

DETERMINANTS OF FAMILY TAKAFUL OWNERSHIP THROUGH SOCIO ECONOMIC CHARACTERISTICS

NUR ZULAIKHA BINTI BAHAROM 2011833548

Submitted in Partial Fulfillment of the Requirement for the Bachelor of Business Administration (Hons) Finance

FACULTY OF BUSINESS MANAGEMENT
UNIVERSITI TEKNOLOGI MARA
JOHOR.

ACKNOWLEDGEMENT

Alhamdullilah, thanks to ALLAH S.W.T., the most Gracious and the most Merciful is upon his messenger Holy Prophet Muhammad S.A.W. I am very grateful to Almighty Allah S.W.T for giving me strength and opportunity to complete this final research proposal. Without His Grace and Mercifulness, this project paper may not be complete on time.

First and foremost, I am extremely grateful for my respected project advisor, Dr. Akmal Aini Othman for her continuous guidance, advices, comments and constant support since starting I am doing my research study until it done to final project proposal. I would also like to thank to my second project advisor, Dr. Norashikin Ismail for her opinions, advices and ideas contribution regarding to the topic of research. I would also like to take this opportunity to thanks my family, who have given me the support, encouragement, financial support and sacrifices regarding this research of study to make sure I complete this research study on time. Moreover, I would like to express my special gratitude to all my friends for their sharing of ideas, comments, opinions, suggestions and criticized as well to make this research of study done completely.

I also would like to thank to those, who I have not mentioned, but has contributed throughout this research whether directly or indirectly. Last but not least, my special acknowledgement goes to Universiti Teknologi MARA for granting me the opportunity to pursue my study in this Bachelor in Business Administration (Hons) (Islamic Banking). I appreciate all of their help and full support to me.

TABLE OF CONTENT

ACI LIS' LIS' ABS	i ii iii iv					
СН	CHAPTERS					
1.	INT	RODUCTION				
	1.0	Introduction of the Study	1			
	1.1	Research Background of Takaful	2			
		1.1.1 Overview of Takaful	2			
		1.1.2 Overview of Family Takaful	4			
		1.1.3 Takaful Development in Malaysia	6			
	1.2	Problem Statement	8			
	1.3	Research Objectives	9			
	1.4	Research Questions	9			
		1.4.1 Main Research Question	10			
		1.4.2 Specific Research Question	10			
	1.5	Scope of Study	10			
	1.6	Significance of Study	11			
	1.7	Limitation of Study	12			
		1.7.1 Time Constraints	13			
		1.7.2 Cost Incurred	13			
		1.7.3 Limitation of Data	14			

LIST OF TABLES

Table		Page
Table 1.0	Lists of Takaful Operators in Malaysia	7
Table 3.8.	The KMO Value Indicators	33
Table 4.1	Demographic Information	36
Table 4.2.1	KMO and Bartlett's Test	38
Table 4.2.2	Rotated Component Matrix ^a	39
Table 4.3.1	Correlation between Contribution Amount with Family	
	Takaful Ownership	40
Table 4.3.2	Correlation between Level of Knowledge with Family	
	Takaful Ownership	41
Table 4.3.3	Correlation between Household's Size with Family	
	Takaful Ownership	42
Table 4.3.4	Correlation between Life Expectancy with Family	
	Takaful Ownership	43
Table 4.4.1	Regression Analysis Results	45

ABSTRACT

Islamic insurance industry in Malaysia has been experienced almost 29 years since its establishment in 1984 where Syarikat Takaful Malaysia Berthed was the first takaful operator operated in Malaysia. Takaful can be classified into two categories which are Family Takaful and General Takaful. Family Takaful in Malaysia play its roles as an important player in supporting economic development and social development in insurance industry. This paper attempts to determine the factors that influence the ownership of takaful through the socio economic characteristics and to identify whether there is a relationship between contribution amount, level of knowledge, households' size, and life expectancy with the family takaful ownership. Understanding the determination of family takaful ownership among takaful consumers is crucial important to analyze the takaful potential and growth in Malaysia insurance industry. This study used survey questionnaires and obtained a total of 96 respondents which are consumers of family takaful in Kuala Lumpur. From the findings of the results, life expectancy is the major influence towards the family takaful ownership. The findings also indicates that contribution amounts, levels of knowledge, household's size and life expectancy are significantly related to the determination of family takaful ownership. It is expected that the findings of this study will provide crucial input to future researchers whether in takaful industry or in academic. Further study also needed to investigate whether all these socio economic characteristics contribute significantly to the demand of family takaful ownership.