

# FACULTY BUSINESS AND MANAGEMENT (ENT530)

#### PRINCIPLES OF ENTREPNEURSHIP



## SOCIAL MEDIA PORTFOLIO: LANGKAP CRUNCH PREPARED BY

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#### **ACKNOWLEDGEMENT**

I would like to extend my gratitude to Dr Zawani for her guidance for the subject ENT530. As we all know that this is dire times with the pandemic COVID-19 still has not been solved and the lockdown period has been ongoing for a year above. As a regulation to prevent further cluster from this virus, most student including myself has been learning online and it is undeniable that there are more hardships rather than ease as the learning process has been a lot more quite the struggle. As we all know that not many are privilege with a good household, environment and good internet connection place. These small factor coincidentally will overlap with our responsibilities as a student. Therefore, during this harsh times, Dr Zawani has done a great and tremendous effort into giving her all for making the class to proceed smoothly. Her clear explanation and guidance has enable not only but the whole class to act with great attention to her works. I believe Dr Zawani has shown professionalism handling her works knowing that there are students that may struggle within themselves. She has done an act of thoughtfulness and for that I am extremely grateful during this whole semester.

#### **EXECUTIVE SUMMARY**

Langkap Crunch (LC) is a sole proprietorship company that has been established by myself, Muhammad Akim bin Hassan as a way to provide scrumptious dessert at an affordable price.

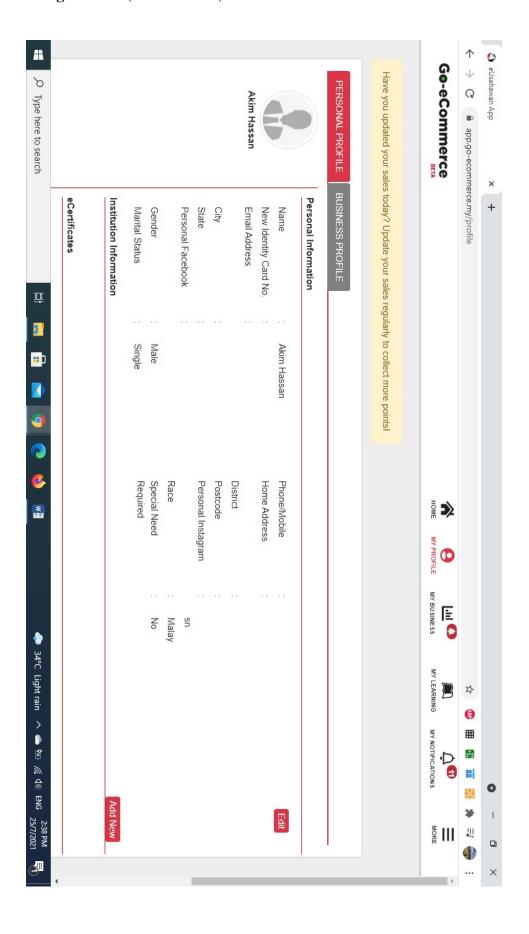
The reasoning behind its name is that Langkap is the hometown of the owner and Crunch to signify that the focused product would mainly be scrumptious desserts. LC currently is fully operated by the owner as it is still at a small business and has limited prowess to catch up with larger demand.

As of now, there is only one product that has been launched which is mini coco crunch bathe with white chocolate to make a tasty dessert that will surely leave tester with a sense of satisfaction. This premium dessert is done at small batch and it people can purchase this dessert through its Facebook page; Langkap Crunch.

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#### 1.0 Business Registration (e-Commerce)



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#### 2.0 Introduction of Business

Langkap Crunch is a company that specializes into offering dessert that will surely leave a sweet aftertaste towards its customers. Their product uses premium ingredient and does not make the customers feel bored to keep on munching its sweet offerings. The idea to make desserts at its main product came when the owner always felt an urge to something sweet but does not each bite too boring since sometimes something sweet may seem a bit over and therefore lose the urge to continue eating. That is why Langkap Crunch is introduced where they will make sure that the product that will be released can satisfy its customers' sweet tooth.

## 2.1 Langkap Crunch Information

Name of Business	Langkap Crunch	
Business Address	36700 Langkap, Perak	
Corresponding Address	langkapcrunch@gmail.com	
Contact		
Form of Business	Sole Proprietorship	
Main Activities	Retail sale and food products	
Name of Bank	CIMB	
Bank Account Number		
Date Registration	July 2021	

#### 2.2 Organization Chart



Muhammad Akim bin Hassan (General Manager)

Langkap Crunch is a sole proprietorship company and as of now is fully operated by the owner; Muhammad Akim bin Hassan. Mr. Akim is an aspire entrepreneur where he decided to venture the food and beverage business. He focuses on desserts as he believes that in the food business there is a lot of opportunity to make the business grows and eventually he can hire people to make his business operation large to keep up with demand. He has an ambition where he wants to other people to make extra income with the job opportunities that his business can offer in the future.

