

#### FACULTY OF HOTEL AND TOURISM MANAGEMENT

# PRINCIPLES OF ENTREPRENEURSHIP (ENT530) HM2453B1

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STUDENT ID:-

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TITLE:-

SOCIAL MEDIA PORTFOLIO

PREPARED FOR:-

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#### ACKNOWLEDGEMENT

First of all, I would like to express my gratitude to Allah SWT and His messengers, Prophet Muhammad SAW for this blessing, which enabled me to complete the social media portfolio as one of the works for the assessment on this subject Principles of Entrepreneurship (ENT530).

Next, I would like to thanks to those who led and helped me in making this work a success and not to forget to thanks for the advice, comments and suggestions given by Madam Nor Zawani binti Mamat@Ibrahim who guided me all this time. I would also like to pay tribute to the important role of my lecturers in providing me with the knowledge and assistance needed to complete this portfolio.

Finally I am very thankful to both my parents who have helped me to promote my business in the portfolio and also gave me the motivation to continue this work until it is completed. I hope this portfolio is well received, as I have done everything possible to complete this individual mission.

#### **EXECUTIVE SUMMARY**

The purpose of this study is to evaluate and observe the reputation of companies towards the marketing approach by which they want to increase consumer awareness of the goods they sell. One of the best methods to attract customers is through social media, such as Facebook.

In addition, the study shows how companies promote and advertise their products on social media and Facebook in particular. Facebook has become the best choice because these Facebook users are made up of various ages, no matter young or old. Various techniques are required to publish commodities in each enterprise. Teasers, hard sales, and even soft sales are used in Facebook posts. This is because social media is an effective way to communicate with customers. The more a business reaches an audience, the more likely the conversion company is to have a two -way conversation.

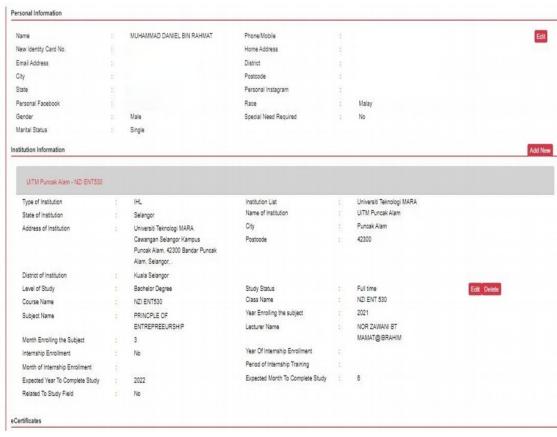
Facebook offers various types of ads, it can help businesses access their target clients more easily than others. This will help the company achieve its revenue target. Products sold to their customers also get their interest and attention. Facebook links allow companies and customers to attract and retain customers.

#### TABLE OF CONTENT

| Acknowledgement   | 2                    |
|---|----------------------|
| Executive Summary   | 3                    |
| Go-Ecommerce Registration   | 5                    |
| Introduction of Business  |                      |
| <ul> <li>Name and Address of Business</li> <li>Organizational Chart</li> <li>Mission / Vision</li> <li>Description of Product</li> <li>Price List</li> </ul>  | 9<br>9<br>10         |
| Facebook  |                      |
| <ul> <li>Creating Facebook Page.</li> <li>Customing URL Facebook Page.</li> <li>Facebook Post – Teaser.</li> <li>Facebook Post – Copywriting (Hard Sell).</li> <li>Facebook Post – Copywriting (Soft Sell).</li> <li>Graphics.</li> </ul> | 12<br>13<br>14<br>21 |
| Conclusion  | 25                   |

#### **GO – ECOMMERCE REGISTRATION**









Company Registration No. Company Name Kepal Type Of Business Enterprise Business Role Agent Facebook Page Mangga Kepal Business Category/Business Sub-Category Food & Beverages / Food & Beverages Wechat for Business Business Instagram Page https://www.facebook.com/Mangga-Kepal-Marketplace Business Website 100525175597113 Business Related to Your Study Field Type Of Website eCommerce Platform Experience in International Export



