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FACULTY OF HOTEL AND TOURISM HOSPITALITY

BACHELOR OF SCIENCE (HONS) CULINARY ARTS MANAGEMENT

INDIVIDUAL ASSIGNMENT PRINCIPLES OF ENTREPRENEURSHIP (ENT530) SOCIAL MEDIA PORTFOLIO

SUBMITTED FOR:

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HM245 3B1

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ACKNOWLEDGEMENT

First of all, I would like to thank Allah SWT and His messenger, Prophet Muhammad SAW. It is because of His blessing it is possible for me to finish this assignment. I would like to say thank you to, my dear lecturer, Dr. Nor Zawani Mamat@lbrahim for guidance and assistance given to me and my classmate in completing this individual task.

Not to be forgotten is also my gratitude to my best friend and also my classmates who helped me a lot directly and indirectly throughout the completion of this assignment. There is much knowledge that I can gain in completing this individual assignment.

Last but not least, I would like to say thank you to my beloved parents, Mr. Mustapa Kamal and Mrs.Norakilah and also my family for their endless encouragement and prayers especially during COVID-19 pandemic that is being faced by the whole world. I also would like to say thank you to those people directly and indirectly involved who assisted me on my assignment with all your kindness. Thank you for all, take care and stay safe.

EXECUTIVE SUMMARY

To perform this task, we as students who took the Entrepreneurship course were given the task to create a platform that is facebook to market our products. With the guidance shown by our lecturers during the lectures, we were able to create facebook to help us in doing business. There are many benefits we can do by using this facebook page. We are able to do marketing about our products to the people who use this facebook platform.

We know there is a community of various groups where they also use this facebook platform as their social media. We also know, when someone does a small business like I do, it has given me knowledge about the sales made using this facebook platform. With this platform, I can promote my products extensively. With the assignment that my lecturer had given me, I was able to learn the technique of how to make postings for sale in soft and hard sell.

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e-eCommerce				номе	O MY PROFILE	MY BU:	SINESS MY LEARNING	MORE
PERSONAL PROFILE	BUSINESS PROFILE							
	Personal Information							
	Name		Hani Fatihah Binti Mustapa Kamal	Phone/Mob Home Addr		1		Edit
Hani Fatihah Binti Mustapa Kamal	New Identity Card No. Email Address							
				District				
	City			Postcode				
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	Gender		Female	Special Nee	ed		No	
	Marital Status		Single	Required				
	Institution Information							Add New
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3.0 GO-ECOMMERCE REGISTRATION (PRINT SCREEN)



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Go-eCommerce				HOME NY PROFILE		BUSINESS MY LEARNING	MY NOTIFICATIONS		MORE	
	Type of Institution State of Institution Address of Institution	:	IHL Selangor Universiti Teknologi MARA Cawangan Selangor Kampus Puncak Alam, 42300 Bandar Puncak Alam, Selangor, .	Institution List Name of Institution City Postcode		Universiti Teknologi MARA UiTM Puncak Alam Puncak Alam 42300				
	District of Institution Level of Study Course Name Subject Name		Kuala Selangor Bachelor Degree NZI ENT530 PRINCPLE OF ENTREPREEURSHI	Study Status Class Name Year Enrolling the subject		Full time NZI ENT 530 2021	Edit Delete			
	Month Enrolling the Subject Internship Enrollment	:	P 3 No	Lecturer Name Year Of Internship Enrollment		NOR ZAWANI BT MAMAT@IBRAHIM 0				
	Month of Internship Enrollment Expected Year To	:	- 2023	Period of Internship Training Expected Month To	:	2				
	Complete Study Related To Study Field	:	Yes	Complete Study						

Image 2: Institution Information



4.0 INTRODUCTION OF BUSINESS 4.1 NAME AND ADDRESS OF BUSINESS



Name : fatihahRielkies

Address : No.2/2014 Rumah Kakitangan Felcra Bhd Kg Kurnia, 32400 Ayer Tawar, Perak. Facebook Address : <u>https://web.facebook.com/fatihahRielkies</u> Telephone Number :

Main Activities : Sell Rielkies Choco Jar

Rielkies Choco Jar is the one of the products that specialized in selling a variety of cereals with premium chocolate. I use the dropship method where I will not hold the items but I use the promotional method by promoting the products using social media like facebook. The promotion is aimed at the residents of Beruas and Ayer Tawar and also to my friends at facebook.

4.2 ORGANIZATIONAL CHART



Founder AERIL ZAFREL

 \downarrow

Stockist

 \downarrow

Dropship HANI FATIHAH BINTI MUSTAPA KAMAL

4.3 MISSION / VISION

Mission

To make this business by supporting and distributing a cereal-based snack as a dessert known as a well-known local product in the country and abroad.

<u>Vision</u>

To make income and profit by promoting various types of Rielkies to the market.

