

UNIVERSITI TEKNOLOGI MARA, (UITM)

FACULTY OF INFORMATION MANAGEMENT

BACHELOR OF SCIENCE (HONS) RECORDS MANAGEMENT (IM226)

A CASE STUDY: THE IMPACT OF USING DIGITAL TECHNOLOGY ON LEARNING BEHAVIOR AMONG STUDENTS AT NATIONAL ARCHIVES OF MALAYSIA, KEDAH &PERLIS BRANCH

NATIONAL ARCHIVES OF MALAYSIA
KEDAH AND PERLIS BRANCH
JALAN ALOR MERAH
ALOR SETAR, KEDAH.

PREPARED BY:

KU NURIZZATY BINTI KU ROSLI 2011335627 FEBRUARY –JUNE 2014

ACKNOWLEDGEMENT

All praise be to Allah SWT, grateful to Allah SWT for His guidance, has given me permission to complete this Industrial Training, Industrial Training is a sign of my appreciation to all those involved in helping and guiding the useful during my industrial training, five months from February 3rd to June 30th, 2014. Firstly I would like to thank the National Archives of Malaysia, Kedah and Perlis Branch especially Mr.Shaffie bin Awang as Branch Director of National Archives of Malaysia, for accepting me to do Industrial Training. Thank you to all the staff were helpful and provide mentoring, and also not forgetting to fellow trainers who have helped me either directly or indirectly in theory and skills to me during my training. My gratitude to my coordinator Mrs.Che Rehan bin Harun and all the staff of the National Archives of Malaysia, Kedah and Perlis Branch has guiding me during my training. A wealth of knowledge that has already given, I would share in this report for view of readers, as well as a sign of appreciation to the National Archives of Malaysia, Kedah and Perlis Branch.

In addition, do not forget to management at the Industrial Training Unit of UniversitiTeknologi MARA (UiTM), Johor for trying to put myself into the Industrial Training center, mainly to the lecturers and my supervisor Mrs. Siti Nuur- Ila binti Mat Kamal. No this forgotten my appreciation goes to my parents for a lot of encouragement, advice and encouragement and helped me financially. Finally, I would once again like to extend our heartfelt thanks to all those involved directly nor indirectly in the success of my industrial training, everything that I confronted during my industrial training I have been booked for reference in addition to the reader or to broaden their knowledge in the field to get involved. Thank you.

i

TABLE OF CONTENTS

		enteral de la companya de la company
Acknowledgement		i
Table of contents		ii- iv
List of figure and table		v- vi
List of abbreviation		vii
Abstract		∨iii
Chapter one: Background of the study		
1.1	Introduction	
1.2	Context of the study	
1.3	Problem statement	
1.4	Research objective	1-20
1.5	Background of organization	
1.6	Methodology of organization	
1.7	Scope of study	
1.8	Significant of study	
1.9	Definition of terms	
1.10	Summary of the chapter	

LIST OF FIGURE AND TABLE

Figure 1	National Archives of Malaysia, Kedah and Perlis Branch	
Figure 2	Logo of National Archives of Malaysia	
Table 1	The symbol and explanation of National Archives of Malaysia logo	
Figure 3	Percentage of individuals who favor technology in training (Autry & Berge, 2011).	
Figure 4	The example of Web 2.0 for educational uses (Chelliah& Clarke, 2011).	
Figure 5	How digital students learn and how non digital teachers teach (Jukes &Dosaj, 2004).	
Table & Figure 4.2.1	Gender	
Table & Figure 4.2.2	Age	
Table & Figure 4.2.3	Area in which you residing	
Table & Figure 4.2.4	School level	
Table & Figure 4.2.5	Field of study	
Table & Figure 4.2.6	Duration of study	
Table & Figure 4.2.7	Highest education level	
Table & Figure 4.2.8	Do you have any digital media tools such as laptop, smart	
	phone, tab, iPad etc.	
Table & Figure 4.2.9	What your priority when purchasing new digital media	
Table & Figure 4.2.10	Which digital media tools do you prefer the most that assist	
	you in learning.	
Table & Figure 4.2.11	What type of internet connection do you use the most.	
Table & Figure 4.2.12	Do you bring your digital media tools such as laptop, tab, iPad	
	and etc. to the class.	
Table & Figure 4.2.13	Did your lecturer allow you to use them during learning	
	session.	
Table & Figure 4.2.14	Reason why you use digital technology in learning.	

A CASE STUDY: THE IMPACT OF USING DIGITAL TECHNOLOGY ON LEARNING

BEHAVIOR AMONG STUDENTS AT NATIONAL ARCHIVES OF MALAYSIA. KEDAH

&PERLIS BRANCH

ABSTRACT

With the advance of the technology, digital technology such as computer, smartphones,

digital cameras and many others digital tools are no longer exclusive for certain group.

Nowadays, digital technology has emerged as one of the learning tool to assist in the

learning process. As we know students all over the world use computers and Internet

technology, thereby informally learning how to learn with the technology. It is widely

argued that technology, computers and the Internet shape how we think. Thus, in this

research, a few issue will be focused; the trend of using digital technology among

students, the contributing factors which is internal and external factors why student

choose digital technology in learning, and lastly what is the impact of using digital media

on the student's learning behavior.

Keywords: ANMCKP, digital learning, behavior, technology, and learning process.

viii