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**EXPECTED COMPETENCIES OF CONSULTANT  
QUANTITY SURVEYING FIRMS IN MALAYSIAN  
CONSTRUCTION INDUSTRY: A CLIENT'S  
PERSPECTIVE**

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## **ABSTRACT**

The construction industry has one of the largest network supply chains from clients, consultants, contractors, suppliers, manufacture, the financial insurance institution and, the consumer. Quantity Surveying has been a long-established profession in Malaysia. The aim of this research paper is to study the expectations of the Malaysian construction industry towards the competencies of consultant quantity surveying firms from the client's perspective. The three main objectives of this research are to identify the roles required of consultant quantity surveying firms, to analyse the perception and expectation of clients on the competencies of consultant quantity surveying firms and to highlight the client's perspective as a guide to the improvement to quantity surveying consultant firm's competencies. The research was carried out in Kuching District in Sarawak where the quantitative analysis was used to obtain data for this study findings. A sum of questionnaires was handed out and 60 of them have been responded. Data are analysed by using SPSS software. From the findings, the researcher finds that respondents are able to identify the roles required of consultant quantity surveying firms. However, majority of the respondents expects high competency level from consultant quantity surveying firms.

Keyword:

Expected Competency, Consultant Quantity Surveying Firm, Quantity Surveyor, Client

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# TABLE OF CONTENTS

DECLARATION .....	i
ABSTRACT .....	ii
ACKNOWLEDGEMENT .....	iii
LIST OF FIGURES .....	vii
LIST OF TABLES .....	viii
<b>CHAPTER 1: INTRODUCTION .....</b>	<b>1</b>
1.1 INTRODUCTION .....	1
1.2 BACKGROUND OF STUDY .....	1
1.3 PROBLEM STATEMENT .....	2
1.4 AIM OF RESEARCH .....	3
1.5 RESEARCH OBJECTIVES .....	3
1.6 RESEARCH QUESTIONS .....	4
1.7 SCOPE OF RESEARCH .....	4
1.8 RESEARCH METHODOLOGY .....	4
1.8.1 PRELIMINARY STUDY .....	5
1.8.2 LITERATURE SURVEY .....	5
1.8.3 QUESTIONNAIRE .....	5
1.8.4 POPULATION .....	6
1.8.5 DATA ANALYSIS .....	6
1.9 SUMMARY OF AIM, OBJECTIVES, RESEARCH QUESTIONS AND RESEARCH METHOD .....	8
1.10 STRUCTURE OF THESIS .....	9
1.11 SUMMARY .....	10
<b>CHAPTER 2: LITERATURE REVIEW .....</b>	<b>11</b>
2.1 INTRODUCTION .....	11
2.2 MALAYSIAN CONSTRUCTION INDUSTRY .....	11
2.2.1 CONSTRUCTION INDUSTRY IN SARAWAK .....	12
2.3 ROLES OF QUANTITY SURVEYOR .....	14
2.3.1 PRE-CONTRACT STAGE .....	16
2.3.2 POST-CONTRACT STAGE .....	17
2.4 DIFFERENCES BETWEEN SERVICES OF CONSULTANT AND CONTRACTOR QUANTITY SURVEYORS .....	22
2.5 DIFFERENCES BETWEEN SKILLS AND COMPETENCIES .....	25
2.5.1 SOFT SKILLS COMPETENCIES OF QUANTITY SURVEYOR .....	26

# **CHAPTER 1: INTRODUCTION**

## **1.1 INTRODUCTION**

In this chapter, discusses the background and overview of the research. It shows the purpose of this research, the problem statement for the study, aim and objectives of the study, the research methodology, and summarising the overall research structure.

## **1.2 BACKGROUND OF STUDY**

The construction industry has one of the largest network supply chains from clients, consultants, contractors, suppliers, manufacture, the financial insurance institution and the consumer. Quantity Surveying has been long established profession in Malaysia. Quantity surveyor described as the construction industry's cost and financial accountant, while quantity surveyors contribute to the overall performance of construction projects by acquiring, developing and deploying appropriate skills. As major construction stakeholders, they viewed quantity survey firms as oriented organizations that provide services that cover all aspects of infrastructure development project procurement, contractual and cost management. They are involved in all phases of the life cycle of a facility, including feasibility, design, construction, extension, renovation, maintenance and demolishing.

In a complex and dynamic industry development environment, the construction Malaysia has getting rapidly grow up, it is a must for a quantity surveyor to enhance their skills and knowledge about construction field to maintain their professionalism in the construction industry. Competency defined as a collection of competencies that a person must have in order to perform a specific job satisfactorily. Quantity survey practitioners must constantly face challenges and new opportunities and must therefore have distinct skills to excel in their field.