#### 2.3 Mission and Vision

A Mission Statement defines a business's objectives and its approach to reach those goals. A Vision Statement describes the desired future position of the company. Elements of Mission and Vision Statement are often combined to provide a statements of the company's purposes, goals and values.

#### Mission

To provide sweet and scrumptious desserts that is affordable and prioritises the satisfaction of its customers.

#### Vision

To be a well-established company in the next 2 years with the company have a lot branch and offers job opportunity or even as a means to make some extra income with Langkap Crunch products to be in high demands and received well with positive responses therefore strengthen further its position in a highly competitive business.

#### 2.4 DESCRIPTION OF PRODUCTS/SERVICES

Langkap Crunch has been founded for the reason to introduce premium desserts that suit the taste bud of both sweet tooth and regular customers. It only uses high quality ingredient and making sure that it is certified Halal. As of now there is only product that has been launched which is mini coco crunch bathe with white chocolate. As white chocolate has slightly less sweet compared to regular chocolate therefore is the best approach to get Langkap Crunch product introduced to those who do not favour overly sweet desserts. The owner had tried to place himself as the customer before launching the products.

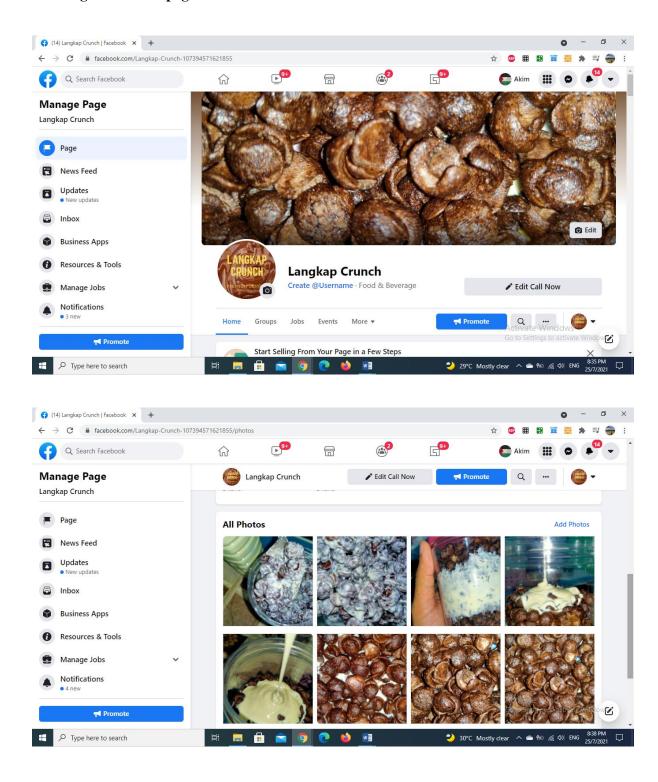
#### 2.5 Price List

Currently there is only one product that is available which mini coco crunch bathe with white chocolate. It uses a 200g container and is priced at RM10.00. Such desserts is not over-priced as it is the competitive price in the market.

#### 3.0 Facebook

Nowadays the advance of technology where everything is just a click away has enable people all over the world to do various things. Social media hold an important position where people connects with each other whether it is with peers or colleagues. We can keep in touch with friends or mutual and know behind what are they currently doing in their life. As such Facebook comes by providing all sorts of things to be shared at our profile. Facebook has become a large and reliable media where now the regular social media to keep in touch has grown large where we can get all sort of news or even to act as marketing tools to get people to notice any products/services that we provide. As a business owner that aspire to succeed, I also grab the chance to get started and create a page for my business; Langkap Crunch where I sells premium desserts at an affordable price. Here are some of my posts regarding my business:

