currently have posts in total and still in ongoing for newer post. The total teaser, hard sell and soft sell posts in July is 10. While in July, there are 16 posts for teaser, hard sell and soft sell in total. Figure 1.8 shows Sambal Bilis page of publishing tools in function to view our latest and previous posts as well as calculating the frequency of our posts with ease



G. Search Facebook		ଜ	1 1	9		8		۲		
Incik Biduit - Page Insights Page Insights		Published			nic/Puid				na, Commente	in & Shares (2)
-		07/25/2021	the second manakes adalah sejarite naman masakan yang popular		0	0		-	1	Boost Post
Overview		0/25/2021				3		-		Scout Port
Ø Business Suite	Ľ	10.34 PM	ANDA TERASA RASA LAPAR? ERRUNU O O DAK CUKUP				1		1	
Followers		07/25/2021 9:00 PM	Associarrulaikum Ahsendullaih feedback dari cosiomer kami III	0	0	39	۰.	5	-	Boost Post
Ads	\square	07/25/2021 0-15 PM	"RANGUP PEDAS SEDAP" Hari- hari manu makanan sama ja kan?	۰	0	18	1.1			Boost Post
iii Likes		07(25/2021 4.11 PM	PENAT NAK MEMASAKI? Nak cari makanan yang Grab n Go Mariah		0	18	1.5	0 3	1	Boost Post
Reach		07(24/2021	Kenapa Mesli Cuta Samtai Bita by Incik Stakul 1) Inopa Alah.		ø	28	1	4	1	Boost Post
Page Views		07/19/2021	Kedang-kadang lengah terlajar munusi pulak nasa tepar		0	24	i.	2 2	1	Boost Paul
Actions on Page		07/19/2021 4.55 PM	Associarizateliceri serriza		0	233		13		Scout Parl
Posts		07/08/2021	SAMBAL GARING IKAN BIJST Boxen duduk rumah lapi mulul		0	25		3	1	Becel Port
Events	ß	2:16 PM								
Videos		07/02/2021 8:14 PM	Cit alau nama saintifiknya ialah Capaloum, Orang Penang dan	•	0	32	<u>.</u>	4	÷	Boost Post
Stories		08/30/2021 1.30 AM	Associamuslation dan salam sejahara Apa masih PRPIIII Nak	84	0	57		8		Boost Post
People		08/29/2021 1/21 AM	Asselemustelkom guya stay tone with us		0	22	1.1	1	100	Boost Post
		08/18/2021 1:37 PM	Incik Divinut		0	0		0	<u>1</u>	Scout Paul
Messages		05/15/2021	Associamustetium den Salem	84	0	32		5	2	Boost Poel
Corders		055470	Inck Statu updated that phone number.			54	2.1			_
		1213 AN		3				ŝ	-	Receil Post
		08/03/2021 3:25 PM	This page is created for marketing purpose only and to fulfit the	•	0	82	•	1		Boost Past
		06/03/2021 3:21 PM	Incik Ekstud updated Post Isoatness Postra.	8	0	-12	•	2 10	<u> </u>	Scout Port
		08/03/2021 2:25 AM	Nantikan produk dari kami pasilinya apabila anda cuba pasili nak lagi	•	ø	58		13		Boost Post
		05/04/2021 4:00 PM	Akan Dalang Nantikan		0	٥		2 10	1	Encat Post
	_									

3.7 Sales Report



Business Name	Date	Тур е	Marketplace(i f any)	Others Marketplace (if any)	Total Sales (RM)	Expenses Category	Expenses Subcategory	Total Expenses (RM)	Descriptions	Create d At
Sambal Bilis Incik Biskut	05/07/2 021	offli ne			15				SAMBALBILIS 160GM MAZIZ	05/07/2 021
Sambal Bilis Incik Biskut	07/07/2 021	offli ne			10				Sambal Bilis 100gm	25/07/2 021
Sambal Bilis Incik Biskut	15/07/2 021	onli ne	Social Media		30				SAMBAL BILIS 2 X 160gm	25/07/2 021
Sambal Bilis Incik Biskut	16/07/2 021	onli ne	Social Media		15				SAMBAL BILIS 160gm	25/07/2 021
Sambal Bilis Incik Biskut	16/07/2 021	onli ne	Social Media		30				SAMBAL BILIS 2 x 160gm	25/07/2 021
Sambal Bilis Incik Biskut	17/07/2 021	onli ne	Social Media		30				SAMBAL BILIS 2x 160gm	25/07/2 021
Sambal Bilis Incik Biskut	17/07/2 021	onli ne	Social Media		15				SAMBAL BILIS 160gm	25/07/2 021
Sambal Bilis Incik Biskut	19/07/2 021	onli ne	Social Media		30				SAMBAL BILIS 2x 160gm	25/07/2 021
Sambal Bilis Incik Biskut	23/07/2 021	offli ne			10				SAMBAL BILIS 100gm	25/07/2 021

Sambal Bilis by Incik Biskut is currently making a sale more than RM185. The table below shows some of our sales with receipts as an evidence.

