

THE RELATIONSHIP BETWEEN CONFLICT MANAGEMENT  
STYLES AND THE LEVEL OF EMPLOYEE'S PERFORMANCE  
AT PERMODALAN NASIONAL BERHAD (PNB)

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2015

## ACKNOWLEDGEMENT

Alhamdulillah, Glory to ALLAH S.W.T., The most Gracious and The Most Merciful is upon His Messenger Holy Prophet Muhammad S.A.W. I am very grateful to Almighty ALLAH S.W.T for giving me strength and opportunity to complete this final project paper. Without His Grace and Mercifulness, this project may not be complete in time. Firstly, I would like to thank my respected project advisor, Mazuin binti Mat Halif for her continuous guidance, advice, comments and constants support at all stage of this research. It would have been impossible without his guidance. I would also to take this opportunity to thank my parents and family with my override gratitude for them, who have given me support, encouragement and sacrifices regarding this project paper. I am blessed to have families who have been the sources of inspiration. Moreover, I would like to express my special gratitude to all my friends for their nice views on my thesis. Finally, I would like to thank to those who have I not mentioned, but has contributed throughout this research whether directly or indirectly. Thank you for your generous time and cooperation. Lastly, my special acknowledgement goes to UiTM for granting me the opportunity to pursue my study in this Bachelor in Office Systems Management (Hons), Faculty of Business Management. I appreciate of your help and will not forget you all. Thank you.

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January 2015

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## ABSTRACT

The title for this study is the relationship between conflict management styles and employees performance at Permodalan Nasional Berhad (PNB). The purpose of this study was to investigate the relationship between conflict management styles and employees performance in Permodalan Nasional Berhad (PNB). Besides that, these studies also want to investigate the most significant conflict management styles that influence the employee's performance among staff in Permodalan Nasional Berhad (PNB). The data were gathered through the questionnaire distributed to the staff at Permodalan Nasional Berhad (PNB) and 160 respondents were chosen in order to determine the relationship between conflict management styles and employees performance in Permodalan Nasional Berhad (PNB). However, only 120 questionnaires were collected. The study was found that there is positive relationship between conflict management styles and the level of employee's performance at Permodalan Nasional Berhad (PNB).

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