

# FAKULTI FILEM, TEATER DAN ANIMASI (FITA) UNIVERSITI TEKNOLOGI MARA (UITM)

**ENT 530** 

#### PRINCIPLES OF ENTREPRENEURSHIP



#### **ASSIGNMENT:**

SOCIAL MEDIA PORTFOLIO: ZARZOU

PREPARED BY:

NURULHUDA AINAA BINTI RAMLI

**STUDENT ID:** 

2019831534

**PROGRAM:** 

FF237/ FILM PRODUCTION MANAGEMENT

PREPARED FOR:

MADAM NURHUDA HAJI NIZAR

#### **ACKNOWLEDGEMENT**

I would like to express my out most gratitude to Allah S.W.T as I managed to complete my social media portfolio report with successfully by His guidance and blessings. Next, I would like to express my heartfelt thanks to Madam NurHuda Haji Nizar, our Principle of Entrepreneurship (ENT530) lecturer for

Lastly, I would like to thank you to everyone who had involved and contributed directly or indirectly in my assignment project as they have been shown their effort and initiative until I am able to complete this social portfolio report successfully.

giving us this opportunity to carry out this project assignment as well as giving

continuous great support and guidance to me for the whole semester.

#### **EXECUTIVE SUMMARY** $\checkmark$



Zarzou Beauty is the brand of serum that usually people use as one of daily routine skincare. This serum was established on the 1st of July 2019. Next, this product had been created by the founder while trying ACCA. She found the lovely ingredient product toward skincare that will give the greatest joy and being an avid skincare freak. This product also really affordable and the price are suitable for the function of serum. The target market of this serum is teenagers, adults either man or woman

The founder saw a problem in which people must purchase a variety of serums to solve their problems, however this product can help people solve their skin problems with just one product. The Brightening, Hydrating Facial Serum was the first product they released. However, the product's recipe is safe to use, and it differs from that of other local products.

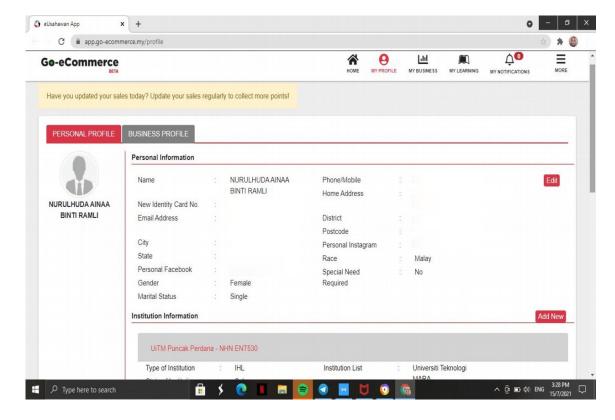
I learned how to increase my sales and share the best serum ever through social media. At the same time, I'm able to tell the difference between a hard and a soft sell. Last but not least, I learned how to use the G0-Ecommerce Website to find out how to record and monitor sales every month. It teaches me how to advertise and learn more about marketing and marketing strategy as a result of this.

# TABLE OF CONTENTS $\checkmark$

	Page
Cover page	i
Acknowledgement	ii
<b>Executive Summary</b>	iii
Table of Contents	iv
1.0 Go-Ecommerce Registration	1
2.0 Introduction of Business	2-6
<ul> <li>Name and address of business</li> </ul>	
Organization chart	
<ul> <li>Mission &amp; Vision</li> </ul>	
<ul> <li>Description of product &amp; services</li> </ul>	
• Price list	
3.0 Facebook Page	7-12
<ul> <li>Creating Facebook Page</li> </ul>	
<ul> <li>Costuming URL Facebook Page</li> </ul>	
<ul> <li>Facebook - Teaser</li> </ul>	
<ul> <li>Facebook - Copywriting (Hard Sell)</li> </ul>	
<ul> <li>Facebook - Copywriting (Soft Sell)</li> </ul>	
4.0 Conclusion	13

## 1.0 Go-Ecommerce Registration





#### 2.0 Introduction of Business



## 2.1 Name and Address of Business

Zarzou Beauty was established on the 1st of July 2019 and we introduced you to our first product, our Brightening and Hydrating Facial Serum. All of our formulas are original, created and tested by us, on real people never on animals. We formulate products that are safe to the skin, far from the stigma that local brands are not on par with the skincare market standards. Everything we do, we priorities quality and ensure that you get to buy our quality products at an affordable price.

