

UNIVERSITI TEKNOLOGI MARA

**USER'S VIEW ON INFORMATION
SECURITY IN GOVERNMENT SECTOR**

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ABSTRACT

Information has become a main concern to be secured for organizations as technology grows changing rapidly in our global society. People and technology are linked. Employees are dealing with information technology in their routine and daily tasks. When employees put a good effort and combine it with the technology, organizations can be more successful. Employees need to understand their role that relates to information security in performing their daily job. The key successes of information security rely on appropriate information security practice behaviours by the end users. Further, there is often conflict with exactly how a specific implementation of security practices that associated impact on workplace practices. Therefore, this research is to provide an overall view on users' experience of information security in their individual role in order to ensure the success and efficiencies of information security practices in the government sector. The research approach was using the qualitative method. The data was analysed to understand the view of users' experience of information security in their individual job. The results of the study also suggested that a holistic strategy to ensure the success and efficiencies of information security practices in the government sector. It is hoped that the study can contribute to the improvement of users' awareness and knowledge about the importance of information security.

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