



UiTM Cawangan Kedah



Faculty of Business and Management

VOLUME





FBM INSIGHTS

Faculty of Business and Management Universiti Teknologi MARA Cawangan Kedah e-ISSN 2716-599X

The editorial board would like to express their heartfelt appreciation for the contributions made by the authors, co-authors and all who were involved in the publication of this bulletin.

Published by : Faculty of Business and Management, Universiti Teknologi MARA Cawangan Kedah

Published date : 27 April 2022

Copyright @ 2022 Universiti Teknologi MARA Cawangan Kedah, Malaysia.

All rights reserved. No part of this publication may be reproduced, copied, stored in any retrieval system or transmitted in any form or by any means, electronic, mechanical, photocopying, recording or otherwise, without the prior permission from the Rector, Universiti Teknologi MARA Cawangan Kedah, Kampus Sungai Petani, 08400 Merbok, Kedah, Malaysia.

The views, opinions, and technical recommendations expressed by the contributors and authors are entirely their own and do not necessarily reflect the views of the editors, the publisher and the university.

TABLE OF CONTENTS

Edito	orial Board	iii
Recto	or's Message	iv
From	The Desk Of The Head Of Faculty	v
1.	INDUSTRIAL REVOLUTION (IR) 4.0: IT IS ESSENTIAL IN TODAY'S BUSINESS Abd Rasyid Ramli, Norhidayah Ali & Rosliza Md Zani	1
2	YOUTH ENTREPRENEURSHIP DURING COVID-19 PANDEMIC: DOES THE GOVERNMENT CARE? Azyyati Anuar & Daing Maruak Sadek	3
3	ISLAMIC BANKING INDUSTRY IN FINTECH ECOSYSTEM: ISSUES AND CHALLENGES Hasmah Laili Jamalurus	6
4	APPLICATION OF TECHNOLOGY IN FOOD INDUSTRY Baderisang Mohamed, Mohd Sukor Md Yusoff & Siti Nur Athirah Mohd Kamal	10
5	ANNOTATIONS GIVE MEANINGFUL LEARNING EXPERIENCE Farah Merican Isahak Merican, Nizar Nazrin & Shafilla Subri	13
6	AN INTRODUCTION TO ENSA: THE ANIMATED SCREEN ANNOTATION APPLICATION Farah Merican Isahak Merican, Syafiq Abdul Samat & Abdullah Kula Ismail	15
7	E-COMMERCE ISSUES IN RETAIL INDUSTRY Baderisang Mohamed, Mohd Sukor Md Yusoff & Nurul Ain Syauqina Azlan	17
8	DIGITALISATION OF MALAYSIAN AGRICULTURAL SECTOR Baderisang Mohamed, Mohd Sukor Md Yusoff & Nurul Ain Syauqina Azlan	21
9	STUDENT INTERNSHIP CHALLENGES DURING COVID-19 Fatihah Norazami Abdullah, Nor Edi Azhar Mohamed & Noriza Mohd Saad	25
10	INDUSTRY 4.0 AND ITS CHALLENGES Rosliza Md Zani, Ramli Saad & Mohd Radzi Mohd Khir	28
11	BALANCING THE SCALE OF WORK AND LIFE Norhidayah Ali & Azni Syafena Andin Salamat	31
12	NANOCREDIT PROGRAMMES: WHEN MICROCREDIT IS TOO BIG Zuraidah Mohamed Isa, Dahlia Ibrahim & Zaiful Affendi Ahmad Zabib	34
13	ERGONOMICS WORKSTATION FOR HOME OFFICE Norafiza Mohd Hardi, Norhafiza Hashim & Hasyimah Razali	36
14	RETIREMENT SAVINGS: HOW IT FARES DURING COVID-19 PANDEMIC Dahlia Ibrahim & Zuraidah Mohamed Isa	39