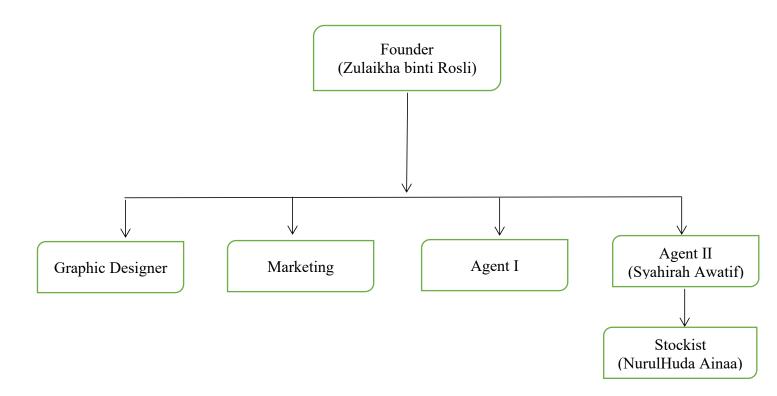
The shop is located at Taipan 2, No 79-3, Jalan Setia Utama AT U13/AT, Setia Alam, 40170 Shah Alam, Selangor. Customers can choose to buy at shop or bu website at https://zarzoubeauty.com/ and through agents that can find on Instagram or Facebook.



Figure Zarzou Official Logo

# 2.2 Organization Chart

This business had only one founder who is Zulaikha Binti Rosli and helps by agents from many states and area.





#### 2.3 Mission and Vision

We believe that every business has their own mission and vision statement in order run their business according to their goals which need to achieve. Therefore, we have made our mission and vision for our business so that we know what to achieve in short and long-term goals.

## **Mission**

We also value all of the feedback from our customers because we believe it has contributed to what we are today and it urges us to provide you better in the future.

#### **Vision**

To make a Zarzou brand familiar as the top serum in Malaysia.

# 2.4 Description of Product and Services /

Brightening & Hydrating Facial Serum drench your skin with 2% Hyaluronic Acid and unleash your inner beauty by giving your skin a natural and healthy glow with Vitamin C and Arbutin in this lightweight serum. Repairing & Soothing Facial Serum Meet soothing and gentle lightweight water-based serum that is specially formulated for all-day acne care as it is enriched with Centella Asiatica extract which helps treat acne and soothe inflammation without drying out your skin. This serum also provides intensive skin barrier repairing with Niacinamide and Rosehip Oil in it for a healthier-looking skin.

As for the services, who are interested to purchase our products they can go to our website to order and we also do a Cash On Delivery in area Sungai Buloh only. For other customers we will do a postage.



# 2.5 Price List

# Name and Price (RM): **Product:** Zarzou Brightening & Hydrating Facial Serum **RM 59** Zarzou Repairing & Soothing Facial Serum RM 59 Zarzou Hydrating And Soothing Mist ZarZou RM 39 HYDRATING 8 SOOTHING FACIAL MIST HYDRATING