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Tarikh Mendaftar : 21 May 2021 Tarikh Cetak : 26 Jun 2021

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#### INTRODUCTION OF BUSINESS

#### 1. Name and Address of Business



**PIXELCUT** 

Mangga Kepal's Logo

Name of Business: Mangga Kepal

Address of Business: No.35 Jalan Padi Mahsuri 4, Bandar Baru Uda, 81200, Johor Bahru,

Johor

Facebook Address: https://www.facebook.com/Mangga-Kepal-

100525175597113/?ref=pages\_you\_manage

Telephone Number:

Type of Business: Enterprise

#### **ORGANIZATIONAL CHART**



#### **FOUNDER**

MUHAMMAD DANIEL BIN RAHMAT



#### **MARKETING MANAGER**

MUHAMMAD DANIEL BIN RAHMAT

#### **FINANCIAL MANAGER**

MUHAMMAD DANIEL BIN RAHMAT

#### Mission

To create the mango juice by using the originality of fresh mango itself. Easily available from our own high quality farms as required by the market now. In addition, it also provides employment opportunities to the younger generation so that they can expand this business to the level of the international market

#### Vision

To be a well -known manufacturer and marketer in Malaysia by producing various products based on mangoes which at the same time can emphasize halal and clean quality according to the standards required by the Ministry of Health Malaysia (MOH)

#### PRODUCT DESCRIPTION



Mangga Kepal is one of the businesses that sells fresh and original mangoes from the farm. As we know that these mangoes contain many good nutrients, such as vitamins A, C and even E. Therefore, the mangoes we sell are suitable for all ages whether young or old, they can still drink them. We also don't use extra instant powder, in fact we only use mangoes that are really ripe and nutritious.

The Mangga Kepal that we sell has its own variety where this mango blended has an original and delicious taste compared to the instant mango powder. Therefore, it can be said that this variety can give people to taste its deliciousness as well as can maintain their eye health, good for the digestive system and also help in maintaining the beauty of the skin compared to the instant flavour of the powder.

As we know that Malaysia is a country that has two seasons, summer and rainy season. Because of that, we decided to sell mango ice blended which is very suitable for the weather in Malaysia. With this, customers can buy and drink the mango blended that we sell no matter if it is raining or hot and it is also suitable to drink anytime and anywhere.