15	LEVERAGING AR-RAHNU MICRO FINANCING FOR FLOOD VICTIMS Mohd Shafiz Saharan, Mohd Fazil Jamaludin & Khairul Azfar Adzahar	41
16	WHAT IS LEAN 4.0? Azyyati Anuar & Daing Maruak Sadek	43
17	21ST CENTURY SKILLS - THE NEEDED SKILLS NOW Azfahanee Zakaria, Syed Mohammed Alhady Syed Ahmad Alhady & Sarah Sabir Ahmad	46
18	NEW MARKETING STRATEGY THREATENING THE TRADITIONAL HEALTHCARE BUSINESSES Sarah Sabir Ahmad, Azfahanee Zakaria & Isma Fazlini Ismail	49
19	COVID-19: DOES IT MAKE A DIFFERENCE IN ASEAN MOTOR VEHICLE SALES? Anita Abu Hassan, Najah Mokhtar & Mohd Syazrul Hafizi Husin	52
20	FACTORS INFLUENCING TOURISTS READINESS TO TRAVEL DURING PANDEMIC Wan Shahrul Aziah Wan Mahamad & Ramli Saad	55
21	THE USE OF CELEBRITY ENDORSEMENT IN ADVERTISING PROMOTION Ramli Saad, Wan Shahrul Aziah Wan Mahamad & Yong Azrina Ali Akbar	57
22	FACTORS ROCKETING IN THE PRICE OF ESSENTIAL GOODS IN MALAYSIA Nor Azira Ismail, Jamilah Laidin & Shahiszan Ismail	61
23	THE IMPACTS OF COVID-19 ON POVERTY IN MALAYSIA Nor Azira Ismail	63

WHAT IS LEAN 4.0?

Azyyati Anuar azyyati@uitm.edu.my Faculty of Business and Management, Universiti Teknologi MARA Cawangan Kedah

Daing Maruak Sadek daing729@uitm.edu.my Academy of Contemporary Islamic Studies, Universiti Teknologi MARA Cawangan Kedah

INTRODUCTION

The fundamental concept of waste reduction and efficiency enhancement, which started with Japanese automobile manufacturing, has existed for an extended time. This occurred even before the term lean was introduced by John Krafcik in 1988 (Laaper & Kiefer, 2020). Currently, the manufacturing industry is undergoing a gradual transformation from craft to mass production and from mass to lean production. Lean production is an approach that continues to succeed by reducing industry complexity. However, the complexity has increased as a result of the intricacy of market demands, an unbalanced environment and excessively ambitious customers (Cifone & Staudacher, 2021). In this regard, lean applications are unlikely to be feasible in the industry as the production processes become more challenging in tandem with technological advancements. Therefore, a new research topic, Industry 4.0 (IR4.0) comes into place to deal with the increased production complexity (Mayr et al., 2018). In this sense, the introduction of Lean 4.0 and its integration with IR4.0 could be viewed as a revitalized version of lean (Raji *et al.*, 2021). Though it is believed that Lean 4.0 will contribute to robust production, by far, there is no universally accepted definition of Lean 4.0, and its components have not yet existed (Rybski & Jochem, 2021).

WHAT IS LEAN 4.0

Lean 4.0 is a combination of lean manufacturing principles and Industry 4.0 tools (Accialini Training and Consultin, 2021). Lean manufacturing is defined as a production concept created by Toyota Motor Corporation with the goal of reducing waste throughout the value chain to reduce lead times, costs and enhance quality (Shah & Ward, 2007). Toyota was one of the successful companies that implemented lean manufacturing to achieve a world-leading position in the automobile industry. Whereas Industry 4.0, colloquially known as the "fourth industrial revolution," refers to the current state of industrial operations (Raji et al., 2021). The terms "Industry 4.0" and "Industrie 4.0" were first used in 2011 at the Hannover Fair, which attracted the attention of numerous governments around the world (The Future Factory, n.d). Industry 4.0 intends to increase efficiency, transparency, and adaptability, resulting in a mass personalization scenario. Furthermore, the goal of IR 4.0 is to improve transparency by digitally connecting every component of the manufacturing process (Mayr et al., 2018). Though Vigneshvaran and Vinodh's (2021) definition of lean is based on consistency and standardization, whereas IR 4.0 is based on interconnection and adaptability.

Currently, the integration of Industry 4.0 and lean, referred to as Lean 4.0, is a sensational academic topic as everyone agrees on its enormous potential (Gillani et al., 2020; Pagliosa et al., 2019). For instance, Lean 4.0 technologies assist smoother production and product improvement by utilizing a waste detection system (Javaid et al., 2021). According to a study by Cifone and Portioli Staudacher (2021), Lean 4.0 improves company performance regardless of the production plan used; however, organizations that employ a repeated strategy see a considerably greater improvement. Indeed, when the majority of the industry embraces Lean 4.0 and digital transformation, the industry becomes more agile, flexible, and low-cost. Ghobakhloo and Fathi

(2020) mention, developing lean-digitized production systems is a realistic business strategy for corporate survival in the age of Industry 4.0. In fact, the corporate environment has evolved dramatically since lean was developed, due to factors such as the Internet, globalization, outsourcing, oversupply, "services," rapid technological change, increasingly complex products, and now, IR 4.0.