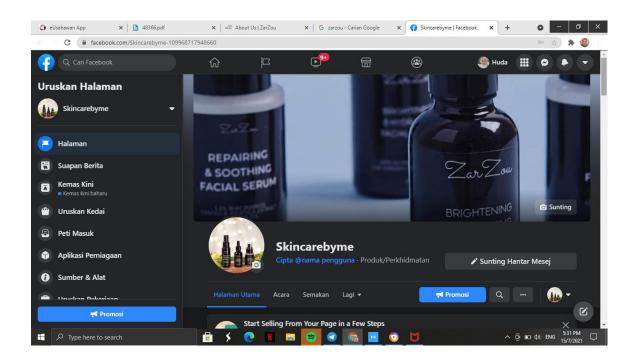
#### 3.0 Facebook

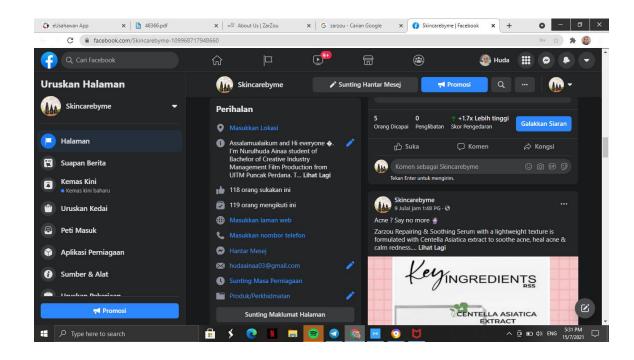
As we are starting our business, we had to creates a Facebook Page. This is to promote our products and services among Facebook user, especially those who are nearby to our business area where then create awareness about Zarzou business.

Also, we are aware that people nowadays are more into online where they can search and find information easily. Therefore, creating a Facebook Page is one of a good medium to connect our business. Last but not least, we had to created Facebook post such a teaser, soft sell and hard sell related to our business.

#### 3.1 Facebook Page







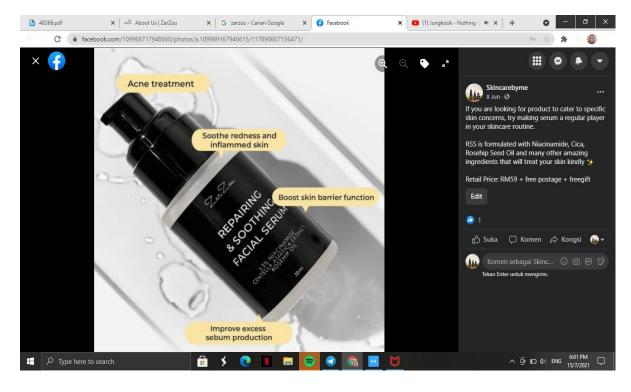
# 3.2 Custom URL Facebook Page

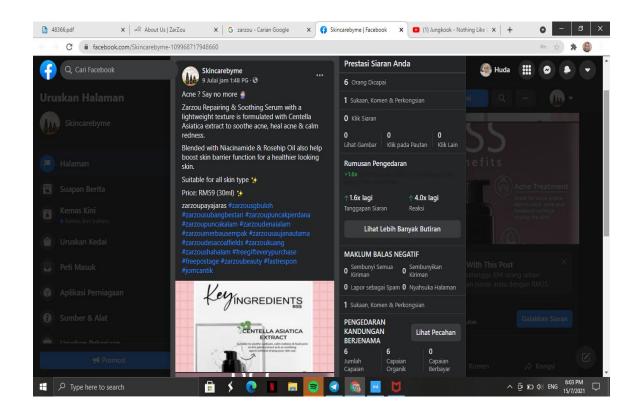
FB pages URL: <a href="https://www.facebook.com/Skincarebyme-109968717948660/">https://www.facebook.com/Skincarebyme-109968717948660/</a>