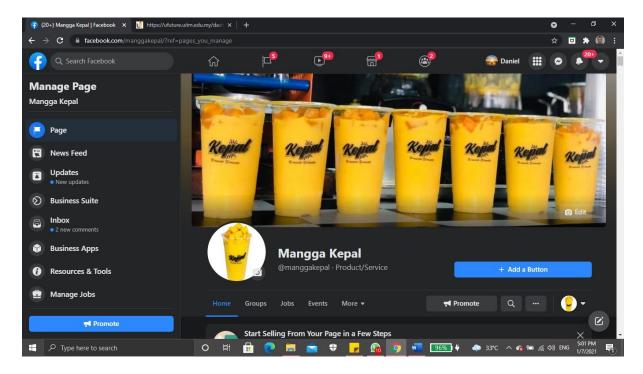
#### **PRICE LIST**





#### **FACEBOOK**

#### 1. Creating Facebook Page

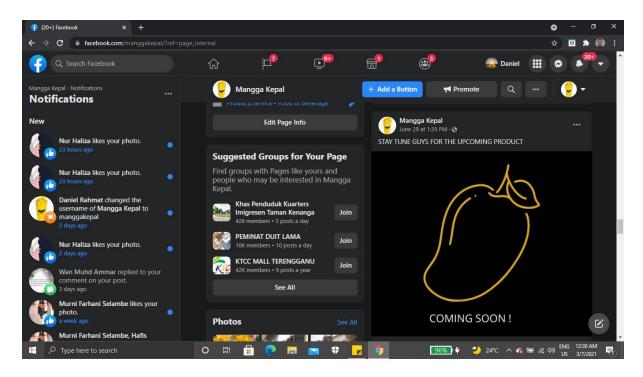


Mangga Kepal's main Facebook Page

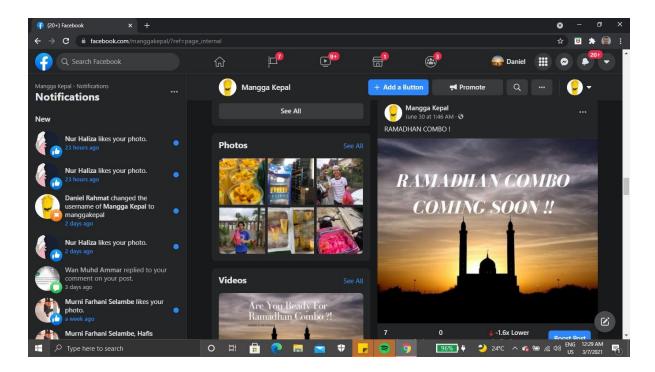
#### 2. Custom URL Facebook Page

https://www.facebook.com/manggakepal/?ref=page\_internal

#### 3. Facebook Post - Teaser

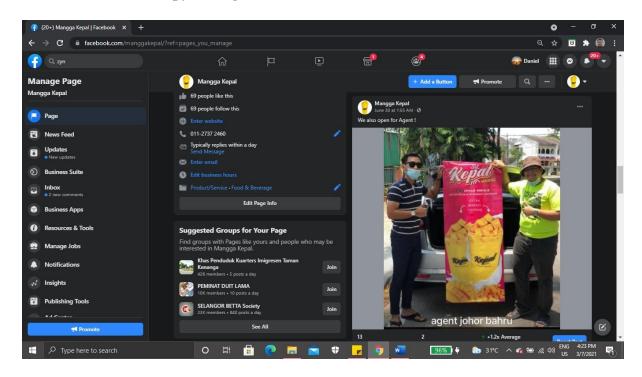


Teaser 1

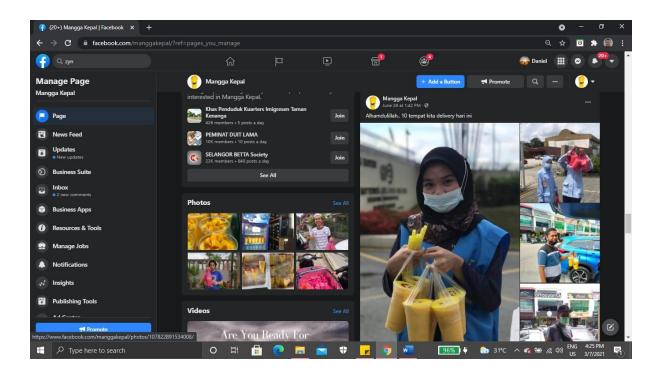


Teaser 2

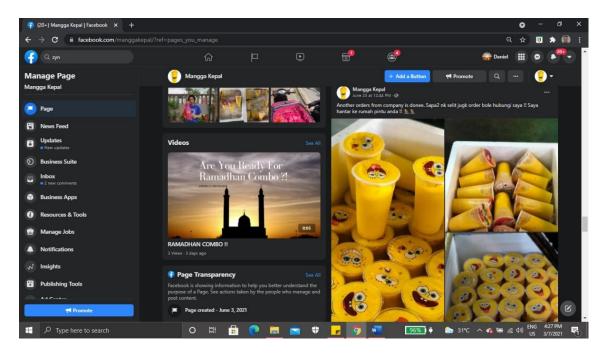
#### 4. Facebook Post – Copywriting (Hard Sell)



