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POST OCCUPANCY EVALUATION OF HOSTEL

BUILDING IN PUBLIC UNIVERSITY

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2021

ABSTRACT

As higher education began to expand rapidly, the government has encouraged universities to upgrade the infrastructure. Most students prefer hostel facilities as high-security levels are offered in tertiary institutions. Post-occupancy evaluation (POE) acts as a tool that provides feedback to improve building performance. The feedback from the student perspective will help the university to improve the accommodation facilities provided for another user. Thus, this paper aims to study post-occupancy evaluation (POE) of hostel building in a public university. The problem of the study is specifically concerned with the poor condition of hostel building due to overcrowded students in the building, difficulty in maintaining the building and lack of knowledge on management skills. While the objective is to study post-occupancy evaluation (POE), to identify the level of student satisfaction toward hostel accommodation provided by the university and to identify the significant factor that influences performance and occupancy in hostel. The scope of the study would be public university students in Sarawak consist of UiTM and UNIMAS students. The methodology adopted for the study was the quantitative research method consisting of a questionnaire survey. Structured questionnaire survey involving open-ended questions and close-ended questions used to conduct the survey. The respondents for the study were selected through a stratified random sampling approach. It is expected that the findings can improve the quality of facilities at a public university.

Keywords: user satisfaction, tertiary education institution, building performance, maintenance

ACKNOWLEDGEMENT

In the name of Allah, the Most Gracious and the Most Merciful

First and foremost, Alhamdulillah for his blessing throughout my research work to complete the research successfully. The completion of such a project needs more than the author's efforts.

I would like to express my sincere gratitude to my research supervisor, Miss Amira Shazlin Binti Adnan for providing valuable insights and guidance leading to the successful completion of my dissertation. I would like to express my greatest appreciation to those who formally and informally take part in completing this dissertation. This research could not have been accomplished without the support given.

Special thanks also goes to all my lecturers, for their concerns, critical advices, supports, professional comments and guidance throughout my research writing. Last but not least, I place a deep sense of gratitude to my beloved family members, seniors and friends who had given constant inspirations and encouragements during the preparation of this dissertation. Thank you for all the understanding given to me when I really needed it.

Thank you.

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CHAPTER 1

INTRODUCTION

1.0 INTRODUCTION

This chapter consists of the introduction, project background, research problem, aim of the study, research question, research objective, research scopes, limitation of the study, research methodology and research outline. This chapter only briefly explains the study's research of the study and will be discussed further in the next chapter.

1.1 PROJECT BACKGROUND

Generally, most public universities provide hostel accommodation, specifically for students living. Student hostel has been frequently referred to as university housing, student dormitory, residence housing and student housing. According to Philip et al. (2018), the purpose of providing hostel for students is to make sure students can concentrate on their studies without side distractions of any kind. The comfortable hostel with the ventilation system, security and clean environment will influence the students' performance, whether in their academic or curricular. According to Oluwaseyi (2015). Revealed that student accommodation has a significant effect on the academic success of students living in the hostel. Furthermore, living in a hostel can also expand the students' social skills where they