4.4 DESCRIPTION OF PRODUCTS / SERVICES

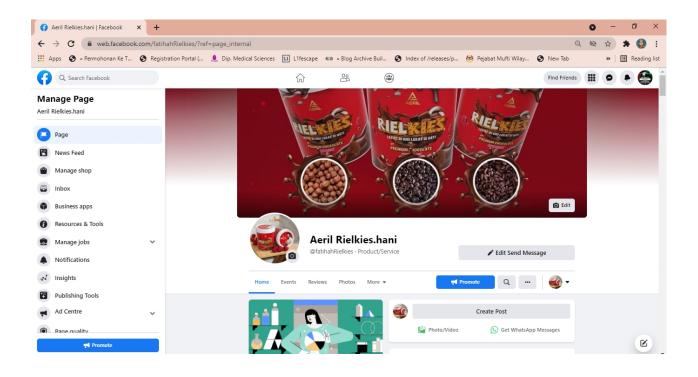
Rielkies Choco Jar

Rielkies Choco Jar is a brand of Bumiputra Muslim food products that are believed to be 100% halal. Founder of the product is Aeril Zafrel. The products that have been chosen are a combination of cereals with premium chocolate are Riel Mini Crunch, Riel Ball and Riel Rice. These products can also be eaten with bread and ice cream. It can also be eaten at breakfast and also if hungry in the middle of night can enjoy it. These Rielkies are completely filled with a very tasty layer of premium chocolate and have become everyone's favorite.

4.5 PRICE LIST

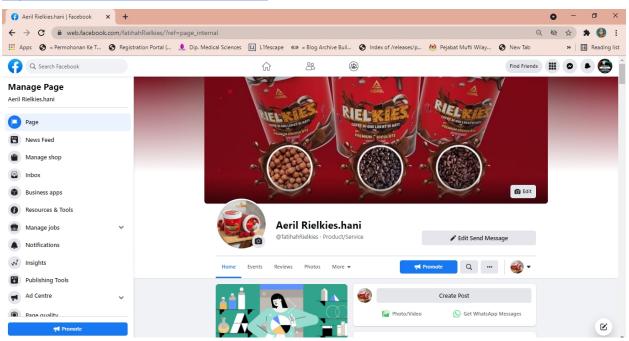


5.0 FACEBOOK PAGE 5.1 CREATING FACEBOOK (FB) PAGE



5.2 CUSTOMIZING URL

https://web.facebook.com/fatihahRielkies



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A	eril Rielk	ies.h	ani 🔻			
E	Overview	v (Ads	Notifica	tions	O F
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S	016-769 3	071				
80	Add menu					
	Product/se	ervice ·	Dessert sh	пор		
\$	Price range	e · ££				
			See All	>		

Community

- 🖒 60 people like this
- 61 people follow this
- Aina Amira, Nur Maisarah and 14 other friends like this



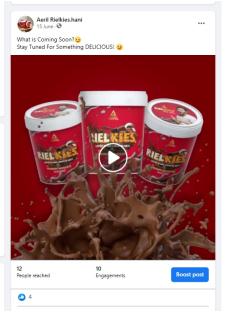
5.3 FB TEASER POST



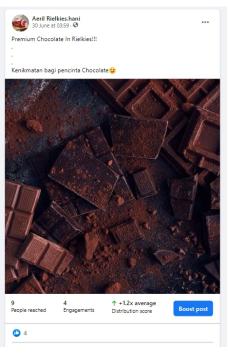
Teaser 1



Teaser 3







Teaser 4



Teaser 5



Teaser 6





5.4 COPYWRITING - HARD SELL



Hard sell 1



Hard sell 3



Hard sell 2



Hard sell 4

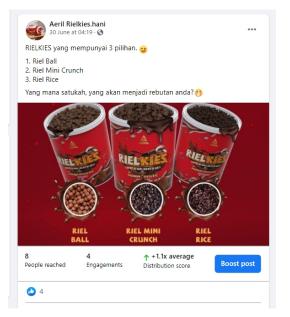


Hard sell 5

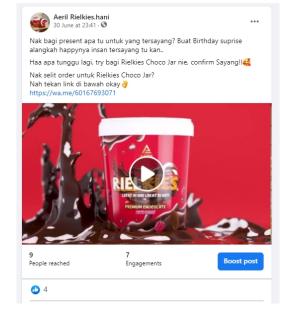


Hard sell 6

5.5 COPYWRITING - SOFT SELL



Soft sell 1



Soft sell 2







Soft sell 4





Soft sell 5







Soft sell 8

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Dan nak pesan n TIGA pilihan bijir Riel Mini Crur Riel Ball Riel Rice RM16 Sahaja https://wa.me/60	in Ich	oatkan Rielkies anda 📘	I
BEI	NEFITS of	BERRIES	
		in antioxida	ant 🕷
R	educes b		
5. C			#surerichteam
	Prom	otes eye hea	alth
		N SOL	
6 People reached	3 Engagements	↑ +2.2x higher Distribution score	Boost post
2			