Month	Customer	Evidence			
	Information				
July	ROZIAH ABU	Thank You, Here's your receipt. () Maybank	Origin Friday July 16, 2021		
	HASAN	Third Party Transfer (Successful)	BESTARI, SEKSYEN US, Shah Alam 40150 Selangor, MY 1/1 Prs		
	SHAH ALAM		To ROZIAH ABU HASSAN		
	SHAH ALAW	Reference ID 114778180M	NO 5 JALAN JORAN 3, 19/24C SEKSYEN 19, Shah Alam 40300 Selangor, MY Tel 0132283567 Ref SHAMSULBAHRID04		
	160gm	16 Jul 2021 07:08:42			
	RM15.00	Beneficiary Name MUHAMMAD SHAMSULBAHR	EPP MYX106259224		
		Beneficiary Account Number 162740285364	-PHSA-001 But Alian Pecers No Istanti Uka Alian Alian		
		Recipient Reference Sambal bills			
		Payment Details Sambal bills			
		Amount RM 23.00			
	NAWAL	K SHARE RECEIPT			
	SYAKIRAH	CHACK SHARE RECEIPT SHARE	Crigin Monday, July 10, 2021		
		Thank You, Here's your receipt. Maybank	1/1 PCS		
	KAJANG	Third Party Transfer Successful	To NAWAL SYAKIRAH ABU BAKAR LOT 8121 JALAN HAJI HANAFI DESA PUTRA, Kajang 43000 Selangor, MY		
	ICI GI II (O	Reference ID 132798748M	Tel 013-3231587 Ref SHAMSULBAHR005		
	2X 160gm	17 Jul 2021 13:58:05 Beneficiary Name	←F//X PP MYX1062706475		
		MUHAMMAD SHAMSULBAHR	-PHBK-BK005 Pieces No: Internel Use 43000 MY Kajang		
	RM15.00 x 2	Beneficiary Account Number 162740285364			
		Recipient Reference Sambal Bills			
		Amount RM 38.00			
		Transaction Status			
	TAUFIQ	Origin Status : SHAMSULBAHRI	Wednesday July 21, 2021		
		Date / Time : 19-Jul-2021 20:39:41 MYT	1/1 PCS		
	CYBERJAYA	Reference Number : To TAUFIQ 157169606512 D:04:15.8FLA	NGORKU PRIMA I AKEFRONT HOMES, PERSIARAN		
		Transfer Details SEPANG CYB Tel 019938420	NGORKU PR1MA LAKEFRONT HOMES, PERSIARAN ER 11, Cyberjaya 63000 Selangor, MY 0 Ref SHAMSULBAHRI006		
	2X 160gm	Investment Account - 01126020058545 MYR Transfer To :			
	RM15.00 x 2	Account Number Transfer Type : -KULA-F	MYX1062871648 C003		
	KW115.00 X 2	Fund Transfer to Savings/Current Pieces No. Internal	Use 63000 MY Cyberjaya		
		Effective Date :			
		Recipient Details			
		Recipient Bank : Maybank Berhad			
		Recipient Account 162740285364			
		Recipient Name : MUHAMMAD SHAMSULBAHR			
		Recipient Reference : Ikan Bills			
		Other Payment Details : Salam EidulAdha utk semua.			
	SYUHAIMI KAMARUDDIN				
	KANGAR, PERLIS				

	т	ransfer Money			
2X 160gm	Thank You, Here's your transaction details.	nais your transaction details. CIMB Clicks SHMSULBARI			
2X 160gm (RM15.00)	Successful Ref 696167596 15 Jul 2021, 05:21:12 pm		S4-I (DRUAD CLOCE, JUANNOAN LEM, SUBMO BETTAS ESISTEN US, Submanen 6105 Stearger, M 1/1 POS To SYUHAMI KAMARUDDN		
	To Account Number 162740285364	Recipiers Name MUHAMMAD SHAMSULBAHR			
	Transfer Type To Other Banks Transfer Method DuitNow to Account	Bank Name MAYBANK Payment Type Fund Transfer	Tel 019-571 8743 Ref SHAMSULBAHRD01		
	When Date Today	Repeat	<i>€FMX</i> ^{DP} MYX1062477154		
	Amount MYR 38.00 Bank charges ^{MYB} 0.00		-SPTA-KR001 Pieces No: Internal Use 01000 MY Kangar		
	Transaction Instruction	Other Payment Details Incikbiskut			
	Total	www.38.00			
	Note: This is computer gene	rated and no signature is required.			
			1		

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4.0 Conclusion

It is a business that sells Sambal Bilis not only face-to-face but also online by creating a Facebook page for Sambal Bilis by Incik Biskut. With the help of the Facebook page, we can market and promote our products and services, as well as raise awareness of our business brand among Facebook users, especially those who live in the vicinity of our business location. Also, we can post the latest news about our business or events. As a result, we are able to keep up with the latest business trends, not only by using Facebook, but also by using other available platforms, where we can enhance our knowledge and skills in IT. In this way, we can avoid becoming outdated businessmen, and instead develop ourselves by keeping up with the current development of our country's economy and society. " A start-up using Facebook was able to achieve some of its goals. Sambal Bilis will continue to expand and conduct its business through other available social media, as well as improve its marketing strategy, in order to achieve its full potential in the future.

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5.0 Appendices

Here are some pictures of our customer's purchases and feedbacks.







