



اَبْنُوْرَسِيْدِيْنِ تِيْكُوْلُوْجِيْنِ مَارَا
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TEKNOLOGI
MARA

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GROUP ASSIGNMENT
GROUP 5

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Fundamental of Entrepreneurship

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In the name of Allah Most Gracious and Most Merciful

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TABLE OF CONTENT

ACKNOWLEDGEMENT	ii
TABLE OF CONTENT	iii
1.	1
2.	2
2.1	2
2.2	3
3	8
3.1	8
3.2	8
3.3	8
3.4	9
3.5	10
3.6	10
3.7	11
3.8	12
3.9	12
3.10	12
4	14
4.1	14
4.2	14
4.3	14
4.4	14
4.5	14
4.6	16

1. EXECUTIVE SUMMARY

Universal Cleaning Technician (UniClean Tech) is a private company that provides cleaning services to everyone, especially for working adults that are too busy and too tired to clean their house and car after having a long working hour. Our service is guaranteed to make customers satisfied with our professional workers that have been trained according to their tasks. On top of that, we are using latest technology for our cleaning equipment to ensure that the house and car that we clean will be spotless and dust-free. It is our main priority to make sure that our customers are pleased with our works.

2. BUSINESS DESCRIPTION

2.1 Business Background

Universal Cleaning Technician's office is located at Johor Bahru, Johor. It is a place where all the customer's service is situated. The business is known with excellent customer service as we promised that nobody will be neglected while using our services. We also have multilingual workers to reduce the language barrier with our customers. Our website also is available in various language in order to become a friendly customers website. Thus, it will be easier for them to understand our services and contacting us.