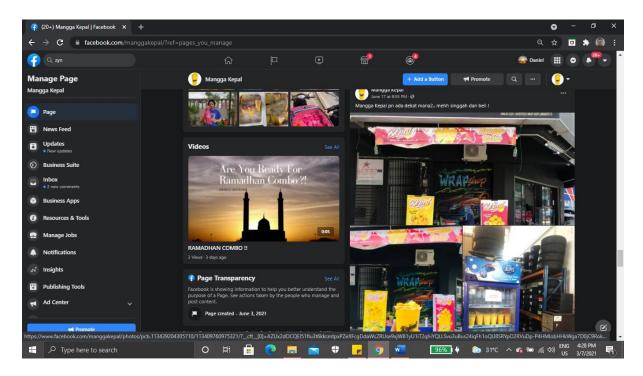
Hard Sell 1



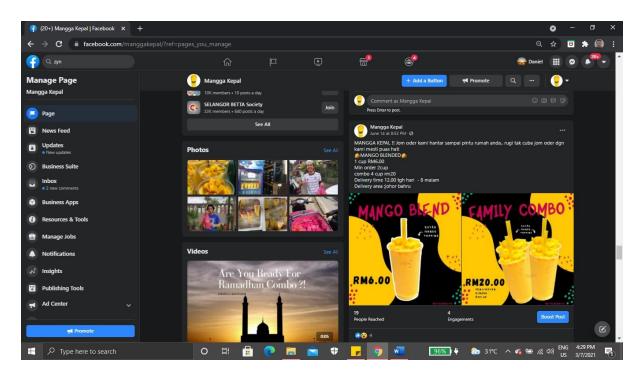
Hard Sell 2



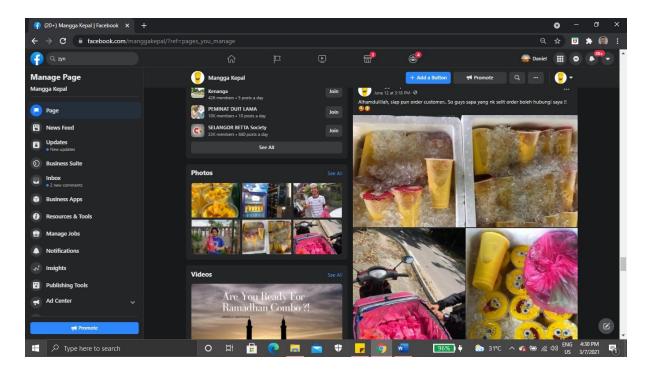
Hard Sell 3



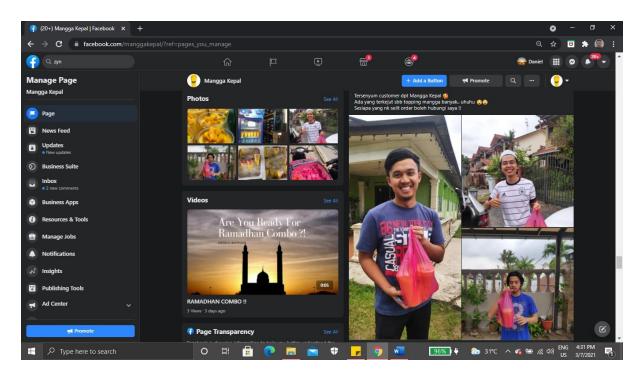
Hard Sell 4



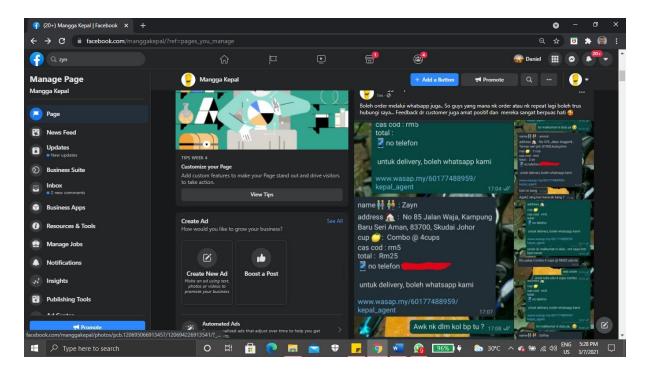
