UNIVERSITI TEKNOLOGI MARA

ONLINE WAQF ACCEPTANCE IN MALAYSIA

MOHAMAD FAISAL BIN MOHAMED YUSOF

IT Project submitted in partial fulfillment of the requirements for the degree of Master of Science in Information Technology

Faculty of Computer and Mathematical Sciences

AUTHOR'S DECLARATION

I declare that the work in this IT Project was carried out in accordance with the regulations of Universiti Teknologi MARA. It is original and is the results of my own work, unless otherwise indicated or acknowledged as reference work. This IT Project has not been submitted to any other academic institution on non-academic institution for any degree or qualification.

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Name of Student

Mohamad Faisal Bin Mohamed Yusof

Student I.D. No.

2013381565

Programed

Master of Science in Information Technology

Faculty

Computer and Mathematical Sciences

IT Project Title

Online Waqf Acceptance in Malaysia

Signature of Student:

Intv 2015

Date

ABSTRACT

The waqf is defined as an act of holding the certain property and preserving it for benefits of muslims community. There are several researched have been done on wagf however there are limited researches in understanding the factors that influence the online waqf acceptance. The past research usually focused on the cash waqf and management of waqf properties. The research is aiming in identifying the factors that influence the online waqf acceptance in Malaysia. The Technology Acceptance Model (TAM) and DeLone and McLean model is adapted in this study because the TAM is the most commonly used model in identifying the user acceptance in technology. A survey was conducted with IT professional that furthering their studies in Masters of Science in Information Technology, Faculty of Computer and Mathematical Science, UiTM Shah Alam. They are the potential group that will contribute to waqf. This research will produce the factors that influence the online waqf acceptance and proposed the conceptual model for online waqf environment. The findings from this research found that, perceive usefulness and information quality are the significant factors that influence the online waqf acceptance in Malaysia. In addition, the conceptual model has been constructed to improve the online waqf environment. The conceptual model from this research will contribute to organization that manages the waqf fund by providing the information about the factors that influence the online waqf acceptance in Malaysia.

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