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CAWANGAN SARAWAK**

**CONTRACTOR'S PERFORMANCE IN
SARAWAK RURAL TRANSFORMATION PROJECT
(RTP)**

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ABSTRACT

The Rural Transformation Project is one of the largest projects that has been implemented by the Government which include the Construction Industry. Besides than giving the good facilities, Rural Transformation Project also give an opportunity to the contractor to improve their performances. However certain of the contractors' performance has not reach the clients expectation in delivering their duties. Therefore, this dissertation entitled "Contractor's Performance in Sarawak Rural Transformation Project (RTP)" aims to study is to study the contractor performance in Sarawak Rural Transformation Project (RTP). The specific objectives of this study are to assess clients' perception of contractors' performance in Sarawak Rural Transformation Project, to investigate the impact of Sarawak Rural Transformation Project on contractors' performance and to determine the factors influencing the contractor's performance in Rural Transformation Project. The research methodology that applied in the study was the method of quantitative data. This quantitative research method was focused on the contractor form varies classes and clients that involve in RTP at Betong, Sarawak. Findings show that RTP give the job opportunities to the contractor and able to improve the contractor's performance is the most agreeable perceptions by the parties that involve in Betong RTP. Meanwhile the most popular choices by the respondents on the factors that affect the contractor's performance was the management of the 3 element which is time, cost and quality. As conclusion, it was very important to be aware of the contractor's performance in Sarawak RTP.

Keywords: *contractor,contractor performance, performance, Rural Transformation Project*

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CHAPTER 1

INTRODUCTION

1.0 INTRODUCTION

The first chapter of this dissertation explains the background of the study and further describes the Rural Transformation Project in Sarawak. This is followed by the aim, objectives, research questions, scope and limitation of the study, and research flowFigure. The chapter concludes with the organisation of the dissertation.

1.1 BACKGROUND OF RESEARCH

The Malaysian government has realised the gap between the urban and rural areas where they have continuously put effort into developing the rural areas to alleviate rural poverty (Kamal, 2012). Therefore, Sarawak Rural Transformation project is one of the government initiatives in developing the rural areas by building public facilities such as the public infrastructure and services for the rural community. The Malaysian Government as clients believe that by implementing RTP project at rural areas able to provide convenience facilities to the public. This help them to improve their standard of living with the availability of road facilities connecting residential areas, providing multipurpose halls for schools and villages and many others public projects. The public project focusses on the development of basic infrastructure such as road, dams, irrigation works, building of schools, houses, factories etc. (Jatarona, Aminah MD , Syuhaida , & Chai Chang , 2016). However, there are some of the communities still confusing about the concept of RTP. Few of communities has making wild accusations about the provision of the Rural Transformation Project