

Universiti Teknologi MARA

**THE CHALLENGES OF CURRENT ATM INTERFACE
FOR LOW VISION PEOPLE**

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Thesis submitted in fulfillment of requirements for
Bachelor of Science (Hons) Information System Engineering
Fakulti Sains Komputer dan Matematik

NOVEMBER 2009

ACKNOWLEDGEMENT

Praise be to Allah S.W.T Most Gracious, Most Beneficent

Alhamdulillah, praise be to Allah SWT for his blessing and mercifulness throughout completing this report. Without help, I will not be able to complete this thesis successfully.

We would like to extend our appreciation to Fauzi Mohd Saman for his taught and patience in the completion of my project. Not forgetting my gratitude to my coordinators Pn Wan Nor Amalina binti Wan Hariri and Assoc. Prof. Rashidah Md. Rawi for their valuable advice, guidance and support throughout our whole Final Year thesis.

I would like to record my sincere thanks to FSKM (Fakulti Sains Komputer dan Matematik) in Shah Alam campus for all the precious assistance given to me not only in insuring the completeness of my research but also turning this research into a life valuable experience.

Furthermore, I would like to thank our beloved parents for their eternal encouragement and their never-ending support particularly when it comes to monetary support.

Last but not least, my sincere appreciation too, to my fellow friends who had always been the first to help me to finish this research.

I would like to thanks again to all people that have helped in making this research a success. To those whose name I forgot to mention, thank you very much for lending a hand to complete my project.

Thank you.

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ABSTRACT

The use of Automated Teller Machine (ATM) has becoming demanding day by day. Various transactions can be done without the need to go to the banks. Each machine operated in many places without any connection to the banking systems, and transaction took place based on the information recorded in the magnetic bands of the cards. (Mario Yanez, Jr, 1997). ATM is been used by various type of people including impaired people. Blind ones, low vision people; handicap people are those who are categorized as the one who has the disabilities. The current ATM interface is only designed for normal people without concern the people who are disable especially the low vision people. Thus, the purpose of this study is to improve the ATM interface mainly dedicated for the low vision people. This ATM will be redesigned based on the existing interface. In order to make a good design interface to cater the low vision people, this research is based on universal design principles approach. Conducting this research provides benefits to the low vision communities, the banking institutions and the developer. Besides, it also enhances the awareness to the banking institutions the difficulties that low vision had in making transaction via ATM.