Hard Sell 5



Hard Sell 6

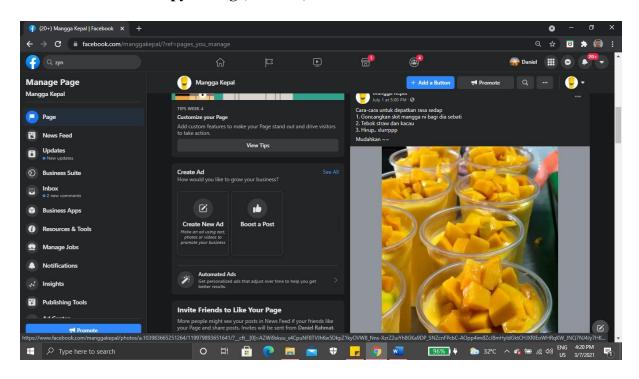


Hard Sell 7

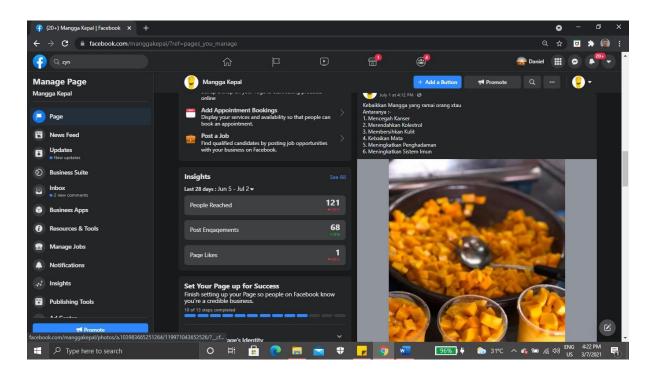


Hard Sell 8

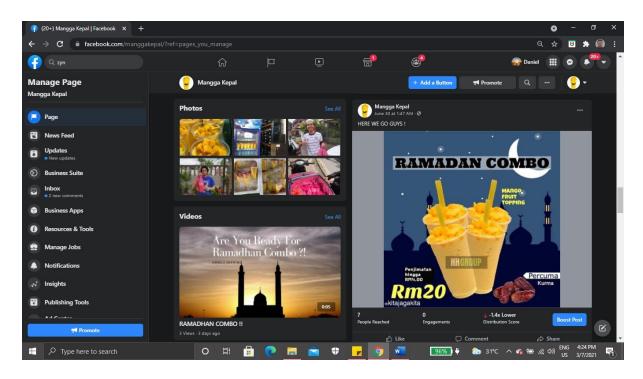
#### **5.** Facebook Post – Copywriting (Soft Sell)