Soft sell 9

5.6 GRAPHICS FREQUENCY OF POSTING

All posts	published							🖍 Create Post
		Reach: C	rganic/Paid	▼ ■ P	ost clicks 📕	Reactio	ns, comment	s & shares 🥡 🔻
Published	Post	Туре	Targeting	Reach		Enga	gement	Promote
24/07/2021 00:28	Goodnight Gais! Jangan lupa bangun subuh esok tau! Sebelum tido nak	6	0	6		0 2		Boost post
24/07/2021 00:06	Waktu ² nak cuti nie bestnya layan Kdrama sambil makan benda manis		0	5		0 3		Boost post
23/07/2021 22:33	Waktu² pkp nie, rasa bosankan duduk rumah? Bila dah lama tak dapat		0	4		0 2		Boost post
23/07/2021 22:27	Salam Jumaat dan Selamat Malam 🧐 Jangan lupa dapatkan Rielkies,	6	0	6		0 2		Boost post
23/07/2021 21:17	Aeril Rielkies.hani updated their phone number.	8	0	4		0 2		Boost post
04/07/2021 18:52	Selamat petang smuaa!! Ptg² mcm nie mesti rasa lapar dan rasa nak	6	0	10		0 4		Boost post
01/07/2021 12:35	ORDER NOWW!! Rielkies ChocoTub - Chocolate premium - Tub besar -	6	0	8		0 3		Boost post
01/07/2021	Yang mana satu, idaman kalbu!	Ē	0	8		0		Boost post

01/07/2021 12:11	Yang mana satu, idaman kalbu! Kalau sis paling menjadi idaman		Ø	8	0 4	Boost post
01/07/2021 11:18	Keistimewaan Yang Ada Pada Rielkeis 🚺 Akan menjadikan		0	8	0 4	Boost post
01/07/2021 09:36	Selamat Pagi Gaiss Breakfast apa pagi niee ? Jom mulakan pagi anda		Ø	10	0 4	Boost post
01/07/2021 00:04	LAPAR WAKTU MALAM? (2) MALAS NAK KELUAR? (2) Tanpa perlu		0	7	1 4	Boost post
30/06/2021 23:41	Nak bagi present apa tu untuk yang tersayang? Buat Birthday suprise	-	Ø	9	3 4	Boost post
30/06/2021 23:28	Anda kerap beli Chocolate terlampau pahit atau manis? Selalu dapat bertih	6	Ø	7	0 4	Boost post
30/06/2021 23:05	KELEBIHAN Rielkies Choco Jar S	-	Ø	7	2 5	Boost post
30/06/2021 22:44	Berries in Rielkies ! Kat sini ada peminat berries tak 🤤 🎯 ? ?	6	Ø	10	0 4	Boost post
30/06/2021 22:33	Nak makan tapi tak tahu nak makan apa?? Lagi lagi musim pkp ni mesti		Ø	9	0 4	Boost post
30/06/2021 04:24	Rielkies Choco Jar yang sentiasa Lekat di Gigi, Lekat di Hati!		0	6	0 5	Boost post

30/06/2021 22:33	Nak makan tapi tak tahu nak makan apa ?? Lagi lagi musim pkp ni mesti		0	9	0 4	Boost post
30/06/2021 04:24	Rielkies Choco Jar yang sentiasa Lekat di Gigi, Lekat di Hati!	6	۲	6	0 5	Boost post
30/06/2021 04:19	RIELKIES yang mempunyai 3 pilihan. 20 1. Riel Ball 2. Riel Mini Crunch 3.		۲	8	0 4	Boost post
30/06/2021 04:16	Excuses To Eat More Chocolate!	6	0	7	0 4	Boost post
30/06/2021 03:59	Premium Chocolate In Rielkies!!! Kenikmatan bagi pencinta Chocolate		۲	9	0 4	Boost post
30/06/2021 03:49	Ingin merasai kenikmatan CHOCOLATE yang sebenar?	6	۲	9	0 4	Boost post
30/06/2021 03:08	Aeril Rielkies.hani updated their phone number.	8	۲	7	0 4	Boost post
15/06/2021 00:52	What is Coming Soon? Stay Tuned For Something DELICIOUS!		۲	12	6 4	Boost post
04/06/2021 15:14	This page is for the principle of entrepreneurship subject (ENT 530).		۲	25	1 12	Boost post
03/06/2021 23:42	Aeril Rielkies.hani		۲	0	0 9	Boost post
4						



6.0 CONCLUSION

In a nutshell, social media platform such as Facebook is a great platform to everyone especially during this pandemic of Covid-19. Through this media social platform, people can promote their products and do online businesses at home. As a student, this social media does helps me to gain experiences that can be used in the future. Facebook is the perfect media social for me because it is a famous application and it is also easy to promote in hard sell and soft sell.

After that, my product for this assignment is Rielkies Choco Jar, which specialized in selling a variety of cereals. I am interested to sell this product because Rielkies Choco Jar use premium chocolate and berries that everyone will surely love it. Moreover, by selling this product on Facebook it can increase my side income as a dropship. Then, I also learn how to do a promotion which aim my friends on facebook and other people. I really enjoyed to sell my favourite food because I can give happiness for others by eating Rielkies Choco Jar

To sum up, facebook is the right market place to attract the customers. Therefore, this assignment really helps me to learn and gain more knowledge about online business. If Allah wills, I can be an entrepreneur in the future by completing this assignment.