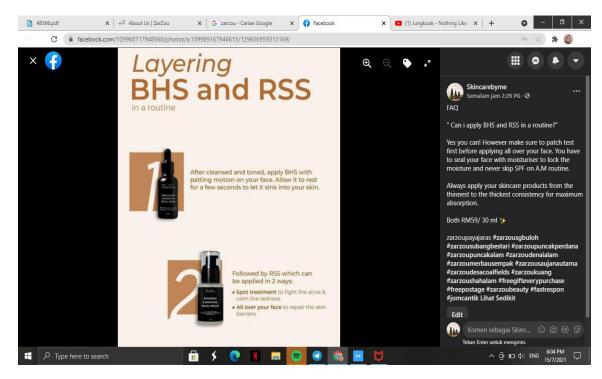
#### 3.3 Facebook Copywriting Hard Sell





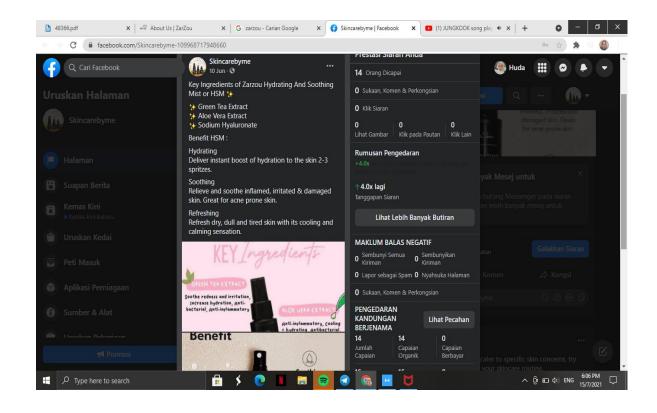


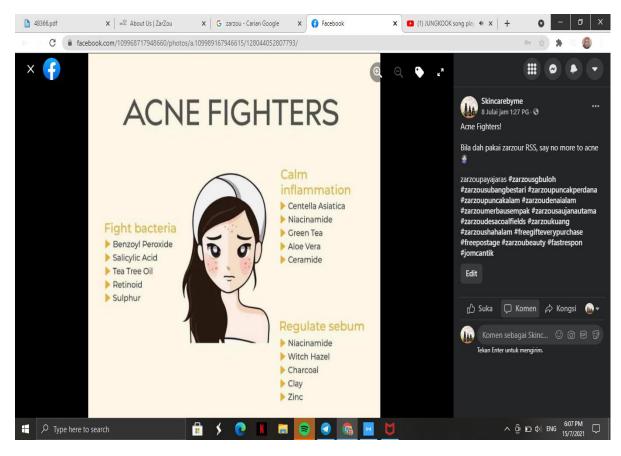


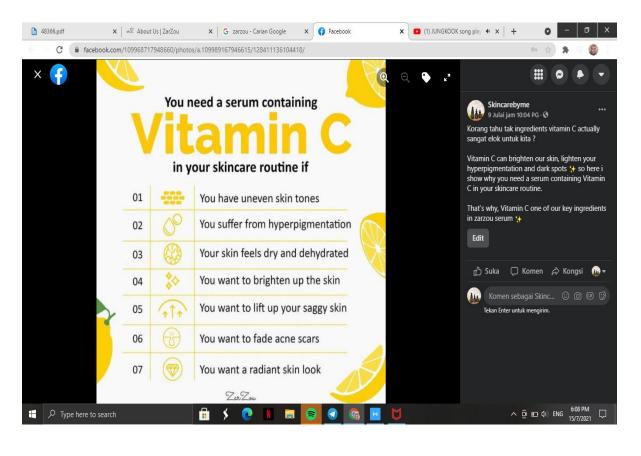


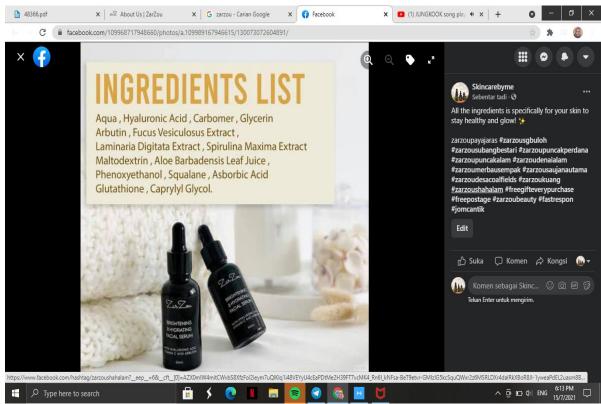
## 3.4 Facebook Copywriting Soft Sell











#### 4.0 Conclusion

Lastly, we can conclude that by conducting our business through Facebook page, we are able to promote and market our products and services as well as making consciousness of our existing business brand among Facebook users especially those who are nearby to our business area. Through this kind of platform, we are also able to post the latest updates of our business activity or event.

Also, it is not only given benefits to our business but also for ourselves as well, as we are able to follow and updated with the business trends nowadays by not only using Facebook but another platform also. Therefore, we also able to achieve some of our goals by Zarzou targets by expanding and conducting our business through other available social media and as well improve our marketing strategy.