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**THE EFFECTIVENESS OF MAINTENANCE MANAGEMENT OF THE
MOSQUE**

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ABSTRACT

The mosque is one of the unique buildings in Malaysia. Building structures, domes and towers on the mosques enough to show the features and Islamic identity. The main role of the mosque as a meeting place for Muslims, the administrative center and the diffusion of knowledge and zakat collection centers. However, the maintenance of the mosque not care by the mosque management and Religion Council. A study was carried out through the collection of information and data from interviews and questionnaires. This study was conducted at two mosques, which Masjid Muhammadi, Kota Bharu and Masjid Al-Sultan Ismail Petra, Kubang Kerian. The objective of this study is to identify the types of maintenance that was carried out at the mosque, to investigate of the damage complaint system at the mosque and to determine the level of user comfort against the maintenance management system conducted in the mosque. Questionnaires were distributed at both of the mosques. The results of the analysis found that the type of maintenance often performed is routine maintenance. While, damage reporting system is through direct meetings with the management of the mosque is more effective. The satisfaction level of respondents at the Masjid Muhammadi is satisfactory. While at the Masjid Al-Sultan Ismail Petra at less satisfactory level.

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CHAPTER I

RESEARCH SYNOPSIS

1.1 INTRODUCTION

Malaysia is a country that is developing rapidly and rich in traces of history. The unique architecture of historic buildings such as Bangunan Sultan Abdul Samad and Masjid Jamek at Kuala Lumpur, Bangunan Stadthuys and Masjid Tengkerat at Melaka and various other historic buildings across the country shows that our country is rich in precious historic buildings (A Ghafar, 1997).

Building maintenance in accordance with the British Standard 8210 (1986) is any work, other than regular or daily cleaning should be done to preserve the functionality for building structure and tools of the building facilities. The previous version of the British Standard, BS 3811: 1964, defined maintenance as a combination of any actions carried out to retain an item, or restore it to, an acceptable condition. The systematic maintenance management depends on the ability and provisions provided in addition to the careful planning.

In 2007, maintenance issues are often highlighted by the media following several incidents such as the collapse of the ceiling in government buildings. However, maintenance problems occurring at mosques in Malaysia give less attention. Maintenance is one of the major responsibilities in the mosque management. According to Act 2 of 2001, the Administration of Religious Affairs (Terengganu). Part VI, Section 83 stated that The Islamic council