Although Lean 4.0 has helped the industry in becoming more efficient, some of the barriers of Lean 4.0 have been identified. Growing competitive pressure, an unclear long-term vision, a lack of managerial support and an insufficient capital fund are the most significant impediments to the integration of lean and IR4.0 (Vigneshvaran & Vinodh, 2021). More specifically, in an ever-changing world where demand and products are unstable, flexibility becomes critical (Raji *et al.*, 2021). Thus, one could argue that the interaction between lean and IR4.0 has not been dignified, even though discussions on this topic continue among scholars and practitioners.

CONCLUSION

To summarize, lean began as a method to eliminate waste, but has evolved into a foundation for building intelligent systems. While Lean 4.0 is a relatively new concept in several industries, it is apparent that the goal of lean is to increase firm performance by reducing waste and increasing efficiency. Additionally, Lean 4.0 also aids in the reduction of repetitive tasks, tedious work, and other non-value-added activities, especially when it comes to business decisions such as customer service. However, no link has been established between the complex IR 4.0 and the improvement of business performance. Nevertheless, industries that are unable to fully embrace Lean 4.0 will definitely face tremendous pressure in the future. Therefore, it is essential for every company to take gradual steps when deploying new technologies in order to determine what works and what does not in the implementation of Lean 4.0.

REFERENCES

- Accialini Training and Consulting. (2021). *Lean Production or Industry 4.0? Let's do lean 4.0!* Retrieved December 14, 2021 https://www.accialiniconsulting.com/lean-4-0/
- Cifone, F. D. & Staudacher, A. P. (2021). Do repetitive and non-repetitive companies equally benefit from Lean 4.0?'. *Journal of Manufacturing Technology Management*. https://doi.org/ 10.1108/JMTM-12-2020-0500.
- Gillani, F., Chatha, K. A., Sadiq Jajja, M. S. and Farooq, S. (2020). Implementation of digital manufacturing technologies: antecedents and consequences. *International Journal of Production Economics*, 229, https://doi.org/10.1016/j.ijpe.2020.107748.
- Ghobakhloo and Fathi (2020) Fathi, M., & Ghobakhloo, M. (2020). Enabling mass customization and manufacturing sustainability in industry 4.0 context: A novel heuristic algorithm for in-plant material supply optimization. *Sustainability*, *12*(16), 6669.
- Javaid, M., Haleem, A., Singh, R. P., Rab, S., Suman, R., & Khan, S. (2021). Exploring relationships between Lean 4.0 and manufacturing industry. *Industrial Robot: The International Journal of Robotics Research and Application*. https://doi.org/10.1108/ir-08-2021-0184.
- Laaper, S. & Kiefer B. (2020). *Industry 4.0 technologies transform lean processes to advance the enterprise*. Deloitte Insights. https://www2.deloitte.com/xe/en/insights/focus/industry-4-0/digital-lean-manufacturing.html

- Mayr, A. Weigelt, M., Kühl, A., Grimm, S., Erll, A., Potzel, M., & Franke, J. (2018). Lean 4.0-A conceptual conjunction of lean management and Industry 4.0. *Procedia CIRP*. 72, 622–628. https://doi.org/10.1016/j.procir.2018.03.292.
- Pagliosa, M., Tortorella, G. and Ferreira, J. C. E. (2019). Industry 4.0 and Lean Manufacturing: a systematic literature review and future research directions. *Journal of Manufacturing Technology Management*, *32*(3), 543-569, https://doi.org/10.1108/JMTM-12-2018-0446.
- Vigneshvaran, R. and Vinodh, S. (2021). Development of a structural model based on ISM for analysis of barriers to integration of lean with industry 4.0. The *TQM Journal*, *33*(6), 1201–1221. https://doi.org/10.1108/TQM-07-2020-0151.
- Raji, I. O., Shevtshenko, E., Rossi, T., & Strozzi, F. (2021). Industry 4.0 technologies as enablers of lean and agile supply chain strategies: an exploratory investigation. *International Journal of Logistics Management*. https://doi.org/10.1108/IJLM-04-2020-0157.
- Rybski, C. & Jochem, R. (2021). Procedure model to integrate digital elements into lean production systems. *International Journal of Quality and Service Sciences*, *13*(1), 1–15 https://doi.org/10.1108/IJQSS-03-2020-0047.
- Shah, R. & Ward, P. T. (2007). Defining and developing measures of lean production. *Journal of Operations Management*, 25(4), 785–805. https://doi.org/10.1016/j.jom.2007.01.019.
- The Future Factory, (n.d). *The future of manufacturing: lean 4.0.* https://www.thefuturefactory.com/blog/47.