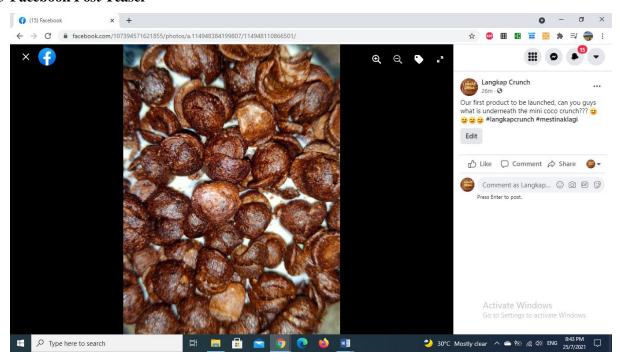
#### 3.1 Creating a Facebook page

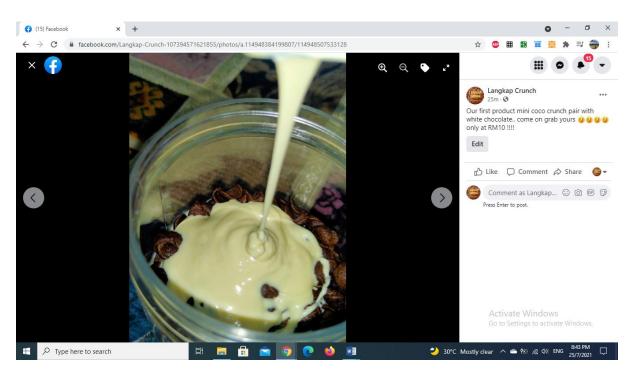


#### 3.2 URL Facebook Page

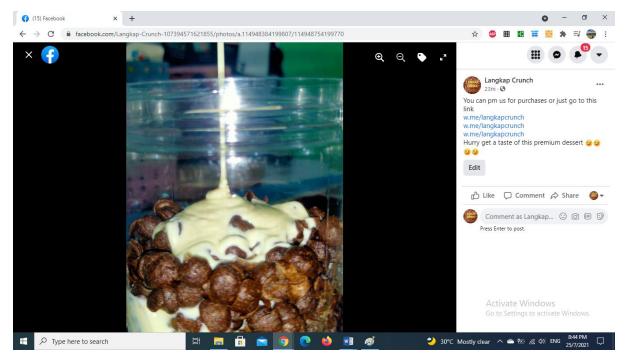
https://www.facebook.com/Langkap-Crunch

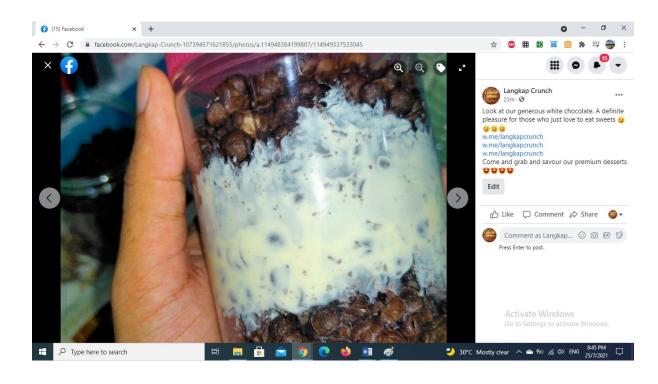
#### 3.3 Facebook Post Teaser



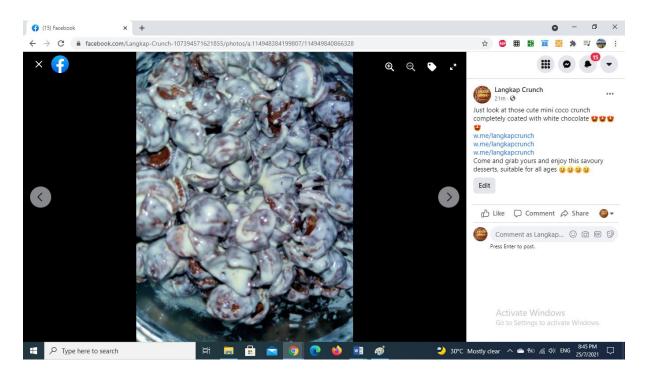


#### 3.4 Facebook Post - Hard Sell





#### 3.5 Facebook Post - Soft Sell





#### Conclusion

As we can see that managing a business requires proper marketing to get news about the product/services offered by our business to reach many people. As long as we put effort into our marketing then surely there will always be opportunity for people to be in touch and do purchases for our product/services. We can also see that managing a business requires mission and vision that allows us to remain focused and be more objective-oriented where each milestone will enable us to make our business to grow larger. This assignment where we are required to build up a business portfolio definitely have made us go through the in and out of how a business need to be managed. I believe that the objective of this assignment has definitely reach its purpose where we have learnt into tapping our business using one of the most users which is Facebook. Using Facebook page provide opportunities where we can advertise our product/services within mere seconds and this will surely be helpful whenever we take a turn into our life to create or manage a business use the features provided by Facebook to do our marketing.