

## EVENT MARKETING AS A PROMOTIONAL TOOL FOR STUDENTS ENROLMENT: A CASE STUDY OF KFC HOLDING INTERNATIONAL COLLEGE

PREPARED BY:

NURUL AIN ABDUL RAHMAN

2010543843

BACHELOR OF BUSINESS ADMINISTRATION (HONS)

MARKETING

PREPARED FOR:

MAZLINA BINTI ISMAIL

FACULTY OF BUSINESS MANAGEMENT
UNIVERSITI TEKNOLOGI MARA
KAMPUS SEGAMAT, JOHOR
3 JANUARY 2014

## **ACKNOWLEDGEMENT**

First of all, I would like to thank Allah the Almighty because of His blessings; I have finished my research properly. I also want to give my high appreciation towards my lecturers Miss Mazlina Binti Ismail because she guides me towards the accomplishment of this research with patience, guidance, knowledge and caring. After all, the research with the title of "Event Marketing as a Promotional Tool for Students Enrolment: A Case Study Of KFC Holding International College" would not be completely without help and guide from her

My appreciation also goes to Madam Jaslin Binti Dahlan for her guidance and spending time to answer questions related to the research. Not forgetting to family and friends who had give their best cooperation and support just to finish the tasks given in this assignment. Without any support from them, I will not finish this research on time. Thank you very much from the bottom of my heart.

After all, this appreciation I would also like to extend my thanks to anybody especially the KFCH International College who directly or indirectly contributes until this research is completed. Thank you so much.

## **TABLE OF CONTENTS**

TITLE		PAGE
Declaration of Original Work Letter of Submission Acknowledgement Table of Contents List of Figures List of Tables		i
		ii
		iii
		iv
		V V
Abbreviatio		vi
Abstract		vii
CHAPTER 1	I: INTRODUCTION	
1.1	Background of Study	1
1.2	Background of Company	3
	1.2.1 History	3
	1.2.2 Vision	4
	1.2.3 Mission	4
	1.2.4 Nature of Business	5
	1.2.5 Financial	6
	1.2.6 Competitor	7
	1.2.7 Achievements	8
	1.2.8 Organization Chart	9
1.3	SWOT Analysis	10
1.4	Issue and Problem Statement	11
1.5	Research Objectives	12
1.6	Research Questions	12
1.7	Significance of the Study	13
	1.7.1 Company	13
	1.7.2 Respondent	13
	1.7.3 Researcher	13
1.8	Limitations of the Study	14
	1.8.1 Availability of Data	14
	1.8.2 Lack of Response	14
	1.8.3 Accuracy of Data	14

LIST OF FIGURES	PAGE	
Figure 1: Organization Chart	9	
LIST OF TABLES		
Table 1: SWOT Analysis	10	
Table 2: List of Interviewees (Staff KFCH International College)	28	
Table 3: Types Event Marketing of KFCH International College 2013	35	
Table 4: Types Event Marketing of KFCH International College 2012	36	
Table 5: Event Marketing for 2012 and 2013	37	
Table 6: Student Enrolment by Road show 2013	38	
Table 7: Student Enrolment by Road show 2012	39	
Table 8: Student Enrolment by Exhibitions 2013	40	
Table 9: Student Enrolment by Exhibitions 2012	41	
Table 10: Student Enrolment by Internal Events 2013	42	
Table 11: Student Enrolment by Internal Events 2012	43	
Table 12: Student Enrolments by Event Marketing for 2012 and 2013	44	
Table 13: Finding Table (Interview)	46	
Table 14: Gap Analysis for research objective 1	48	
Table 15: Gap Analysis for research objective 2	49	

## **ABSTRACT**

This paper is about a research Event Marketing as a Promotional Tool for Students Enrolment in Of KFC Holding International College. Researcher do a qualitative research mode which require researcher to do interview and observation in order to gain information about the types of event marketing held by KFCH International College and how they evaluate the event marketing effectiveness. From the interview, researcher identifies types of event marketing used by KFCH International College are road shows, exhibition and internal events such as open day and campus visit. However, some of the selection of event marketing by KFCH International College was not the best selection that can give high student enrolments for them which create gap. This research also evaluates the effectiveness of event marketing at KFCH International College. It is important to evaluate the event marketing so that KFCH International College can see whether event marketing is effective as promotional tools for student enrolments. Based on interview and observation, researcher found the types of event marketing at KFCH International College were road shows, exhibition and internal events. Meanwhile, KFCH International College evaluates the effectiveness of event marketing at KFCH International College by the students' enrolment per year. The paper started with an overview of company background, followed by literature review, research methodology, findings and finally conclusion and recommendations.