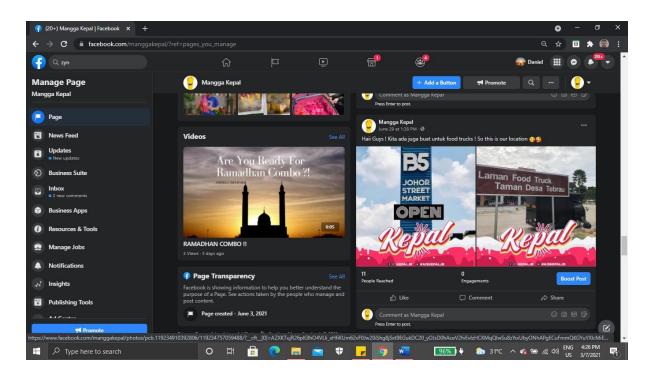
Soft Sell 1



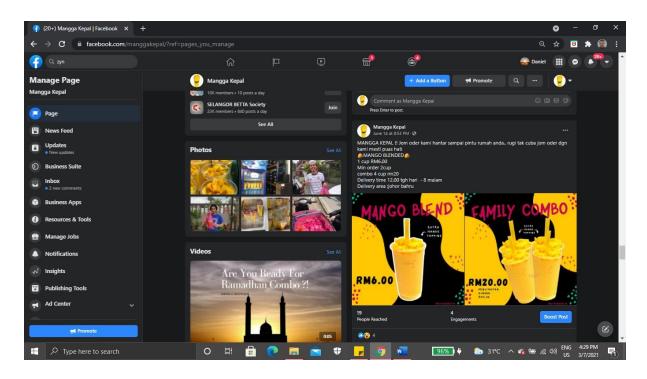
Soft Sell 2



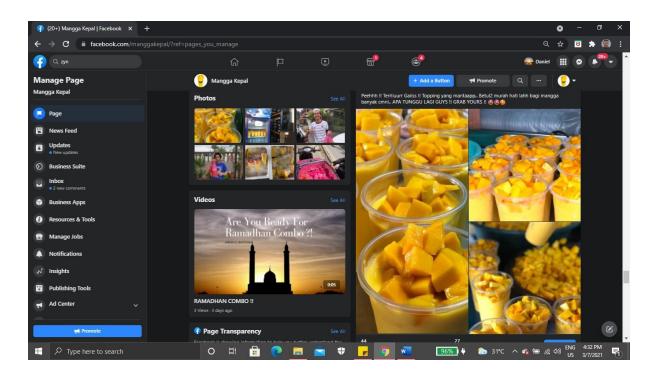
Soft Sell 3



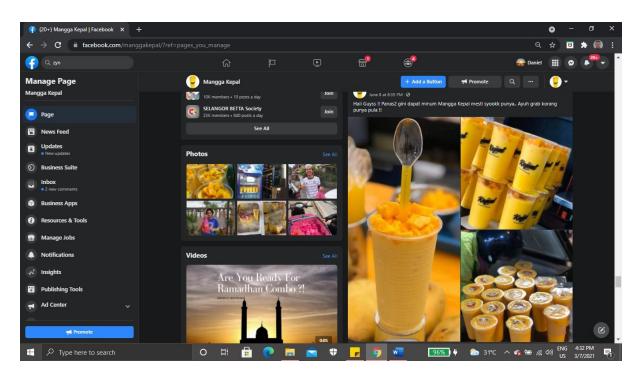
Soft Sell 4



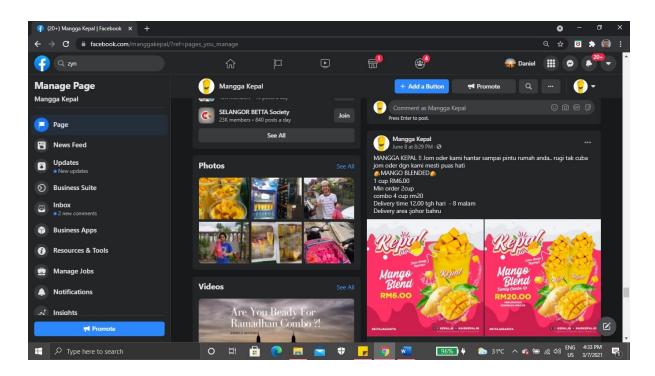
Soft Sell 5



Soft Sell 6

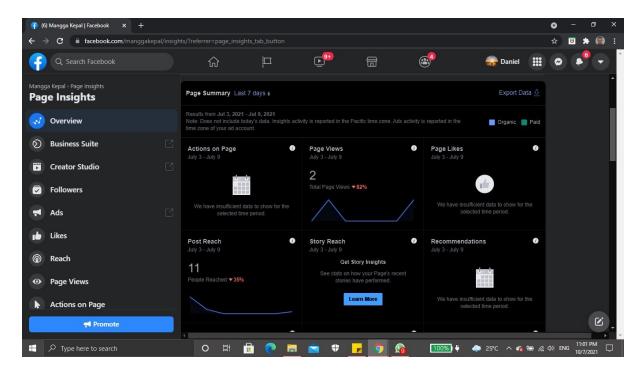


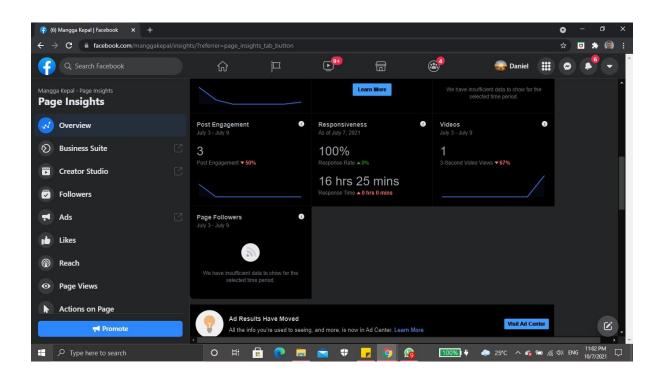
Soft Sell 7

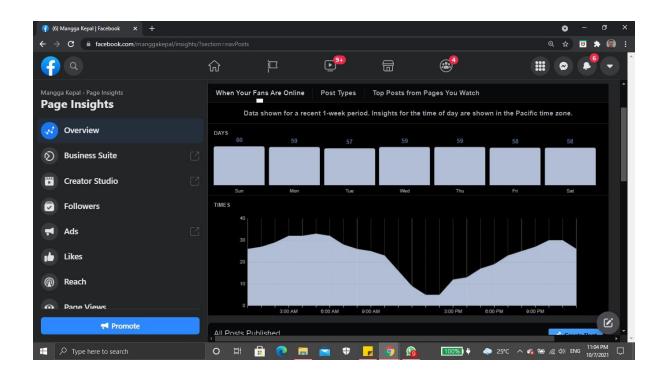


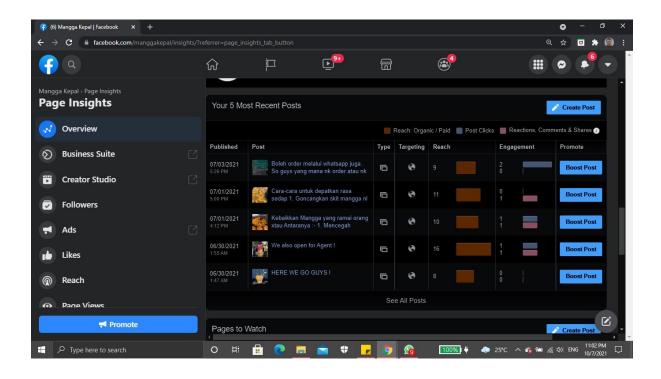
Soft Sell 8

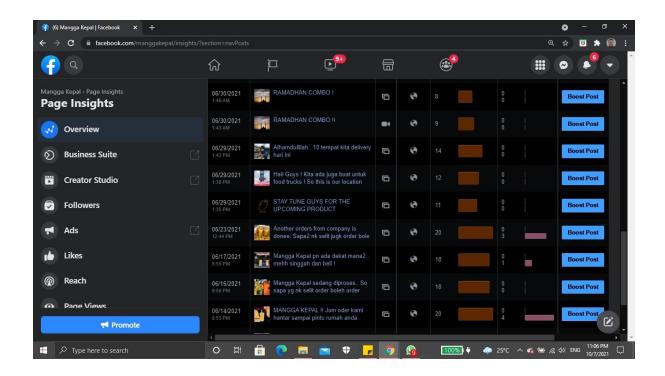
#### 6. Graphic

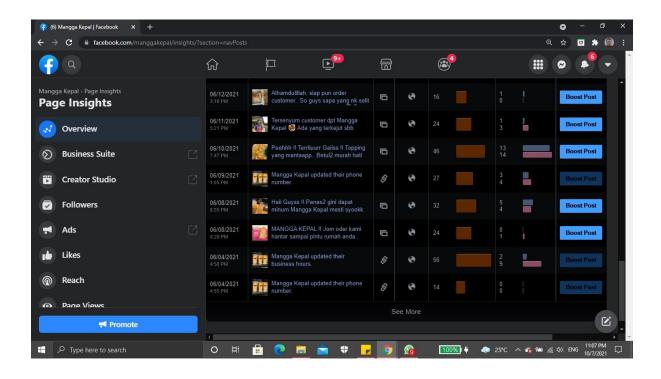












#### **CONCLUSION**

In conclusion, the food and beverage business has turned into one of the most successful and demanding businesses among customers. You can sell any product using any platform on social media. My company uses basic initiatives like using Facebook to promote our products by posting hard sell sales and soft sell sales where this type has its own value to attract more buyers to buy the product. After doing this kind of business, I realise that the way we post the product, even the teaser could potentially draw people and make people acquainted with our goods. This also can help us to communicate more often with our consumers and the customers by providing feedback on our product and inform them a new information at Facebook. Lastly, I really hope that this company could be sustain and can compete with other large company and expand more until people can recognized our product.